

Shop with confidence. FREE exchanges & easy returns.

We think you'll love everything you purchase from Pink Desert but we understand sometimes things just don't work out! For that reason we have a FREE exchange and EASY return policy to make your shopping experience with us a good one!

Clothing, footwear, swimwear & accessories may be returned within 14 days from the date the order is received via tracking for exchange, store credit, or refund. We offer free pre-paid return labels if you wish to exchange or receive store credit. Customers are responsible to pay for return shipping if they wish to receive a refund.

Clothing, footwear and swimwear must be returned in new condition. Tags must be attached and items must be unwashed, unworn, and free of any stains or odors. Swimwear must have sanitary liner still in place. Footwear must be shipped back in the original shoe box with the lid, inside of a package. Items that end in \$.98 or that are marked Final Sale will not be eligible for exchange or return. *No exceptions.* Shipping charges on original orders are non refundable. If items do not meet conditions described above or are received after the 14 day period, we will be unable to process your return.

In the unusual event you receive an incorrect shipment or defective item please contact us within 7 days of receiving the item for refund or exchange. Defects must be reported before items are worn or washed.

Exchanges and Store Credit

We offer FREE pre-paid return labels if you wish to exchange or receive store credit for your return as long as you are within our 14 day return policy. To request a pre-paid return label for exchange or store credit, please visit <https://www.thepinkdesert.com/pages/returns-exchanges> and click "Start Here." You will receive a pre-paid shipping label to your email. Print off the pre-paid shipping label and drop off at any USPS local pickup location. *Please note that if using our pre-paid return label service your return will be processed as an exchange or store credit only.*

Returns for Refund

Customers are responsible to pay for return shipping on refunds. Please fill out this form and include it in your package with your item(s). Please address your return to:

Pink Desert LLC
7485 West Azure Drive Suite #223
Las Vegas, NV 89130

All returns and exchanges will be processed within 2-3 business days once we have received your return. If you have any questions, please email hello@thepinkdesert.com or call 702-515-4047.

Return Form

Include this form and address your package to the following address:

Pink Desert LLC
7485 West Azure Suite #223
Las Vegas, NV 89130

Name		Order #
Address		
City		State
Phone ()		
E-mail		
Item Name	Size	Reason For return

exchange, store credit or refund:

Questions: Email us at hello@thepinkdesert.com or call 702-515-4047.