



PAX TECHNOLOGY®

A920 Quick Reference Guide Restaurant



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A920 Android Countertop Terminal

Intelligence of an ECR in a handheld point of sale.

Powered by Android

The PAX A920 is an elegantly designed compact secure portable payment terminal powered by an Android operating system. The A920 comes with a large high definition color display. A thermal printer that is neatly hidden to maximize usable screen area for customer facing transactions. Includes NFC contactless and electronic signature capture. Great battery life for portable use.

Supported by the PAXSTORE open software distribution platform, within which payment service providers create and manage their own independent app store marketplaces.

With a range of communication options to choose from, including cellular and Wi-Fi. Including the battery, the A920 is always connected, ensuring peak performance during business hours.

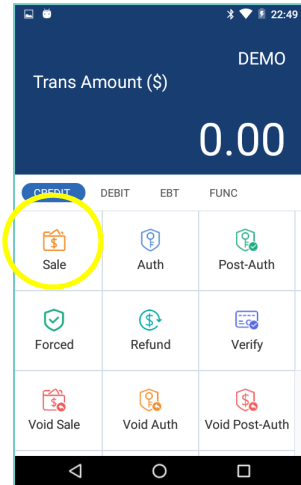


The A920 Quick Reference Guide is to help you with step by step instructions for basic transactions and functions.

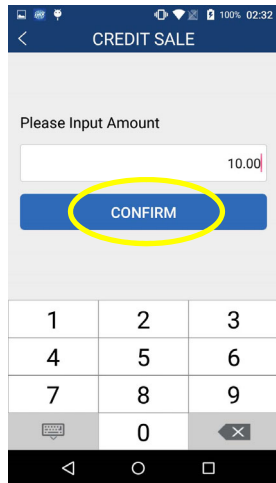
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A920 Credit Sale w/Tip

Step 1. From the idle screen select the transaction type [**Sale**].

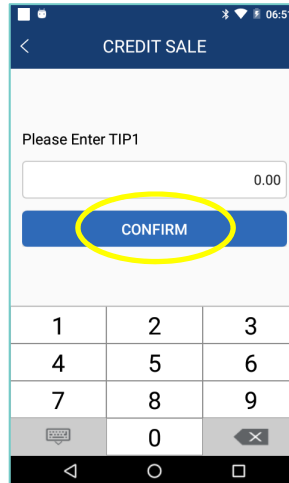


Step 2. Please enter the sale amount and select [**CONFIRM**].

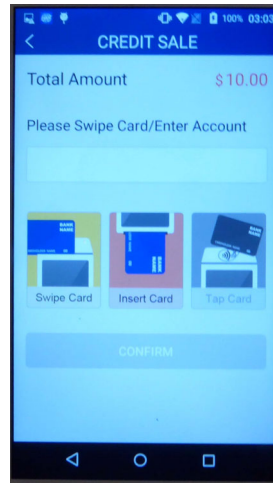


A920 Credit Sale w/Tip

Step 3. Enter the tip amount and select [**CONFIRM**] or enter [0] for no tip or select [**CONFIRM**] to bypass tip entry and add the tip later.

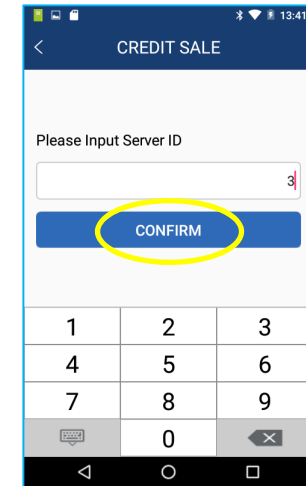


Step 4. Insert, swipe or manually enter the card number.

