



Operating instructions

Before use, please read these instructions to help you get the best out of your HearingDirect.com hearing aid

Model HD91 - HD151 - HD230

Introduction

Welcome to a world of better hearing!

Thank you very much for choosing a Hearing Direct product. Please read this User Guide before use; careful maintenance of your hearing aid will help to extend its lifetime. Please do contact us if you have any questions.



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Your HD91 HD151 HD230 hearing aid

- A) Fitting dome (optional)
- B) Shell
- C) Battery door
- D) Microphone
- E) Volume control or memory button (only on HD230)
- F) Removal string



Installing the battery

A size 10 hearing aid battery is used.

After removing the sticky tab from a new battery, leave the battery for 1-2 minutes before inserting into the hearing aid.

Insert the battery after the battery door is fully opened. Close the battery door smoothly after a new battery is installed. Do not close the battery door with force as it may damage the hearing aid. If you cannot close the battery door, check whether the battery is installed correctly. The flat or positive “+” battery side should be facing up to where the tiny “+” or red/blue mark is on the battery door.

Remove the battery if the hearing aid is not to be used for an extended period of time.

Turning the hearing aid on and off

The battery door also functions as the on/off switch. The hearing aid is on when the battery door is fully closed. To turn the hearing aid off, pull open/lift the battery door with a fingernail. Please remember to switch the hearing aids off when it is not in use to reduce battery consumption. If you have just turned off by opening the battery door, wait at least three seconds before turning it on again.

Placing the hearing aid into the ear

Hold your hearing aid with your thumb and forefinger on the outer edges of the case. Gently insert the canal tip of the instrument into your ear canal until you feel resistance. Use tip of your forefinger to gently push the hearing aids into your ear until it feels comfortable in your canal. To help position the hearing aid you can pull the outer ear backwards and upwards with the opposite hand. The removal cord should be on the bottom; the microphone end at the top.

Using the fitting domes

A selection of domes has been included with your hearing aid. The hearing aid can also be worn without any domes. The function of the domes is to improve fitting comfort and/or reduce whistling.

To remove a dome, pinch the dome with your fingers and pull off the end of the hearing aid. To insert: Push the dome onto the end of the hearing aid so that it is on as securely as possible. The dome should not pull off the hearing aid when you pull on it with light pressure.

Please check before each insertion into the ear.



Removing your hearing aid

Most people find it easiest to remove the hearing aid via the removal cord. Hold the removal cord between thumb and forefinger and gently take the hearing aid out of your ear. Never use the battery door to pull the hearing aid out. Damage may occur as it is not designed to withstand the pressure of pulling.

Using the push button (HD230 only)

The HD230 has 3 settings but will always start up in setting 1. Press the button once firmly when in the ear to change to setting 2. You will hear 2 beeps. This is 3dB louder than setting 1. Press again and you will hear 3 beeps for setting 3 – an increase of 3dB over setting 2. One more press and you will be back to setting 1.

These settings can be fine-tuned by Hearing Direct if need be.

Cleaning your hearing aid

Use a small brush to gently brush away any accumulated earwax from the hearing aid sound outlet.



Changing the wax guard

It is important to regularly check the wax guard on the end of the hearing aid (white circle) for any build up of earwax. If any accumulated wax cannot be brushed away it is time to change the wax guard. The existing wax guard should be removed from the end of the hearing aid using the orange tool supplied originally with your order. New wax guards can then be attached into the hearing aid using the other side of the tool. Further instructions can be found on the cards carrying the new wax guards. New wax guard cards can be obtained from the website.

Precautions for hearing aid

Moisture build up is a common cause of hearing aid failure and preventing it from occurring will help extend the life of the hearing aid. We recommend placing hearing aids into a 'dry-aid kit' or dehumidifier overnight which will help draw moisture out of the instruments overnight. A selection of dry aid kits are available on our website.

Please do not wear the hearing aid when swimming. Remove the hearing aid when it is raining, and when showering or bathing. If hearing aid accidentally falls into the water, do not use a hairdryer or microwave to dry it. You can dry it with a soft, clean cotton cloth and put it in a ventilated environment, or in a dry aid kit for a few days.

Do not expose the hearing aid to extreme temperatures or allow prolonged exposure to sunlight.

Do not drop your hearing aids or knock them against hard surfaces.

Precautions for hearing aid

The product's maximum output sound pressure level is under the product software control, which ensures the end user cannot be exposed to sound pressure levels higher than 132 dB, even in the event of device failure.

Do not wear your hearing aids during X-ray, MR scans, CT scans, short-wave diathermy, or similar radiation treatments.

Please take off your hearing aids before you go into high electrical fields or strong magnetic fields and leave your hearing aids outside. (Such as transformer substation or power stations).

Hearing aid warranty

The warranty period is 12 months from date of purchase.

Any of the following would not fall under the manufacturer's warranty

Damage caused by incorrect use or improper operation.

Damage caused floods, fires, earthquakes, and any other event described as 'acts of God'.

Safety

Operating conditions

Temperature 0~+40C Humidity \leq 80% Voltage DC 1.4V.

Input power: 3.5mW Atmospheric pressure: 86kPa~106kPa

Transportation and storage conditions:

Temperature: -20~+50C Humidity: 30%~93%

Impact on the environment

Please dispose of the used battery according to local regulations.

The hearing aid must only be used by the intended person.

Keep small parts that can be swallowed, particularly batteries, out of the reach of children. If a battery is swallowed, consult a doctor immediately. It is life-threatening to swallow a hearing aid battery.

Do not throw a used battery into fire.



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