

## Hessaire Warranty

Each new cooler is warranted to be free from defects in material or workmanship for one full year from the date of original purchase. If a component(s) is found to be defective within this period, the defective part will be provided free of charge. Replacement parts are available through authorized dealers or online. Copy of proof of purchase and serial label number will be needed for all warranty claims.

### **What is not covered:**

Malfunctions resulting from misuse, negligence, alteration or lack of necessary maintenance.

Loss of time, inconvenience, use of product or other consequential damages due to defects.

Return transportation costs. All return costs are the responsibility of the purchaser.

Hessaire does not cover labor costs associated with troubleshooting or cooler repairs regardless if the product is under warranty or not.


### **Damaged Shipments:**

Hessaire is not responsible for damaged shipments or shortages resulting from carrier mishandling. Notify your carrier's office immediately to file a freight claim in the event of damage. Keep damaged product for inspection until advised by carrier as to disposal.

***Please DO NOT return your cooler to Hessaire. Upon authorization, any returns should be sent directly to the distributor/store where purchased.***

***Instructional videos and other helpful parts replacement information is available on [hessaire.com](http://hessaire.com).***


***Visit [hessaire.com](http://hessaire.com) for warranty claim forms.***

Serial Number  
Location On Label: 


(label on back side of cooler bottom center)

**Mobile Evaporative Cooler**  
Model-MXXX      110 Volts AC 60Hz XX Amps

**SN: 18070000**

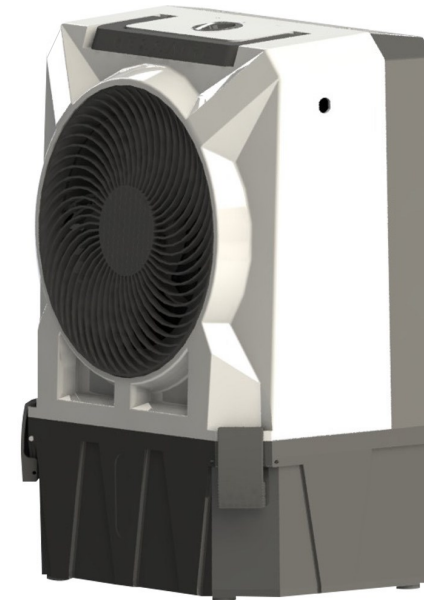


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Intertek

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## **Mobile Evaporative Cooler**

900 CFM

**Use & Care Guide**

MC12

(color will vary by model)

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## General Safety Precautions



**Read and follow all instructions, cautions and warnings. Failure to do so could result in personal injury, death or property damage.**

Unit must be in **OFF** position and **UNPLUGGED** from power receptacle before performing any maintenance / service or before **REMOVING** access panels.

Make sure the electrical power source conforms to the requirement of the evaporative cooler as well as local codes.

To reduce risk of fire or electrical shock, do not expose electrical connections to water.

Do not touch electrically live components.

Ensure all power cords do not touch sharp edges, hot surfaces or chemicals. Immediately replace damaged parts.

Never leave operating unit unattended.

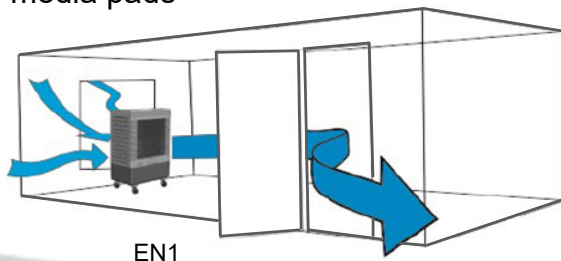
## Operation Tips

Hessaire coolers are highly recommended for outdoor use. If used indoors, position cooler in front of window or open door for fresh intake air. Ensure there is an open door or window through which the air can exhaust from the room.

Clean media pads and tank frequently.