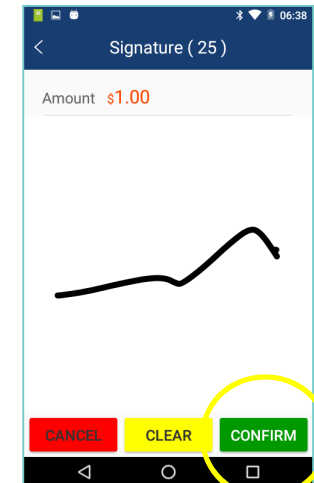


A920 Credit Sale w/Tip

Step 5. Enter the Server ID and select [**CONFIRM**].

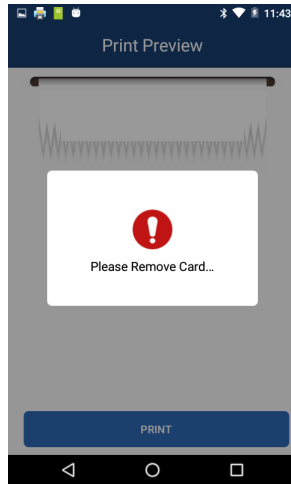


Step 6. Sign card holder signature on the screen and then select [**CONFIRM**] to accept or [**CLEAR**] to clear the signature and retry the signature or [**CANCEL**] to print the receipt with the signature line.

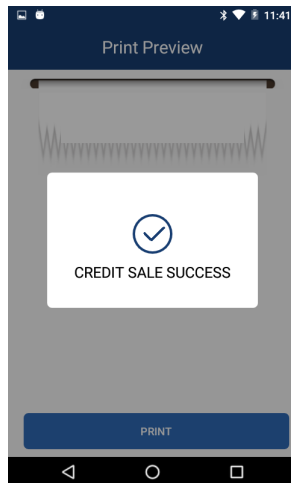


A920 Credit Sale w/Tip

Step 7. Please remove the card.

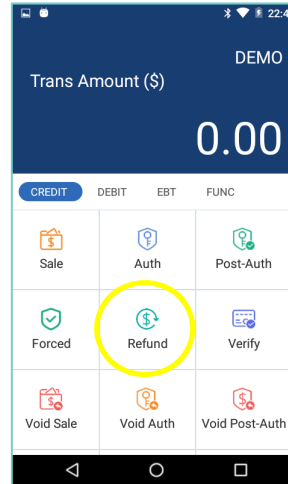


Step 8. The terminal will display the transaction status.

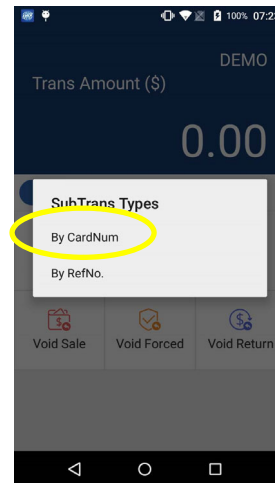


A920 Credit Refund

Step 1. From the idle screen select the transaction type [**Refund**].

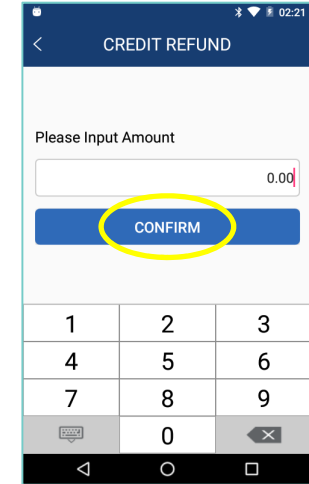


Step 2. Select the how the terminal will apply the refund. Select [**By Carenum**] to use the original card number or select [RefNo] to use the original transaction reference number.

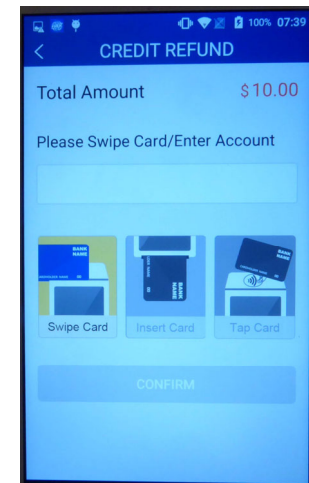


A920 Credit Refund

Step 3. Please enter the refund amount and select [**CONFIRM**].

