

Job Specification

Position: Clarins Counter Manager with Sales Duties (Full-Time / Permanent)

Duties Include:

- Be passionate about promoting the Clarins brand
- Building, maintaining and promoting the Clarins account
- Maintaining and managing effective stock control
- Merchandising and creating customer loyalty through building clientele and providing a friendly thoughtful and efficient service.
- Maximise sales opportunities, leading promotional activity and creating repeat sales
- Active approach to meeting targets and be target driven
- Providing Knowledge/ up to date advice on our product ranges, promotions and special offers
- Awareness of customer needs and provide exceptional customer service
- Maintain professional standards of grooming as per guidelines
- Assist with fragrance, cosmetic and skincare sections in store
- Be actively involved in other duties in branch as required
- General Housekeeping

Essential Requirements:

- Have an interest in retailing and sales
- Have an interest in demonstrating skincare, colour and fragrance products
- Demonstrate excellent selling skills
- Demonstrate exceptional customer service skills
- Good numeracy and accuracy skills
- Good attendance and punctuality
- Have the ability to work as part of a team
- Eligible to work in the UK.

Desirable Requirements:

- 6 Months recent experience in a similar retail environment
- Previous experience with Clarins products
- Previous experience with skincare/cosmetics

Location:

Gordons Chemists, 3A – 3B Strand Road Derry / Londonderry BT48 7BH

Duration:

This position is Full Time and Permanent, working 37.5 hours / 5 days per week Monday to Saturday as per shop rota.

Other Information:

If you are unsuccessful or not shortlisted for interview, you will receive correspondence by email. If an email address is not provided, correspondence will be by post.

| FOR OFFICE USE ONLY |
|---------------------|
| REF NO: |

DATE REC:

INT DATE:



APPLICATION FORM

CLARINS COUNTER MANAGER WITH SALES DUTIES



FULL TIME / PERMANENT

STRAND ROAD BRANCH

NAME:

CLOSING DATE: WEDNESDAY 27 MARCH 2024

Please Complete and return to: Recruitment Gordons Chemists 74 Scarva Road Banbridge BT32 3QD

Or email: HR@gordons-chemists.com

Tel: 028 4066 9000

FT PERM CLARINS COUNTER MANAGER WITH SALES DUTIES - STRAND RD BRANCH

Please complete this application form in block capitals and black ink

PERSONAL INFORMATION

| Surname | Title |
|-----------------------------|--------------------------------|
| Forename (s) | Date of Birth |
| Home Address | |
| Postcode: Tel No: Mobile | |
| E-Mail Address: | Will you have access to a car? |

QUALIFICATIONS OBTAINED

Please give details of qualifications gained at G.C.S.E/A level (or equivalent)

| Date | Name of Institution | Examinations Taken | | | |
|------|---------------------|--------------------|------|-------|-------|
| | | Subject | Date | Level | Grade |
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FURTHER EDUCATION AND PROFESSIONAL QUALIFICATIONS

Please give details of Colleges, Universities etc. attended

| Name of Institution | Dates Attended | Course Taken | Qualification Obtained |
|---------------------|----------------|--------------|------------------------|
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EMPLOYMENT HISTORY

Please detail your employment history starting with your current or most recent employer. Please explain any gaps in your employment history.

| Company name & Address | Position held | From | То | Reason for Leaving |
|------------------------|---------------|------|----|--------------------|
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Experience/Further Skills/Relevant Information

Please clearly provide details of how you meet the essential and desirable criteria for this role. This information will be used as part of the short-listing process and it is your responsibility to provide sufficient details as the shortlisting panel will not make assumptions. If putting forward an equivalent qualification, clearly detail type and how equivalency has been justified.

Have you previously worked for Gordons Chemists? Yes / No

| Have you | r previously applied | for a vacancy with | Gordons Chemists? | Yes / No |
|----------|----------------------|--------------------|-------------------|----------|
|----------|----------------------|--------------------|-------------------|----------|

Are you registered disabled? Yes / No

If you are invited to interview are there any adjustments that you require?

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Do you need a work permit / visa to work in this country? Yes / No

If yes please provide details including any limitations / conditions on the work permit.

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CONVICTIONS

| Have you been convicted of any driving offences? | Yes / No |
|--|----------|
| Are you facing any criminal prosecutions? | Yes / No |
| Have you received a caution in the last 5 years? | Yes / No |

Have you been convicted of any criminal offences which are not yet spent under the rehabilitation of Offenders Act, 1974? Yes / No

If 'Yes' to the questions above, please provide further details:

REFEREES

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Please supply two referees who may be contacted to provide a reference

| Name Address | |
|---|----------------|
| Tel No Email Address: Relationship to you | Email Address: |

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Information that you give will be treated confidentially and no job reference will be sought from your present or past employers prior to offer being accepted by you.

DECLARATION

I declare that to the best of my knowledge the information on this form is correct and can be treated as part of any subsequent contract of employment. Failure to complete the application form/application form not arriving before the set closing date may result in my application not being shortlisted for interview and failure to disclose information or provide deliberate false information may result in disciplinary action being taken against you.

By completing and signing this application form including monitoring form, you are providing consent for Gordons Chemists to hold your personal data on file for the purpose of recruitment and compliance with our statutory obligations. For more information on how we use your data, please refer to our Privacy Notice on our website www.gordonsdirect.com.

Applicants Signature

FT PERM CLARINS COUNTER MANAGER WITH SALES DUTIES – STRAND RD BRANCH

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Monitoring Form

Reference No.

Gordons Chemists is committed to equality of opportunity for all applicants regardless of age, disability, marital status, political opinion, race, religious beliefs, sex or sexual orientation. We select those suitable for employment solely on the basis of merit. All applicants are requested to complete a monitoring form in order to ensure the effective implementation of its Equal Opportunities Policy. Your support in this is sought.

Please provide the following information by ticking the appropriate boxes below:

| Sex: | Male 🗌 | Female 🗌 | | |
|----------------|----------|----------|-------------|---------|
| Marital status | Single 🗌 | | Separated 🗌 | Other 🗔 |

Religious Affiliation/Community Background:

Gordons Chemists is required by the Fair Employment (Northern Ireland) Act 1989 (as amended) to monitor the perceived religious affiliation or community background of both its employees and applicants for employment. Whether or not you are from Northern Ireland, you should answer the question below by indicating which community or religious background you might be perceived to come from. Even if you no longer practice any religion, the Fair Employment Act 1989 still obliges us to classify your effectiveness of our policy on equality of opportunity, not simply in recruitment terms but as part of an ongoing exercise for all our employees. Therefore although your response may not reflect any current religious belief which you hold, please bear in the mind the above points when you complete the form.

I am a member of the Protestant community

I am a member of the Roman Catholic community

| I am a member of neither a Protestant nor a Roman Catholic community [| |
|--|--|
|--|--|

Access to this information will be strictly controlled and will not be available to those considering your application for employment.

Monitoring will involve the use of statistical summaries of information in which identities will not appear. The information will not be available for any purpose other than equal opportunities monitoring. This information will be transferred to the monitoring section of the Human Resources Computer System. Please note that it is an offence for any person knowingly to give false information to another who is seeking that information in order to make a monitoring return.

Thank you for your co-operation.