

XTALK

Full Duplex Wireless Intercom Headset System

User Manual

Thank you for choosing SYNCO product. Please read this manual carefully before use and follow all instructions mentioned herein.

Caring For Your SYNCO Product

- Please keep the product in a dry, clean, dust-free environment.
- Keep corrosive chemicals, liquids and heat sources away from the product to prevent mechanical damage.
- Use only a soft and dry cloth for cleaning the product.
- Malfunction may be caused by dropping, the impact of external force.
- Do not attempt to disassemble the product. Doing so voids the warranty.
- Please have the product checked or repaired by authorized technicians if any malfunctions happen.
- Failure to follow all the instructions may result in mechanical damage.
- Warranty does not apply to human errors.

Packing List

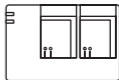
X5



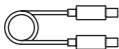
Headset x5



Storage Bag x1



Charging Station x3



Charging Cable x3



Rechargeable Battery
x5



One-Ear Foam
Cushions x5



Mic Windshield x5

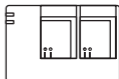
X3



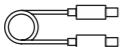
Headset x3



Storage Bag x1



Charging Station x2



Charging Cable x2



Rechargeable Battery
x3



One-Ear Foam
Cushions x3

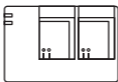


Mic Windshield x3

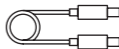
X2



Headset x2



Charging Station x1



Charging Cable x1



Mic Windshield x2



Rechargeable Battery
x2



One-Ear Foam
Cushions x2

X1



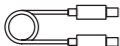
Headset x1



Rechargeable Battery
x1



One-Ear Foam
Cushions x1



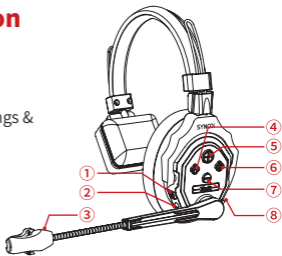
Charging Cable x1



Mic Windshield x1

Product Introduction

- ① 3.5mm Mic In Port
- ② Power On/Off Toggle
- ③ Indicator Light
- ④ Button A: Master/Remote Settings & Pairing
- ⑤ Volume +
- ⑥ Button B: Noise Cancellation & Domination Mode
- ⑦ Volume -
- ⑧ Type-C Port



Button	Operation	Fuction
Volume +	Short Press	Volume Up
	Long-press for 3 Seconds to Hear a 'Beep' Sound then Release	Voice Prompts:Master Mode On/Remote Mode On
Volume -	Short Press	Volume Down
Button A	Long-press for 3 Seconds to Hear a 'Beep' Sound then Release	Pairing/Unpairing Voice Prompts:Connecting and Pairing/Unpairing
	Long-Press for 8 Seconds to Hear a 'Beep' Sound then Release	Set/Cancel the Headset as the Master Voice Prompts:Master Mode on/Exiting Master Mode
Button B	Short Press	Noise Cancellation on/off
	Long Press and Hold *Release to Exit	Turn on the Dominant Mode(For Master Unit Only)

Operations

1. Power On/ Off

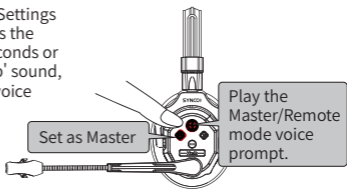
Power On: Push the power toggle switch upwards to turn it on.

Power Off: Push the power toggle switch downwards to turn it off.

2. Master/Remote Settings

To set/cancel the headsets as the Master, long-press the A button for 8 seconds. Every headset is available to be set as Master/Remote.

* For Pairing and Master Settings operations etc, long press the volume + button for 3 seconds or 8 seconds to hear a 'beep' sound, then release to play the voice prompts.



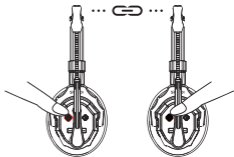
3. Pairing

Long press the A key for 3 seconds to enter pairing mode.

Long press the A key for 3 seconds to cancel pairing.