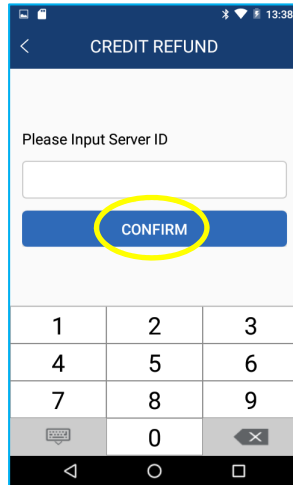


Step 4. Swipe or manually enter the card number.

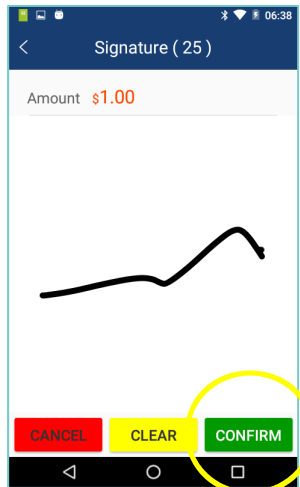


A920 Credit Refund

Step 5. Enter the server ID and select **[CONFIRM]**.

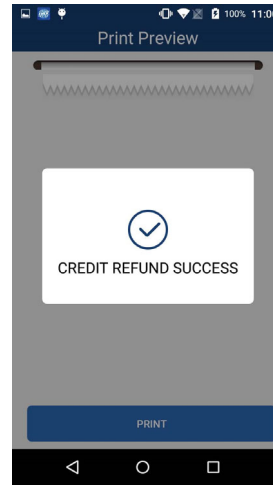


Step 6. Sign card holder signature on the screen and then select **[CONFIRM]** to accept or **[CLEAR]** to clear the signature and retry the signature or **[CANCEL]** to print the receipt with the signature line.



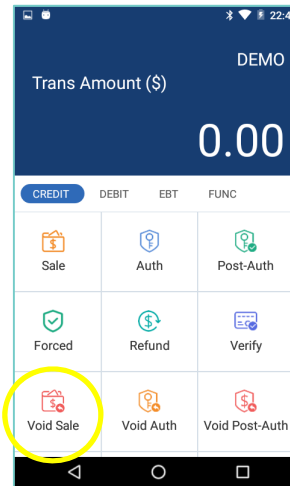
A920 Credit Refund

Step 7. The terminal will display the transaction status.



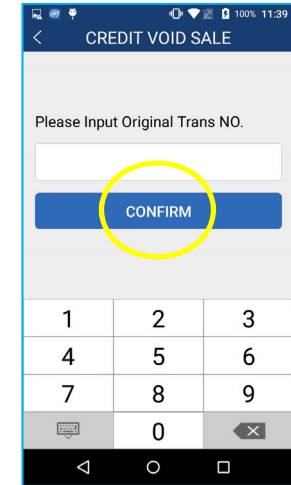
A920 Credit Void Sale

Step 1. From the idle screen select the transaction type **[Void Sale]**.

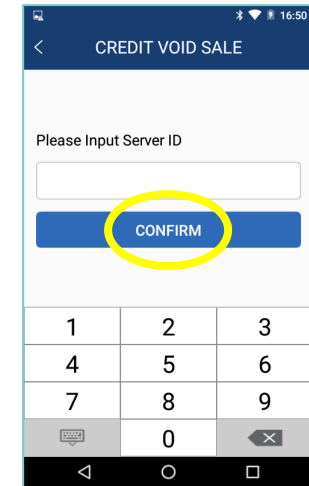


A920 Credit Void Sale

Step 2. Input the original transaction number and then select **[CONFIRM]**.

