



RETURN FORM

YOUR DETAILS - IDENTIFIED ON YOUR INVOICE

Customer Name	
Contact Number	
Email Address	
Invoice Number	

RETURN ADDRESS

Name			
Address		City	
Country		Postcode	

ITEMS TO RETURN OR EXCHANGE

REASON CODES		COMMENTS
1	Incorrect Fit	
2	Faulty (please specify)	
3	Style / Fabric / Quality	
4	Received Incorrect Item	
5	Other (please specify)	

ITEM NAME	SIZE	COLOUR	PRICE	REASON CODE	REFUND / EXCHANGE

TERMS & CONDITIONS

Raine Designs reserves the right to deny a refund if items are returned used, soiled, altered, or damaged in any way.
Raine Designs do not accept the return of items on a change of mind basis.
The postage cost for the return will be borne by the Customer except where Raine Designs deems the items faulty, in which case the postage cost will be refunded.
Returned items are the Customer's property until received by Raine Designs.
Refunds may only be issued through the payment system used by the Customer for the purchase. Should this be an issue, our Customer Care team must be contacted prior to the return of any items. Raine Designs will not be held accountable for any issues which may arise with refunds to the original account, due to the Customer's failure to notify before the return is made.

CUSTOMER SIGNATURE

DATE