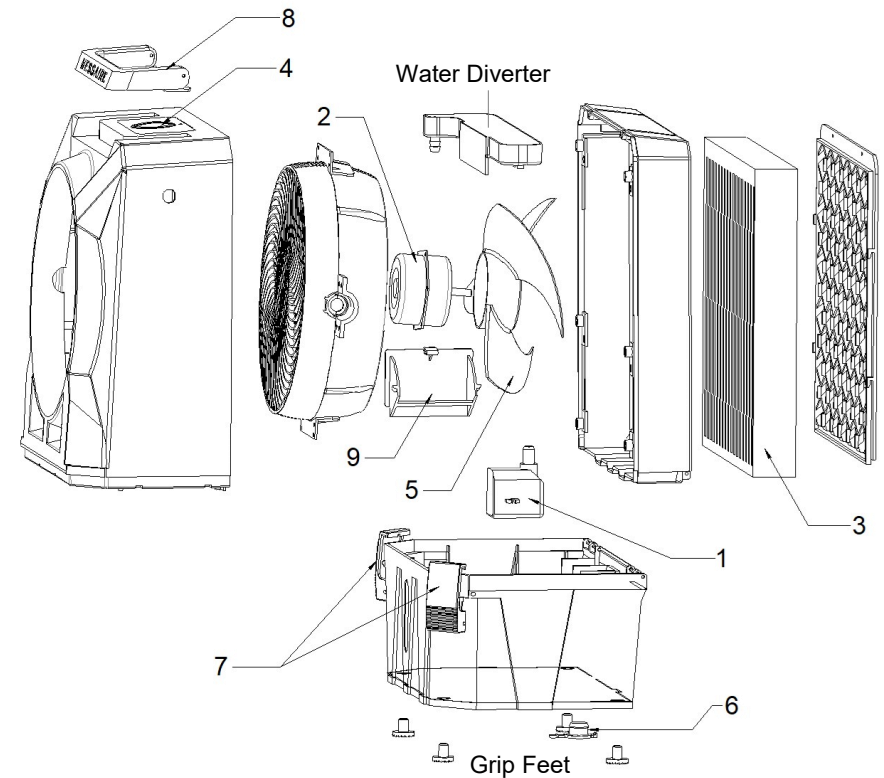
When shutting down unit, run without pump for 20 minutes to properly dry media pads.

Prior to long term storage:  
Drain tank and wipe clean  
Dry and clean rigid media pads



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## Cooler Parts



Ref #	MC12 Parts Description	Part No.
1	Pump	6012050
2	Motor	6012051
3	Rigid Media Panel	CP120
4	Control Knob & Switch	6017069
5	Fan Blade	6012052
6	Drain Plug	6017081
7	Latches (set of 2)	6102016
8	Carry Handle	6105013
9	Manual Fill Door	6017076

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COOL AIR ANYWHERE



## Troubleshooting

Problem	Cause / Remedy
Cooler won't turn on	Ensure unit is plugged in and switched on. Receptacle breaker may need to be reset. Power wire to switch may be disconnected. Reconnect. Control switch may need to be replaced.
Fan will not operate	Ensure fan function is on. Make sure nothing is obstructing fan blade. Fan motor may need to be replaced. Motor wire to switch may be disconnected. Reconnect. Control switch may need to be replaced. Slow running - may need capacitor replaced.
Cooler does not pump	Ensure pump switch is turned on. Make sure water level is not low. Add water. Make sure hoses are connected and free of debris. Pump may need to be replaced. Pump wire to switch may be disconnected. Reconnect. Control switch may need to be replaced.
Water leakage	Make sure drain plug is securely in place. Make sure cooler is level. Inspect tank for cracks. Check media pad for water running on outside of unit. Check for leaks in water distribution hose connections. Check spreaders for build up causing spill over of water into the airstream.

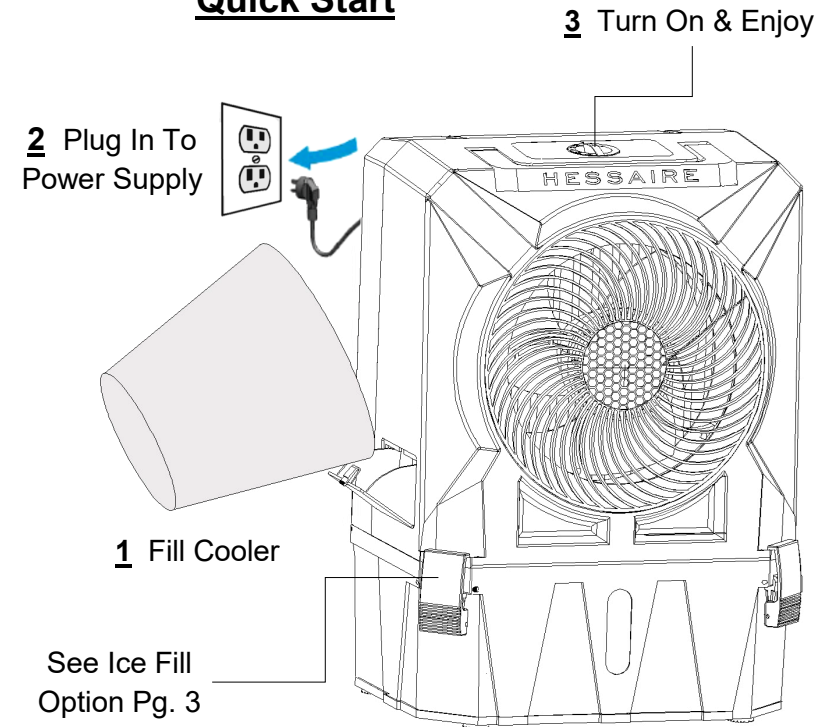
## Inspection

After unpacking your cooler, carefully inspect for any damage that may have occurred during transit. Inspect for loose, missing or damaged parts.

Contents: Evaporative Cooler (1), Manual (1)

Visit [Hessaire.com](http://Hessaire.com) to request replacement parts if any of these items are missing.