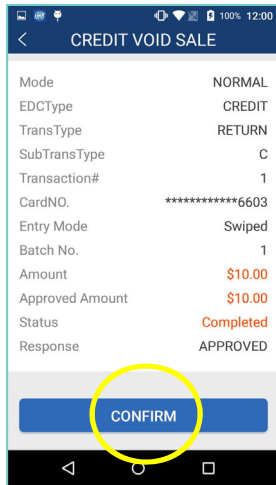


Step 3. Enter the Server ID and select **[CONFIRM]**.

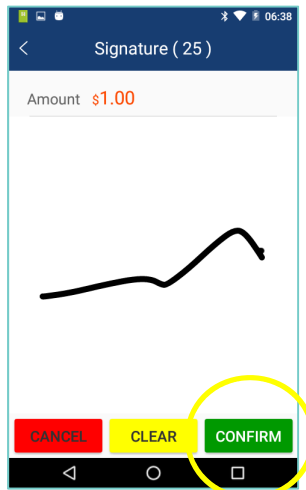


A920 Credit Void Sale

Step 4. Select **[CONFIRM]** if the displayed transaction is the one to be voided. Scroll screen up to locate the confirm button.

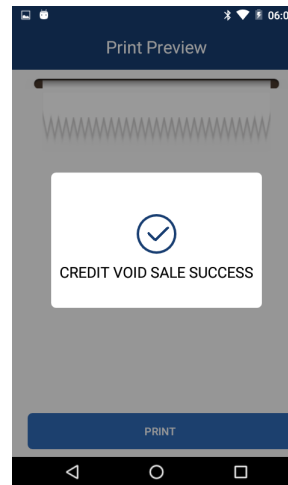


Step 5. Sign card holder signature on the screen and then select **[CONFIRM]** to accept or **[CLEAR]** to clear the signature and retry the signature again or **[CANCEL]** to print the receipt with the signature line.



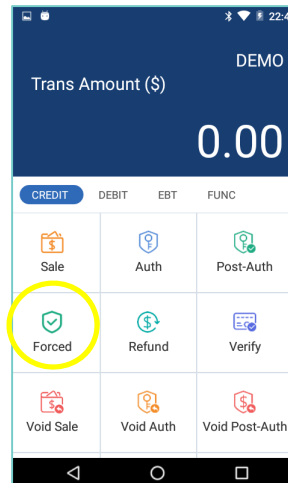
A920 Credit Void Sale

Step 6. The terminal will display the transaction status.



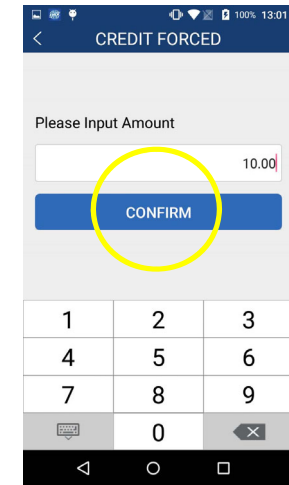
A920 Forced Sale

Step 1. From the idle screen select the transaction type **[Forced]**.

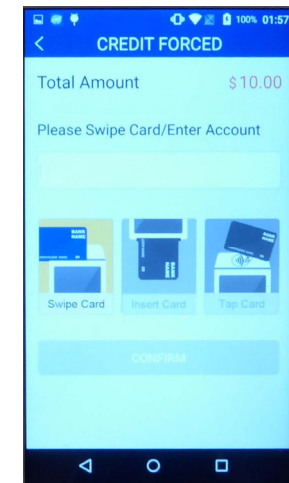


A920 Forced Sale

Step 2. Please enter the sale amount and select **[CONFIRM]**.

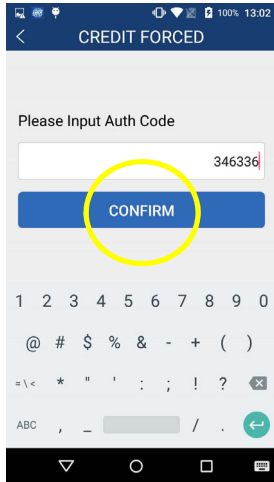


Step 3. Swipe or manually enter the card number.



