

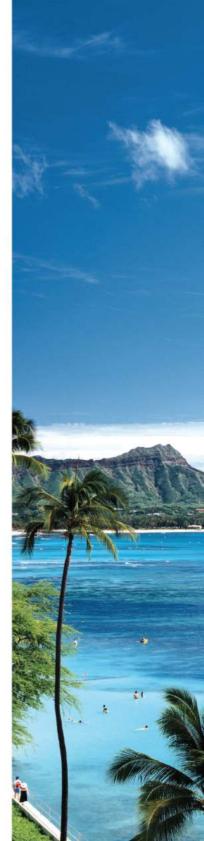
# SM9300 MANUAL



## CONTENTS

Please read and follow all safety instructions listed in this user manual prior to use. Basic precautions should always be considered when operating an electrical appliance.

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#### SAFETY INSTRUCTION

- Please read this manual carefully to make sure the installation and operation of the massage chair is done correctly.
- "Safety Instructions" are provided for important safety information.
   Both Warning and Caution are important safety caution, please be more cautious.

<b>M</b> Warning	This sign indicates warning of causing possible death or injury to body.
<u> </u>	This sign indicates caution of causing possible pain or damage to body.

0	This sign indicates forbidden behavior.
•	This sign indicates must follow instruction to operate.
$\bigcirc$	This sign indicates self disassembly is forbidden.
9 9	This sign indicates correct operation of cable.

• The following should be kept for any further references.

	⚠ Warning	
	<ul> <li>Osteoporosis patient;</li> <li>People with heart disease including embedded pacemaker or other medical electronic device inside the body;</li> <li>For pregnant women or people with health issues,please consult with doctor before use;</li> <li>Patients with a high fever forbid to use this machine.</li> <li>Perceptual disabilities patients forbid to use this machine.</li> <li>People over 80 years old forbid to use this machine.</li> <li>Kids are not allowed to use the chair;</li> <li>Don't operate the chair after the use of accohol.</li> <li>Please don't sleep in the chair.</li> <li>Don't use the chair when your body is wet.</li> </ul>	People who are not suitable to use the chair
<b>U</b>	<ul> <li>Make sure there are no kids or pets or other objects around (under, behind or in front of) the chair at the moment of backrest, leg-rest up/down or leg-rest retraction/extension from reclining position.</li> <li>During operation, if body is being abnormal, please stop the operation and go consult with your physician.</li> <li>Please do not take strong massage on the head.</li> <li>Do not massage belly or knees, be careful when massaging neck.</li> <li>Children or pets are not allowed to play on the chair especially during massage. Standing or sitting on the back or armrest is not allowed either.</li> <li>Those who move around with difficulty or can't express themselves must be taken care of strictly and continuously during massage.</li> </ul>	Accident /injury
	<ul> <li>Insert the plug of the chair into correct and suitable power socket.</li> <li>Make sure the plug is completely inserted into the socket to reduce short circuit or fire risk.</li> <li>Unplug the power when not in use, stop all massage functions and turn off on/off key before unplugging.</li> </ul>	Fire and electric shock
0	<ul> <li>Massage cushions of the chair are not allowed to fold for storage.</li> <li>The machine is forbidden for no-load running for a long time.</li> </ul>	Accident
0	<ul> <li>Power cord, plug, socket can't be used in broken or loose contact condition.</li> <li>Don't use other electric power except rated voltage in case of fire, electric shock or any breakdown.</li> <li>Any broken, re-process, knotted, twisted power cord or pressed under heavy cargo is not allowed to use.</li> </ul>	Fire and electric shock



## Warning



 If the chair is dysfunctional, or is broken, splashed with water or falls into water, please have it repaired by professional repairman or send the chair to assigned service agent. Self-modification, disassembly or maintenance is forbidden.

 If power cord or plug is damaged, please don't replace it yourself, please contact us or appointed dealer for replacement.

 To avoid electric shock or body injury, please don't open or disassemble any part of the chair, there is not any attached part of the chair for maintenance by customers.

