

## If you're not 100% happy with your order, then neither are we! Here's what to do...

We offer hassle free 30 day returns, so if you aren't completely satisfied with your order for whatever reason we are more than happy to offer an exchange, refund or store credit! Simply fill out the form below and post it back to us with the item/s you wish to return or exchange.

### STEP 1 - Please fill out your information below.

Name: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Email: \_\_\_\_\_  
Invoice Number: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### STEP 2 - Please list the item/s you are returning.

PRODUCT CODE	PRODUCT DESCRIPTION	COLOUR	SIZE	PRICE \$
TOTAL				\$

### STEP 3 - If you are requesting an exchange, please list your new items below.

PRODUCT CODE	PRODUCT DESCRIPTION	COLOUR	SIZE	PRICE \$
TOTAL				\$

### STEP 4 - Please provide your reason for return.

\_\_\_\_\_  
\_\_\_\_\_

### STEP 5 - Please provide your credit card details if a refund or additional charge is required.

**OR** Please call me for my credit card details.

NAME: \_\_\_\_\_

VISA ☐ MASTER CARD ☐

CARD NUMBER: \_\_\_\_\_

EXPIRY: \_\_\_\_\_ CSV#: \_\_\_\_\_

### STEP 6 - Please post your return, using a traceable or insured delivery method to:

**Salt Of The Sea - Unit 4, Building 2A, 605 Zillmere Road, Aspley Brisbane, QLD 4034**

**Note:** If returning a wetsuit for warranty assessment, please ensure the wetsuit is thoroughly dry inside and out, otherwise there will be a delay in processing your return for hygiene reasons. Allow up to 2 weeks during peak times for exchanges - warranties can take longer depending on the product brand.