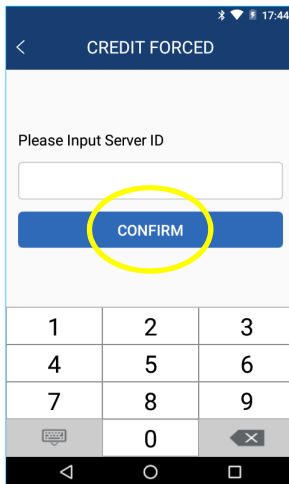
A920 Forced Sale

Step 4. Enter the Auth Code of the original transaction and then select **[CONFIRM]**.



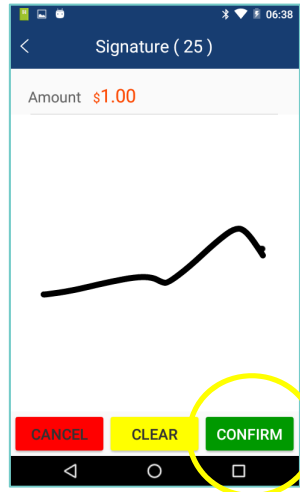
A920 Forced Sale

Step 5. Enter the Server ID and select **[CONFIRM]**.

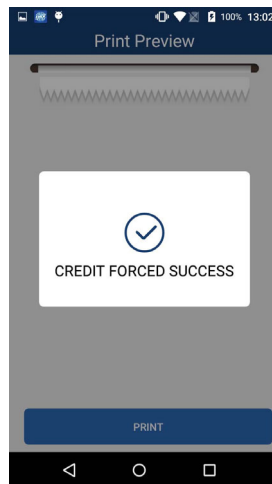


A920 Forced Sale

Step 6. Sign card holder signature on the screen and then select **[CONFIRM]** to accept or **[CLEAR]** to clear the signature and retry the signature again or **[CANCEL]** to print the receipt with the signature line.

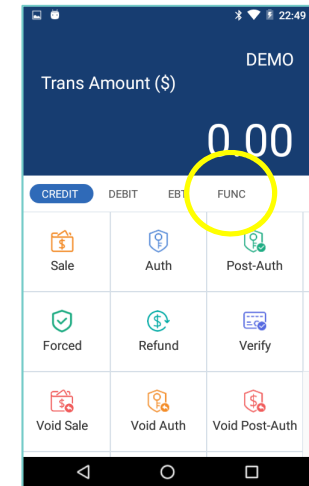


Step 7. The terminal will display the transaction status.

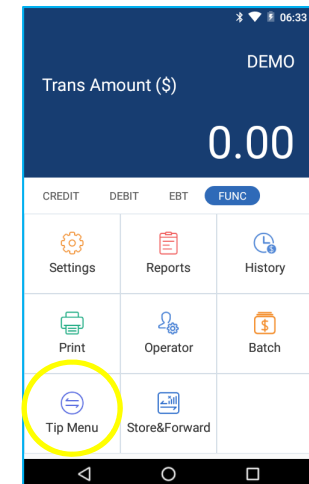


A920 Tip Adjust

Step 1. From the idle screen select the **[FUNC]** option.

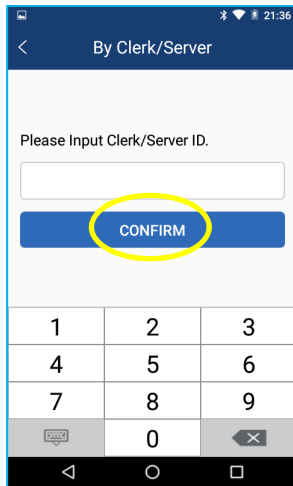


Step 2. From the Func menu select the **[Tip Menu]**.

