



Frequently Asked Questions

What is included in the price?

Entertainment (DJ/MC), Fashion Parade, 3 course duo lunch (each guest will receive both menu items listed on the menu in each course) and 3.5 hour beverage package

What is the dress code?

Smart Casual/Cocktail. Jeans are accepted, but must not be ripped or torn. Thongs are not permitted.

What time does the lunch start and finish?

Doors open at 11.45am and the beverage package finishes at 3.30pm. There will be a bar open after the beverage package finishes.

What time does the VIP Event start and what does it include?

The VIP Event commences at 11am until 12pm and includes brunch and pre event drinks, \$15 1877 Pasta and Wine Bar voucher, 1 x Melbourne Cup Cocktail and front row seating.

If I make a group booking will all my guests be seated together?

Our tables are set for 10-12 guests. If you make a booking for a group of 10-12 guests you will be seated together on your own private table. If you make a booking which is not a group of 10-12 guests then you will be allocated to a table with other guests to make up 10-12 seats on that table.

If someone from our group booking is unable to attend can I be refunded or transfer the payment to another person?

Under no circumstances will deposit payments, final payments or seats be refunded. In the instance of a reduction in numbers, any payments already made will be forfeited and are not able to be used toward a deposit or final payment of another seat.

Where can I park?

We have over 150 onsite car parks here at Sfera's Park Suites and Convention Centre. We suggest arriving early to avoid disappointment should the car park fill quickly.

When is the final payment due?

Final payments must be received no later than **Friday, 23 September 2016**. Bookings made after this time will be required to pay in full at the time of booking. Please note: we do not accept part payments or multiple transactions for final payments.

If you have any queries with regards to your booking, please do not hesitate to contact Charmaine on 08 8397 8600 or email events@sferas.com

Return to Sfera's Park Suites and Convention Centre:
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Fax: 08 8397 8698