

# **PIN Pad Encryption Q & A**

## Q. Can you program First Data terminals?

A. No. At this time only First Data will encrypt the FD products. We do however carry stock of this equipment already encrypted.

And we have bulk encryption pricing with First Data to save you money on individual encryptions for new or used equipment.

## Q. Which encryptions do you currently have in-house?

A. We are currently setup for:

- First Data Nashville/Omaha encryptions: Wells 350, Carlton 500, Ignite 700
- First Data Buypass encryptions: Wells 351, Carlton 501, Ignite 701

# Q. When will you have "\_\_\_\_X \_\_\_" encryption?

A. In order to get additional encryptions we need a sponsoring ISO to ask their processor to give us the key.

Please ask your processor to contact us to setup a key relationship.

Have them call 847-266-1220 x101 or email directly to encrypt@discountccsupply.com.

### Q. Which is the encryption cost?

A. Each encryption is \$10.

### Q. Are there any other costs associated with an encryption?

A. Some terminals and PIN pads need additional software loaded in addition to the encryption.

- If you need a TLS update on the terminal (FD130, FD410, FD400GT)- \$5
- If you need an RBA load (ISC 250) \$10
- If you need DataCap/NetePay load (Mx915, ISC 250)- \$35
- If you need an XPI load (Vx805,Vx820) \$3
- If you need a Baseline load (Ingenico) \$5