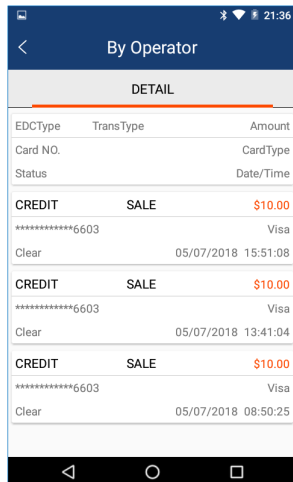


A920 Tip Adjust

Step 3. From the Tip Menu select the desired search format. To search by operator ID select **[By Operator]**.

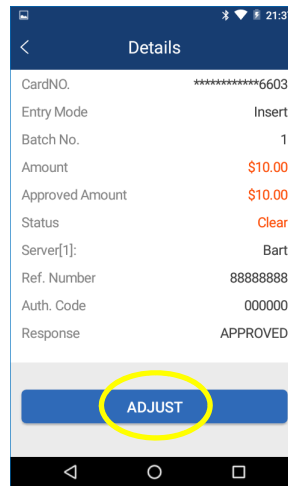


Step 4. Select the desired transaction.

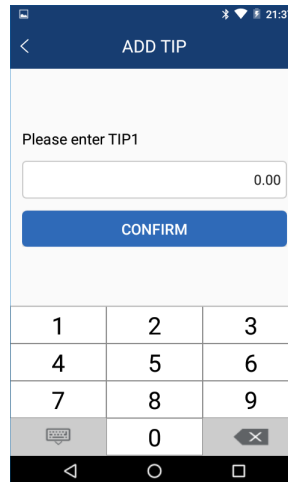


A920 Tip Adjust

Step 5. The transaction details will be displayed. Scroll the screen to display the Adjust option. To adjust the tip, select **[ADJUST]**.

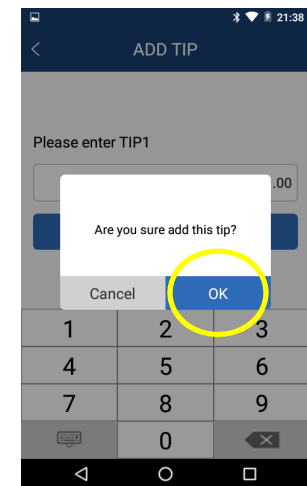


Step 6. Enter the tip amount and select **[CONFIRM]**.

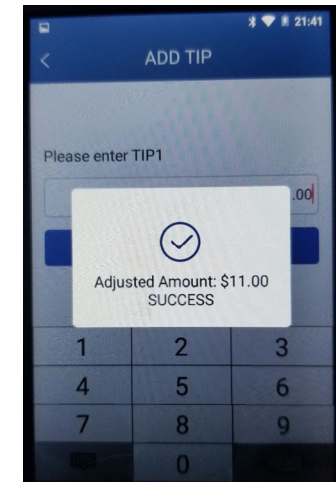


A920 Tip Adjust

Step 7. To confirm the tip amount adjustment, select **[OK]**. To cancel the tip amount adjustment select Cancel.

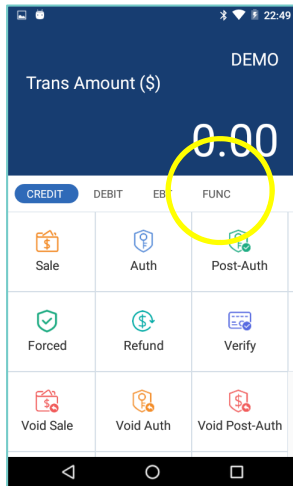


Step 8. The terminal will display the transaction status.

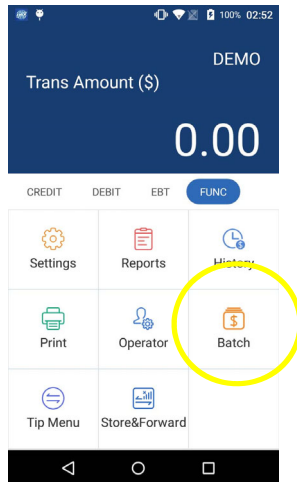


A920 Close Batch

Step 1. From the idle screen select the **[FUNC]** option.