 Check leather or cloth material on the back and other areas is broken or not. If broken, even though it is small, please stop using the chair, unplug the power and have it repaired.

Disassembly and maintenance

## **↑** Caution

	Z!\ Caution		
	• Please operate the chair when it is flat or on leveled place	To avoid sudden falling.	
	<ul> <li>Position the chair 4 inches from the wall to allow for sufficient space to recline up and down.</li> </ul>	To make sure the back lying.	
	<ul> <li>The maximum suggested operating time is 20 mins. 5 mins for each position beginning with the slight- step massage. Along continuous massage in the same position may cause uncomfortable feeling.</li> </ul>	Too long time massage is bad for your body.	
•	<ul> <li>Before sitting on the chair to avoid injury please inspect everything to confirm that the massage heads are in the correct position.</li> </ul>	To avoid accidental injury.	
	<ul> <li>Please make sure that the power switch is on"OFF" position before inserting the plug into the socket.</li> </ul>		
	Turn off all controls before removing plug from outlet.	To avoid the accident when turn on the power.	
	<ul> <li>Make sure the plug is completely inserted into the socket.</li> </ul>		
	<ul> <li>Checking whether there are any damages on the wire and make sure there are no water or rubbish on the wire.</li> </ul>	To reduce short circuits and any fire hazard.	
	• Installing the wire in a correct way.  The plug must be inserted into socket with the connect, the connect couldn't be bent or cut off.	To avoid electric shock in any leakage or breakdown.	
	<ul> <li>Don't use or store the chair in the wet environment like near the swimming pool, or bathroom.</li> <li>Keep the chair and remote control dry at all time.</li> <li>Don't use the chair when your body is wet.</li> </ul>	To avoid leakage or electric shock.	

# SAFETY INSTRUCTION

0	<ul> <li>Don't press with hands or step on the massage heads with feet.</li> <li>Don't put hands between the working massage heads. Don't put hands or feet in the gap of mechanical parts. Don't drop or insert anything into the slot of massage chair. Don't stand or sit or put anything on the backrest, armrest, or leg-rest. Don't stand on the chair during operation. Don't move the chair during operation.</li> <li>Don't pull out the plug or turn off the power during operation. Don't put your hands or head between leg-rest or beneath. Don't use the massage chair while wearing hair ornaments. Don't put hard things in pocket when take buttocks and huckle massage. Don't sit or press on the backrest when the chair is in reclining position. Don't use on bare skin or wearing thin clothes, thin clothes may cause better massage effect, But it also may cause irritation to the skin or cryogenic burns.</li> </ul>	To avoid accidents or injury
	<ul> <li>Keep the chair away from heat, wet, sharp things and corrosive, inflammable, explosive environment.</li> <li>To use electric blanket or other heating products on the chair is forbidden.</li> <li>Don't put in the space of dust serious or corrosive gas environment.</li> <li>Don't put the chair in a small space places or use in the bad air circulation places.</li> <li>Keep the chair away from stove or other heating products.</li> <li>Don't put the chair directly under the sun or other</li> </ul>	To avoid fade, discolor on upholstery or hardened deteriorated on PU.
	<ul><li>high temperature places.</li><li>Don't use the chair in outdoor.</li></ul>	
•	<ul> <li>Make sure to install the wire in correct way(Incorrect install way may cause electric shock. If you don't know how to install, please find a professional electrician)</li> <li>Don't use plug adapter (If the enclosed plug doesn't match with socket, please don't change the plug by yourself and find a professional electrician to install a matched socket.)</li> </ul>	To avoid electric shock.

#### SAFETY INSTRUCTION

	<ul><li>Unplug the power before cleaning the chair.</li><li>Unplug the power after using the chair.</li></ul>	To avoid
	Unplug the power when any damage on the power.	electric shock or fire
	<ul> <li>Hold the plug to unplug the power but to not try to pull the wire to unplug the power.</li> </ul>	harzard.
	<ul> <li>Please turn off the power switch and unplug the power after massage.</li> </ul>	To avoid accidents
	<ul> <li>Unplug the power immediately when electricity goes off.</li> </ul>	To avoid damage or accidents when power on again.



