

# **DCCS Repair Service**

## **Basic Repair Service - \$65 (10+ Units - \$60)**

**Diagnosis and repair all in a quick and affordable 7-14 day turnaround. Faster if needed.**

- Cleaning
- Testing
- Unlocking
- Spot painting as needed
- Bagging
- 1 Year Warranty on repaired parts only
- If unrepairable or not economical, we will let you know.
- If your terminal is unrepairable, you will be charged just an \$15 testing fee.
- We will provide status reports to keep you informed of the status of your repairs.

<ul style="list-style-type: none"><li>• <b>Terminals included in the Basic Repair Service</b></li></ul>
---------------------------------------------------------------------------------------------------------

- |                                                                                |
|--------------------------------------------------------------------------------|
| <ul style="list-style-type: none"><li>• Pax S80, Pax S90, S300, SP30</li></ul> |
|--------------------------------------------------------------------------------|

<p><b>Call for older terminals or anything not listed here</b></p>
--------------------------------------------------------------------

### **Vx520 Unlock Repair Special--Prepayment Only:**

- 1 – 19: \$35/each
- 20-39: \$30/each
- 40-100: \$25/each

**Call us for an RA# before sending in your product. Price includes unlock, clean, bag and box.**

#### **Additional Services:**

- Box Service: \$10
- Roller - \$18
- Private Inventory Storage – No fee (we hold the inventory for you, and only charge you when we download the terminal for you - \$18).
- Internal Encryption Service - \$10
- Download Service - \$18

#### **Repair Exceptions:**

- FD150 – we will manage the repair of your unit sent to a 3rd party plus a 20% fee.
- Pax – we will manage the repair of your unit sent to a 3rd party plus a 20% fee. Typical fee is \$65/unit/printer.
- Vx680 unlock/untamper- \$65
- Dejavoo products are not able to be fixed in house and will need to be shipped 3<sup>rd</sup> party for a cost of 95.00 plus shipping both ways

**If you have something not listed on this sheet, please call or email us for a quote.**