After pairing, restart the Master/Remote once, and it will automatically pair and maintain the connection.

*Please note that the X5 system comes pre-paired as a set and is ready to use upon arrival.



4. Volume Settings

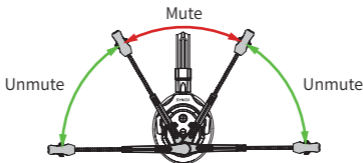
Short press the volume up/down button to increase/decrease the volume.

5. Noise Cancellation

Short press the B button to turn on/off the noise cancellation feature.

6. Mute/Unmute

Rotate the boom arm up/down (see the picture below) to mute/unmute.
* The Mute/Unmute mode voice prompt will be played once the Mute/Unmute is activated.



7. Domination Mode

Press and hold the B button to enter domination mode for muting all Remotes. The Remotes are still available for listening and the Master is available for speaking. Release to exit domination mode.



8. Indicator Light Status

Green Light Steady	Connection Successful
Green Light Flashing Slow	Not Connected
Green/Yellow Lights Alternating	Noise Cancellation Off
Red Light Flashing Slow	Low Battery
Red Light Steady	Charging

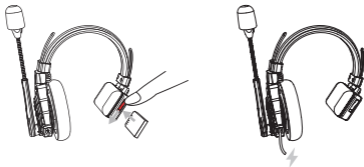
9. Powering

1). Via Replaceable Battery Power

Push down the toggle of the battery case then pull the case door outward to place/remove the battery.

2). Via Power Bank

Use the Type-C port for simultaneous charging and using.



10. Real-Time Monitoring

Connect the devices with headset via 3.5mm TRS port for monitoring the audio from device.

Specifications

Wireless Technology	Digital 2.4GHz
Transmission Mode	Full-Duplex
Operating Range	350m (LOS)
Frequency Band	2.4GHz
Latency	About 120ms
Approximate RF Sensitivity	<-90dBm
Radio Output Frequency	20dBm
Power	USB-C 5V
Battery Capacity	1050mAh Li-ion Battery
Working Time	20H
Charging Time	About 2.5H
Frequency Response	150Hz~7KHz
Signal-To-Noise Ratio	≥ 65dB
Distortion	<1 %
Microphone Type	Condenser Microphone
Max Input Sound Pressure Level	>115dBSPL
Output Sound Pressure Level	Typical 98+3dBSPL(at 94dBSPL 1KHz)
Weight	About 188g (Battery Included)
Temperature Range	0~+45° C(Working Status) -20~+60° C(Storage Condition)

WARRANTY

Warranty Period

Thank you for purchasing SYNCO products.

1. Customers are entitled to free replacement or repair service in case of quality defect(s) found in the product under normal use within 30 days upon receipt of the product.

2. Original SYNCO products are entitled to 12-month limited warranty service. The warranty period begins on the date of purchase of brand new, unused products by the first end-user.

Within the warranty period, if product defect or failure is attributable to material deflection or technological problem, the defective product or defective part will be repaired or replaced without charge (service and materials fee).


Warranty Exclusions and Limitations


1. Faults resulted from inappropriate use of a product without following its operation specification
2. Artificial damage, e.g. crash, squeeze, scratch, or soaking
3. Modifications to a product by its user or a third party without prior written consent of SYNCO, e.g. replacement of element or circuit, label alteration
4. The code on product is inconsistent with that of warranty certificate, or the code on the product or warranty certificate is altered or torn off
5. All consumable accessory attached to a product, like cable, wind muff, battery
6. Faults as a result of force majeure, such as fire, flood, lightning, etc.


Warranty Claim Procedure

1. If failure or any problem occurs to your product after purchase, please contact a local agent for assistance, or you can always contact SYNCO's customer service through email at support@syncoaudio.com.
2. Please retain your sales receipt and warranty certificate as proof of purchase. If any of these documents is missing, only sales return or chargeable service will be provided.
3. If the SYNCO product is out of the warranty coverage, the service and the parts cost will be charged.

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