Warning: 1.Do not use it when wet.

- 2. The disabled may need supervision.
- 3. The chair has heat function, people who are insensitive to heat must pay high attention.

### Grounding instruction

The chair is equipped with a cord having a grounding conductor. The plug must be plugged into an appropriate socket that is properly installed and matched with the plug.



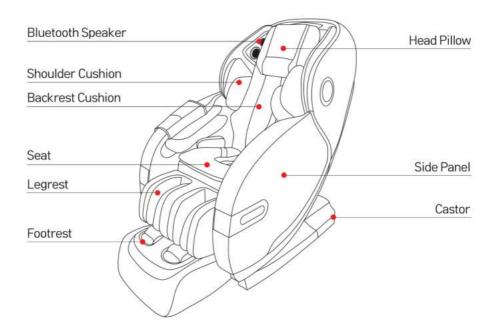
Earth wire is not allowed to be in these places

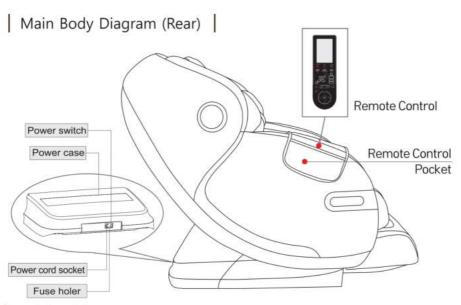
Gas pipe: probably cause explosion or fire. Phone wire and lightning rod: probably cause electric shock and fire when thundering.

Water pipe: earth wire is useless where there are plastics

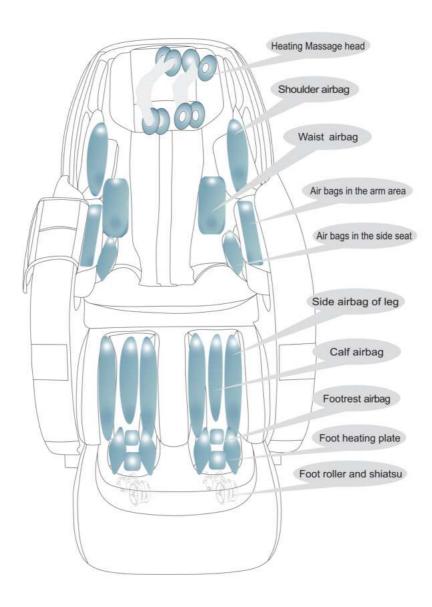
## PRODUCT COMPONENTS

#### Main body diagram (Front)

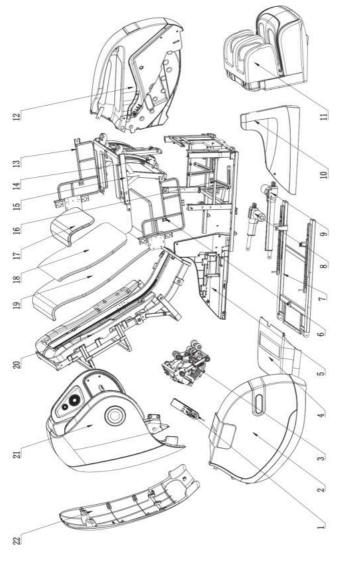




#### Internal Structure



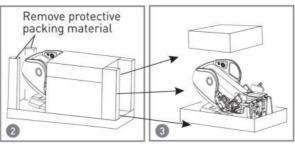
#### PRODUCT COMPONENTS



- 1.Remote control
- 2.Right armrest assembly
- 3.Massage machine
- 4. Power case assembly
- 5.Left side fender
- 6.Right armrest frame assembly
- 7.Under frame assembly
- 8.Seat electric actuator
- 9.Backrest electric actuator
- 10.Right side fender
- 11.Foot and leg assembly
- 12.Left amrest assembly
- 13.Left armrest frame assembly
- 14. Footrest electric actuator
- 15.Seat frame surface assembly
- 16.Seat bottom frame assembly
- 17.Pillow
- 18.Shoulder pad
- 19.Back and seat cushion
- 20.Backrest assembly
- 21. Shoulder device assembly
- 22.Back cover assembly

#### 1. Remove the package and take out the chair parts and components





Remove the carton.

material.