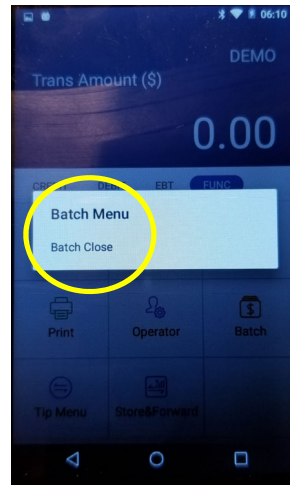


Step 2. Select the **[Batch]** option.

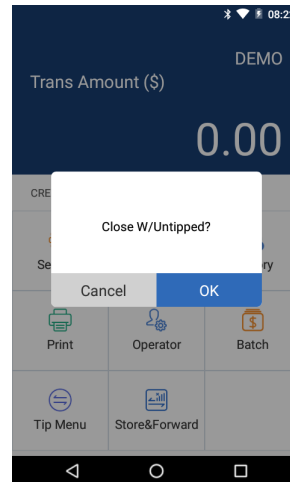


A920 Close Batch

Step 3. When prompted "Batch Close" select **[Batch Close]** to close the batch or select [X] to cancel the batch close.

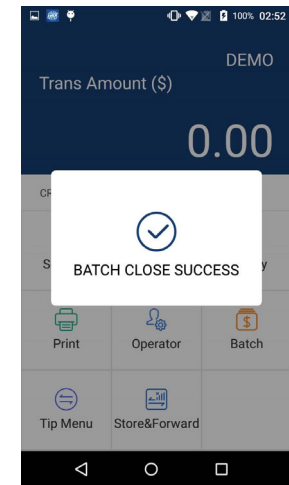


Step 4. To close the batch with untipped transactions, select **[OK]**. To cancel the batch close select, Cancel.



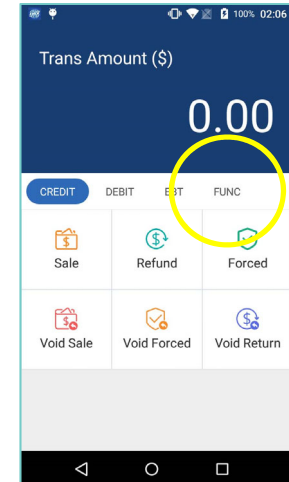
A920 Close Batch

Step 5. The terminal will display the batch close status.



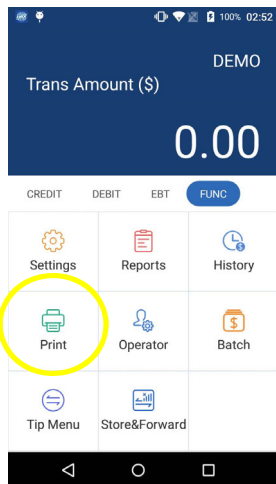
A920 Reprint Last

Step 1. From the idle screen select the **[FUNC]** option.

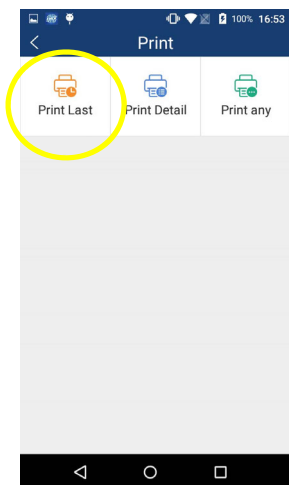


A920 Reprint Last

Step 2. Select the [**Print**] option.



Step 3. To reprint the last transaction, select the [**Print Last**] option.



PAX Customer Support

For questions or help with the terminal please contact your service provider or PAX customer support.

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FCC Regulations

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

(1) This device may not cause harmful interference and
(2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the body of this equipment is a label that contains among other information a product identifier.

If requested, this number must be provided to the telephone company. RF Exposure Information. This device meets the government's requirement for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. government.

RF Exposure

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