First Data FD Series

Petroleum Quick Tips

Sale: Use this function to authorize and capture transactions for settlement. The customer may offer a card for payment in one of two ways: 1) By swiping the card through the magnetic stripe reader; or 2) by tapping a contactless card.

reader, or 27 by tapping a contactions card.		
Display	Action	
Idle Menu	Touch Sale.	
Enter/Select Product 1 Fuel Service Store	Key product number and press [ENTER].	
Select Product Prev Select Next	Touch Select.	
Select Fuel Service Self Service Full Service	Touch desired option.	
Enter Product Amount \$0.00	Key amount and press [ENTER].	
Enter/Select Product 2 Fuel Service Store	Key product number and press [ENTER] or press [ENTER] when done.	
Please Present Card	Manually key card number if sale was not initiated by a tap or swipe.	
Terminal May Prompt: Enter Odometer Enter ID Enter Driver ID Enter Vehicle ID	Key requested information and press [ENTER].	
Terminal May Prompt: Approved \$\$.\$\$ Collect \$\$.\$\$ Accept Partial Amount No Yes	Touch desired option. If No is selected, transaction will be voided. Initiate a new transaction to collect full amount.	
Host Response	Receipts print.	

Void: Use this function to delete a transaction that is in the current batch.		
Display	Action	
Idle Menu	Touch Other.	
Reprint Help More	Touch More.	
Void Refund Gift Card	Touch Void.	
Enter Transaction SEQ # from Receipt.	Key sequence number and press [ENTER].	
Amount \$0.00 Date M/DD/YY Time HH:MM Approval Code ##### Card # Token # ############# Cancel OK	Touch Ok or touch Yes.	
Performing Credit Reversal		
Print Customer Receipt? No Yes	Touch desired option.	

Return / Refund: Use this function to issue a credit to the cardholder's account for goods or services.

Display	Action
Idle Menu	Touch Other.
Reprint Help More	Touch More.
Void Refund Gift Card	Touch Refund.
Enter/Select Product 1 Fuel Service Store	Key product number and press [ENTER].
Select Product Prev Select Next	Touch Select.
Select Fuel Service Self Service Full Service	Touch desired option.
Enter Product Amount \$0.00	Key amount and press [ENTER].
Enter/Select Product 2 Fuel Service Store	Key product number and press [ENTER] or press [ENTER] when done.
Please Present Card	Manually key card number if sale was not initiated by a tap or swipe.
Terminal May Prompt: Enter Odometer Enter ID Enter Driver ID Enter Vehicle ID	Key requested information and press [ENTER].
Print Customer Receipt? No Yes	Touch desired option.

Reprint: Use this function to reprint the last transaction or any transaction stored in the terminals memory.

Display	Action
Idle Menu	Touch Other.
Reprint Help More	Touch Reprint.
Enter transaction SEQ # from receipt	Key sequence number and press [ENTER].
Re-printing receipt	Press Cancel (X) to return to idle prompt.

Pre Auth: Use this function to approve an amount on a credit card without storing the transaction in the terminal batch.

Display	Action
Idle Menu	Touch Other.
Reprint Help More	Touch More 2X.
Pre Auth	Touch Pre Auth.
Pre Auth Finalize Void Pend Pre	Touch desired option and follow terminal prompts.
Auth	

Reports: Various types of detail and totals reports can be generated for transactions in the current batch (transactions that have not yet been settled).

Display	Action
Idle Menu	Touch Other.
Batch Totals Report Close	Touch Report.
Print Reports Host Reports	Touch Print Reports.
Batch Card Tran Totals Totals Details Batch Print History Reports More	Touch the desired report to print.
Printing Report	Press Cancel (X) to return to idle prompt.

Settle: Use this function at the end of each day to settle the batch for payment and clear your terminal of transaction information. These procedures are only necessary if Auto Close is disabled.

Display	Action
Idle Menu	Touch Other.
Batch Totals Report Close	Touch Close.
Dialing	Terminal communicates with the host for approval.
Batch Close Complete	Press Cancel (X) to return to idle prompt.