Take out the packing Take out all parts including component list below with seat cushion and pillow.

#### Components

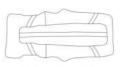
- 1. A screw driver and Allen-wrench is needed to complete installation.
- 2. Allen wrenches are included in the parts bag, but you will need a screw driver as well.
- 3. Please remove Velcro-cover when you attach Velcro.
- 4. Extra Foot Paddings for softer foot massage are included for personal preference.











Controller bag Electric power cable

The left /right armrest exterior parts

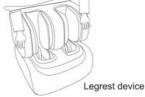
Back seat cushion











Shoulder cushion

Left armrest

Right armrest

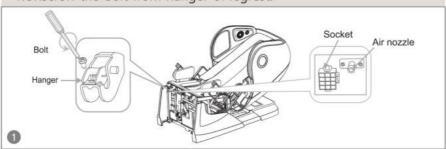
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<sup>\*</sup>The spare parts include:remote control, holder, user manual wheel, power cord.

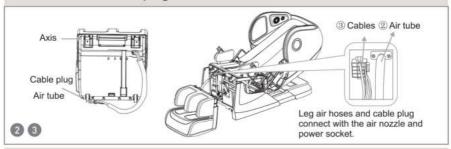
#### **CHAIR INSTALLATION**

#### 2. Install the legrest

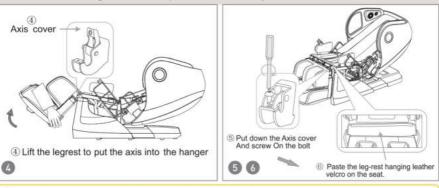
1.Unscrew the bolt from hanger of legrest.



- 2. Connect the legrest's air hose with the corresponding air nozzles of the main body tightly.
- 3. Connect the cable plug and the socket.

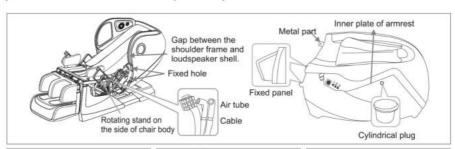


- 4. Raise the rotation shaft board on hangers, raise the legrest with hands, put rotation shaft into hangers on main body, and put rotation shaft board down. 5.Screw it back tight.
- 6.Connect the legrest leather piece with seat by velcro.



Attention: When connecting the air pipe and cables, don't twist the air pipe and cables together.

#### 3. Install the side arm panel

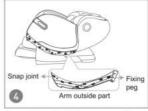




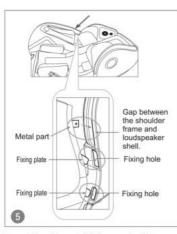
Lift the front armrestand plug it into the rotating standon the sideof the chairbodyand pushback.



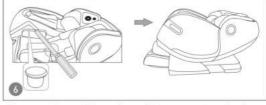
Put the cableplug into the connector.



Insertthe 3 fixingpeg of the arm outsidepart into the 3 fixingholesof the front bottom armrest, and buckle 8 snapjointsin place.



Insert the 2 metal fixingpart of the backammestinto the fixinghole on the backmain body, and insert the up fixingpart into the gap between shoulderframe and loudspeaker shell.



Removethe rubber plug of the armrest, spin the screws inside the hole tightly then put on the rubber plug tightly.

Reminder: when installing the left armrest, there's no cable, only install the air tube is ok.

