

# RETURNS

BY STELLE

NAME \_\_\_\_\_

DATE \_\_\_\_\_

ORDER NO.	PRODUCT/SET NAME	LENGTH	REASON	QTY

Reason Code: 1. Looks different in real life 2. Incorrect colour 3. Incorrect length  
4. Incorrect item ordered 5. Incorrect item received 6. Parcel damaged on arrival

TOTAL NO. ITEMS

## FOLLOW OUR RETURN GUIDANCE & PROCESS...

①



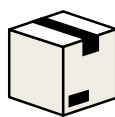
Return orders within 14 days of receiving, with security tags attached in a re-saleable condition, T&Cs apply.

②



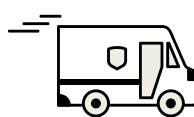
Fill in our returns form, cut along the dotted line and place the filled out returns form in the parcel.

③



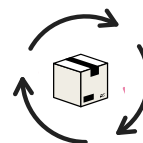
Parcel up your items with our returns form inside and attach our returns address to the outside of the parcel.

④



Send the items back to us using your preferred service, we recommend a tracked/insured courier.

⑤



Once received, your refund will be processed & credited back to your original payment method, T&Cs apply.

PLEASE RETURN TO...



By Stelle  
5 Green Lane  
Blackwater  
Surrey  
GU17 9DG  
United Kingdom

If you have any questions please get in touch:

Monday - Friday 9:00am - 5:00pm

Business WhatsApp: 07853793078  
Email: orders@bystelle.co.uk

@ tapedhairextensions

www.bystelle.co.uk