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Coronavirus (COVID-19) | DCCS Preparedness and Prevention Plan

Business Continuity and Preparedness

We are closely monitoring the situation and working in tandem with our partners and suppliers to make sure we're aware of any possible delays or disruptions that could impact operations. A core team convenes daily to share information and review additional precautionary measures, such as work from home options and development of related protocols and procedures, as well as supply chain updates related to areas of our business with dependencies on manufactured goods.

Protecting/Sanitizing Our Products:

To protect and sanitize our products, we have enhanced our daily cleaning procedures including the handling of incoming shipments and the preparedness of outgoing hardware and accessories. In addition we are implementing additional nightly cleaning. We continue to educate employees on CDC Guidance for maintaining healthy habits.

Best Practices for DCCS Employees: Travel

In an abundance of caution, we have cancelled all business travel by DCCS associates. This decision is intended to help safeguard our people, their families, our clients and our suppliers, and is in effect until further notice. We are limiting in-person meetings with outside partners. We encourage everyone to leverage the range of technologies and collaboration tools available for engaging in virtual meetings, in lieu of traveling for in-person meetings.

Best Practices for DCCS Employees:

We continue to educate employees maintaining healthy habits and are offering flexibility for employees who need to stay home plus paid time off for those who are diagnosed with the virus. Associates who are sick or experiencing any symptoms are required to stay home and encouraged to seek medical advice, as needed.