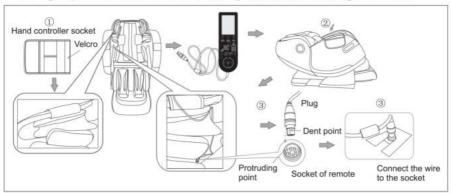
CAUTION

Do not squeeze the air tubes during the installation. This may cause air leakage or the air bags not inflatable. Please make sure that the fixed plate and wire need to be plugged firmly, otherwise the armrest may drop or USB can't charge.

#### **CHAIR INSTALLATION**

#### 4. Install the controller and the seat cushion

- 1. Insert the Velcro of remote control pocket through the upper position of arm airbag installed in right armrest, paste it on another Velcro.
- 2. Put the remote control in remote control pocket.
- 3. Align the dent part of the wire to the protruding point of the socket on the right part of seat, connect the plug and socket, and tight the nut.



Put the back seat cushion, shoulder cushion, head pad onto the backrest and connect the two parts with zipper and velcro.





Back seat cushion

Head pad

#### ★ Warm tips

In order to get exact correct body test data for comfortable massage effect, when you sit on the chair, please make the bottom rim of the head pad flush with your ears before zippering the said two parts.

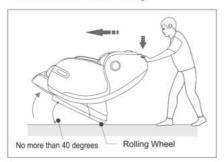


Shoulder cushion

Send the pillow Connect shoulder pad pad tail though with the upper backrest the fix belt on the by zipper upper backrest ► Head pad Back seat cushion ➤ Shoulder cushion connect to upper Connect the backrest backrest by zipper with the seat by zipper ► Back seat cushion and connect the front end with the seat by Backrest**∢** Back seat cushion zipper. connect to the two sides of backrest by zipper

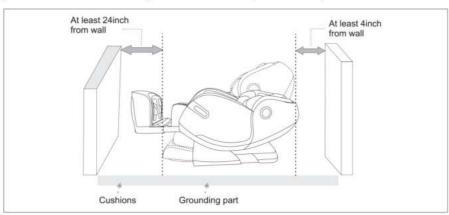
#### 5. Moving the massage chair

After completing the installation, put the chair in incline / upright position to move the chair easily.



- As illustrated, tilt the chair back onto it's wheels at 40° angle. Slowly push and maneuver the massage chair to desired location. Lower massage chair slowly and smoothly until it is fully flat on the ground.

#### 6. Place the massage chair in an open area



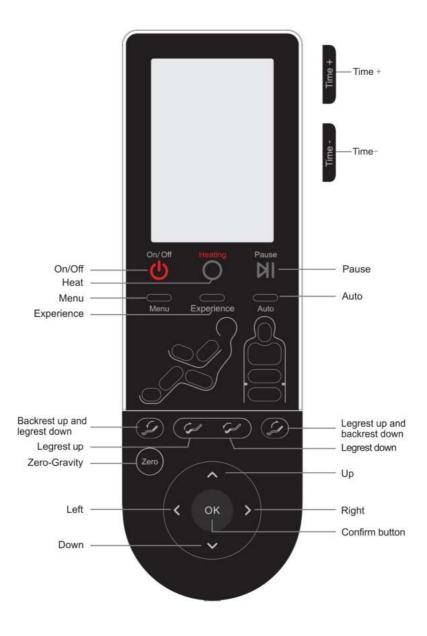
Because the chair is heavy, it may ruin your floor in long time setting. Please put a blanket or other soft things to protect your floor.



- \* Don't use the chair in wet places like near swimming pool , bath room to avoid leakage or electric shock.
- \* Please use chair in flat place to avoid chair falling or noise or other unexpected trouble.
- \* Don't use under sunlight or near stoveor other heating place to avoid upholstery deteriorated.

## REMOTE CONTROLLER

#### Remote Controller



#### Function description of Controller buttons



In standby statuspress ON/OFF key, the massage chair go into ON statues, then press Menu key or other key to choose any auto massage program, the massage machine will detect shoulder height and start to massage, In ON status, press the ON/OFF key, the massage chair will turn off and return to original status, the legrest goes down to the lowest position, the backrest raise up to the top, the controller turn off in 3-5 seconds.



In the boots status, press this button to control the heating switch.