### Quick Start



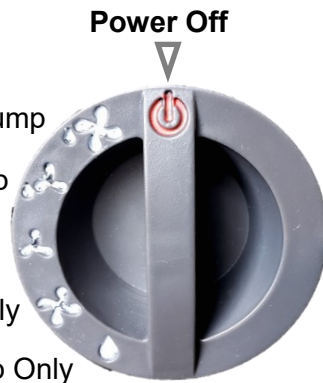
**Note: Media pads may have a slight odor upon initial start up but will go away with continued use.**



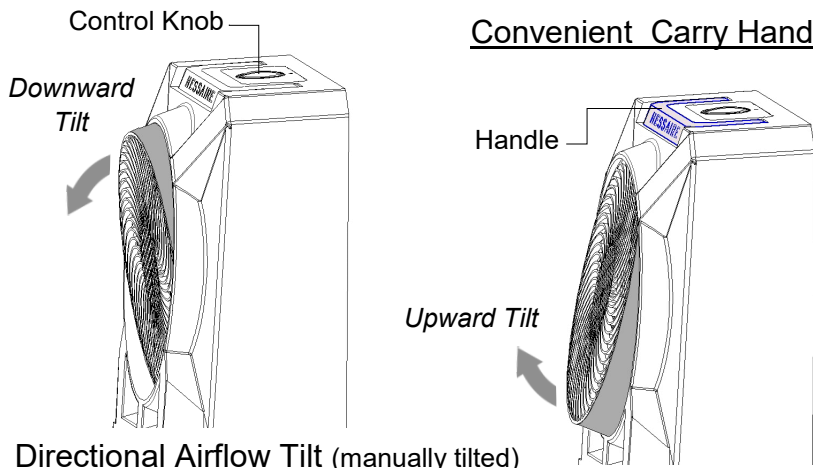
## Features

### Control Functions

- High Fan & Pump
- Low Fan & Pump
- Low Fan Only
- High Fan Only
- Pump Only

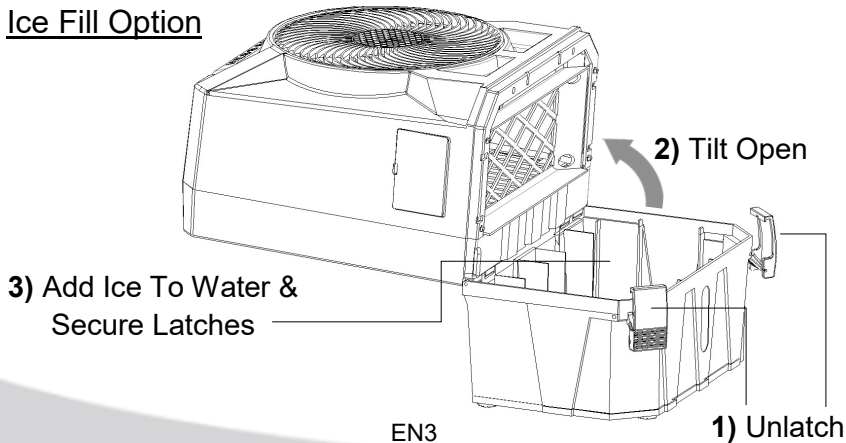


### Convenient Carry Handle



**Directional Airflow Tilt** (manually tilted)

### Ice Fill Option



## Maintenance

### ⚠ WARNING

**Disconnect from power source before attempting any maintenance or routine service. NEVER remove any access panels while cooler is in operation. Failure to do so could lead to SERIOUS INJURY.**

### Cleaning Cooler & Rigid Media Pad:

The removable panel & pad can be gently sprayed off to remove build up. A soft bristle brush can also be used.

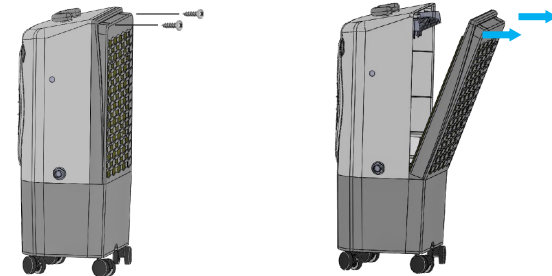
**NEVER spray pads with water while cooler is in operation. Damage can occur to the motor and will void the warranty.**

*Note: Vinegar is recommended for cleaning of cooler and can be periodically cycled through during normal use.*

### Removal Of Back Panel:

**Disconnect power supply.** Remove the phillips screws from the upper back side of cooler.

Pull out top of back panel, lift out.



### Removal Of Rigid Media:

Once back is removed, the media pad will be accessible. *Note: Pad may be held in place with pins (media keepers) which will need to be removed to free up the pads.*

### Storage:

Drain tank and wipe dry. Plug is located on bottom of cooler. Ensure pads are dry by running fan without pump for at least 20 minutes.

**Visit [Hessaire.com](http://Hessaire.com) for additional maintenance tips and service videos.**

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