

SAVE TIME AND MONEY WITH 365 DROPSHIP!

Furnish 365 will now take care of your order fulfilment and logistics through our brand new drop shipping option.

Partnering with a leading logistics and delivery company, we have secured competitive delivery rates for your customers in the UK Mainland. Save time and money and let us handle your product inventory and delivery management, giving you the ability to focus on scaling your retail store in confidence.

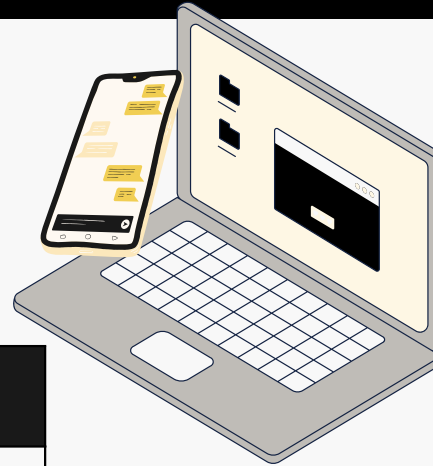
How it works

1. Place your order with our sales team via WhatsApp or email, advising us on the customer's name, address and phone number for each item .

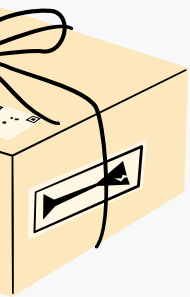
2. Our team will raise your sales invoice and include the delivery fee as per the courier rates as below:

Cost per drop is defined by cargo size

	Small	Medium	Large
National	£60	£80	£120
Further Afield*	£90	£140	£175



*Scotland, Cornwall SA/NR/CT postcode



Products Grouped by size

Small	Medium	Large
Up to 6 Chairs	Up to 10 Chairs	10+ Chairs
Lamp Tables (Max 2)	175/200 Mirror	Sofa Set
Console (Max 2)	Dining Table Only	Full Dining Set
Dining Bench	Coffee Table	

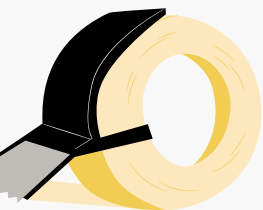
A dining set (Table with chairs) is considered as **one** large item. Collection of Coffee, Console and Lamp is one large item.

If your customer has more than one item as part of their drop (e.g 1x Dining set and 1x Mirror) then the delivery cost for the smallest item will be charged at 50% of the standard rate. E.g Dining set and Mirror sent nationally: Dining Set £120, Mirror £40 (£80/2) **TOTAL DELIVERY £160**

3. Once the order is confirmed and paid for, our team will organise your delivery directly with the courier company using the customer details that you provided.



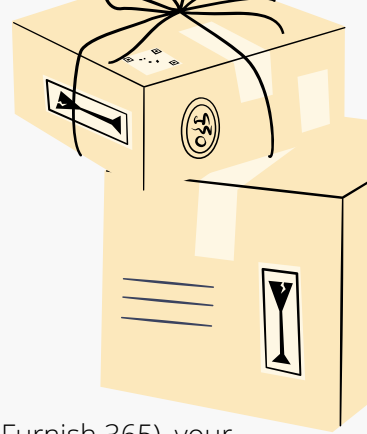
4. Products will be picked from our warehouse, labelled and collected for direct delivery to your customer



5. Your customer will receive regular communication and an exceptional delivery service. **Coming March 2023: Your customer will have access to real time GPS satellite tracking for their en route delivery vehicle.**

Any questions? See our FAQ below or WhatsApp to our sales team today on **07932 386113**

Drop Shipping FAQ



What communication will my customer receive?

Once the drop shipping booking has been created (after you have settled your invoice with Furnish 365), your customer will receive an email directly from the courier company letting them know that the delivery instruction has been received.

The courier will then directly email your customer again once their products have been collected from Furnish 365 warehouse.

Your customer will then receive a call from the courier to book in their delivery slot Coming March 2023: Your customer will have access to real time GPS satellite tracking for their en route delivery vehicle.

What are the delivery timelines?

Local and National Deliveries will be completed within 7 days from when you settle the Furnish 365 invoice payment.

Further Afield deliveries will be completed within 2 weeks from when you settle the Furnish 365 invoice payment.

Can optional assembly be added during delivery?

Yes, your customer can add on assembly of their items for £50 per drop. This is payable in cash directly to the driver.

Can I track the delivery?

Yes, Furnish 365 can provide you with the delivery booking reference number and you can contact the courier directly for any questions on tracking the shipment

What happens if delivery is unsuccessful?

If a delivery is failed due to an unexpected problem with the courier (such as traffic delays or van breakdown) the courier will reorganise a new delivery timeslot with your customer and bare responsibility for any costs incurred.

If there is a manufacturing issue with the product, Furnish 365 will organise a replacement item to be delivered whilst returning the faulty item and will bare responsibility for the delivery cost.

Once the items have been collected from Furnish 365, if delivery is failed due to an unexpected problem with the customer (they failed to receive the goods when booked in, the customer damaged items or the customer cancels the order) all delivery or collection costs will be born by the retail company that placed the order with Furnish 365 Limited. You will receive a credit note for the undelivered inventory items purchased.

Can I receive delivery of a number of items to my showroom / warehouse?

Yes, Furnish 365 will look at the most cost effective and timely method for organising a delivery for a number of items to your retail store or warehouse. Please speak to our sales team today for a quote.