In the boots status, press this button to stop all the on–going massage immediately, all the button will not working, press this button again, the massage will recovery.



Press this button in Main interface to switch to menu interface, user can set different function for massage chair. Press it in Menu interface to return to main interface.



In on status, press this key to enter the "Office person" automatic massage program. Default work time is 8 minutes.



In ON status, press this key each time to change one kind of auto program, there are the following program for choice, "Recovery", "Relief", "Yoga Stretch", "Renew", "Music Sync", "End of Day", and "Stop" mode. There is relative status screen display.



Keep pressing this button, backrest goes up, legrest goes down, release it, backrest and legrest stop moving. Controller screen will show position adjusting when adjusting the position of massage chair.

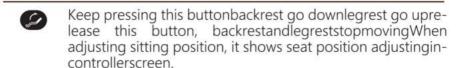


Keep pressing this button, legrest goes up, release it, legrest stop moving. Controller screen will show position adjusting when adjusting the position of massage chair.



Keep pressing this button, legrest goes down, release it, legrest stop moving. Controller screen will show position adjusting when adjusting the position of massage chair.

#### **OPERATION GUIDE**



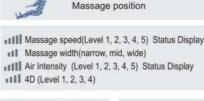
- In the boot status, press this button, the massage chair Zero adjust into zero gravity status:it have 3 angle, 3 degree zero gravity will cycle in turn.
- There are four direction buttons: Up, Down, Left and Right. In the menu interface, it is used as navigation key: press Up and Down to quickly browse the menu, and press Left and Right key to go to previous and next menu. In manual mode, the Up and Down key can also be used to adjust massage roller position in body scanning and fixed point massage.
  - In ON status of menu mode, press this button for confirm to ОК choose menu item or pop up at the next menu.
  - In ON status, press time +or time- button to adjust the massage time, it has following time for choice: 10 minutes, 20 minutes and 30 minutes. Press time + to make the massage time longer until 30 minutes, no more to add. Press time- to make the massage time shorter until 10 minutes, no more to reduce

#### Display diagram

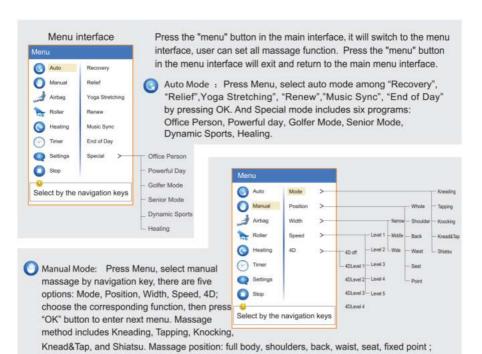


Press "on/off" button when power is on, a buzzer beeps once short and brittle. LCD screen display boot screen, after 2-3 seconds it displays the main interface and enter standby mode. Main interface show massage position, method, time, current massage status etc., all information will be updated timely when the chair start working.



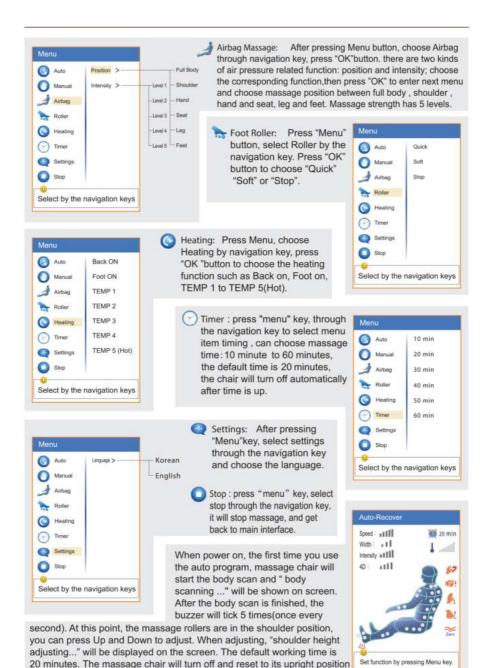


**##** Heating



massage width and speed; 4D hand feeling.

#### **OPERATION GUIDE**



once the massage is over.

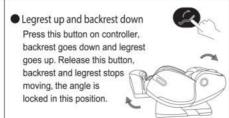
#### Annular functional area

## Legrest Up

Press this button on controller, legrest goes up. Release the button, legrest stops moving, the angle is locked in this position.

#### Legrest Down

Press this button on controller, legrest goes down. Release the button, legrest stops moving, the angle is locked in this position.



Backrest up and Legrest down
 Press this button on controller,
 backrest goes up and legrest goes
 down. Release this button,
 backrest and legrest stops
 moving,the angle is
 locked in this position.

#### Zero gravity

Press the "Zero Gravity"
button on the remote control,
the backrest will fall, the legrest
will rise, and adjust
the angle to achieve
a comfortable zero
gravity. It can
effectively relieve the
pressure on the spine and joints. Press this
button again, the backrest will rise, the
legrest will fall, and the angle will return to

★ Tips: Zero-gravity is according to the NASA

the power-on state.

Space capsule relax theory, through the back seat,

legrest three sections multi angle changeable,

making the legrest up and seat down can make the angle 128 (+/-7 ) degrees between Body and legrest..let the heart and knee at the same level, reducing the blood circulation pressure to the lowest,but all the body pressure will put on the buttocks,And because of the ZERO GRAVITY position design,increase the forced area from the body and massage chair,so all the forces can be dispersed to the massage chair, reducing heart and spine pressure ,realizing the best Zero gravity massage experience. creating a completely relax,matural and comfortable massage posture.

## CAUTION

- Please make sure there is no people, no pets or any stuff around the backrest to avoid unexpected hurt or property loss.
- 2. When adjusting the backrest, be careful of the gap between the backrest and armrest.
- 3. When the legrest is moving, please do not stand on or leave from the seat, do not stop the legrest from moving in case of causing damage to the chair.
- 4. Please refer to control instruction for more details.

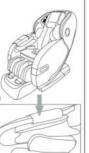
#### **OPERATION GUIDE**

Legrest extend and retract Legrest can extend and retract within 8.65inches automatically.



Arm massage

Massage chair use space capsule type armrest, with built-in pulse air pressure massage function. Put the arms between armrest's air bags. After filling air, achieve kneading massage on the arms and hands. The arms could get comfortable massage in any angle of the chair.



Shoulder massage

Multi-layer exposed airbags are located on both shoulders to assist with stretch function The 4D massage rollers push forward your body, while the airbags grip your shoulders to provide the ultimate full body stretch.



Warm foot therapy

Innovatively developed two -way rotary foot kneading technique, realizing the sole function of kneading foot, combining with foot heating. it can perform best foot massage experience, good for health.

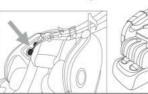


New Curve rail, Combination of back and buttocks massage.

Massage chair adopts 4D curved rail technology, combining with 4D massage mechanism patent, realizing multi-angle integrated massage for back and buttocks. It has broken through traditional L shape rail's function which can't realize lying flat and stretching, and achieve best massage effect.

Music therapy

There are multiple speakers surrounding the headrest. The blue-tooth wireless music player can integrates music into the massage techniques with synchronic therapy, which allow the rollers to massage you to the beats of your music. Relaxing to your own tunes will improve your blood and ease fatigue.







Attention!

- After using, press ON/OFF to end all the massage method and wait for restoration. Make sure to cut the electricity to avoid any unexpected hurt to children or pets.
- After using, turn off the power, unplug the electricity. Avoid moisture, dirt and aging of insulation in case of causing damage.

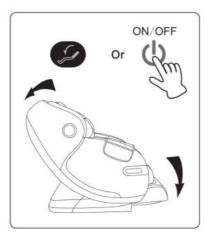
#### 4. Voice control operation

- \*When the massage chair is open or in stand by made, say "Activate Kahuna" or press the vioce control wake-up button on the right armrest to wake up the voice control function.
- \*After the successful wake-up, the massage chair will reply "Ready to massage". At this time, the voice control entry corresponding to the function is realized within 6 seconds. After the massage chair is respond, the corresponding voice control function can be realized; if did not correctly say any voice entry for more than 6 seconds, the voice control function automatically turns off and needs to be reawakened.

	Voice contro	ol enter
Awakening words-"Active Kahuna" Answer – Ready to massage		
Serial No	Voice control entry	Answer entry
1	Active Kahuna	Ready to massage
2	Power OFF	Powering OFF
3	Change Position	Changing Position
4	Renew Massage	Start Renew Massage
5	Senior Massage	Start Senior Massage
6	Stretching Massage	Start Yoga Stretching
7	Heating ON	Heating 0N
8	Heating OFF	Heating OFF

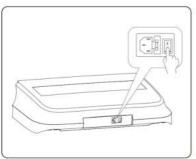
#### **OPERATION GUIDE**

#### 3 After use

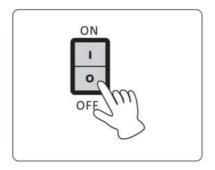


1. After the massage program is completed return the massage chair to upright position by turning off the massage chair.

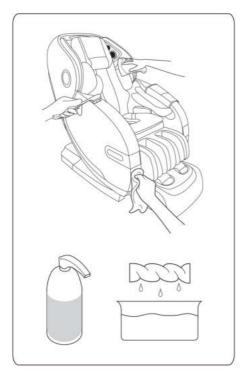
Please check the surrounding prior to adjust the recline angle, paying special attention to children or pets that may be in close proximity.



2. Press the power button to power off the massage chair and return remote controller to the storage area on arm pocket.

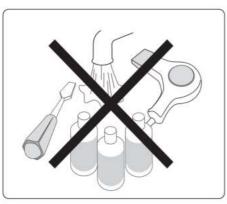


- 3. Turn off main power switch when you are not using the chair for a long period of time. Remove Plug from the power outlet to avoid accidents by kids and pets.
- 4. Do not operate with wet hands.



Use dry cloth to clean

Turn off and pull out the plug before cleaning the massage chair, do not touch the plug with wet hands.



Prohibit using liquid cleaning products like water, alcohol, or other cleaning product to maintain a good quality.

#### TROUBLE SHOOTING

If the sounds or movements are not normal, please turn off the massage chair and remove the plug from the electric outlet. Please contact the customer service department for further assistance.

855.646.9500 / 1.714.388.2625, service@kahunachair.com

Problem	Solution
The massage chair is connected to power but is not functioning.	Check to see if the power plug is inserted or if the power outlet is functioning properly.
The remote controller is responding, but the massage chair is not functioning.	The massage chair may have automatically shut down due to overheating protection devices. Please turn off the power and allow the chair to cool off for 30 to 50 minutes.
Both the remote controller and massage chair are not responding.	The massage chair automatically turns into "full stop" mode when a massage program is completed. Please press the power button again to turn of the chair.



KAHUNA CHAIR PRODUCT WARRANTY REGISTRATION https://www.kahunachair.com/services/

# PRODUCT SPECIFICATIONS

Description	Specifications
Product Name	Kahuna Massage Chair
Model No.	SM 9300
Rated Voltage	120-240V~
Rated Frequency	50/60Hz
Rated Power Consumption	260 W
Product Dimension (LxWxH)	60 x 32 x 50 inches
Weight (LBS)	Net Weight: 338.5lbs Gross Weight: 402.9lbs



Product KAHUNA Massage Chair

Model SM 9300

Distributed by AJX Distribution INC

11125 Knott Ave, Suite D

Cypress, CA 90630

**Tel** 1-855-646-9500

Email INFO@KAHUNACHAIR.COM



You must register warranty at www.kahunachair.com/services/

INSTRUCTION MANUAL MODEL: SM 9300

Please read this user manual thoroughly prior to operating the massage chair. Store this booklet for future reference.