

USB 3.0 Docking Station - DisplayLink Install/Uninstall Guide

<u>Downloading DisplayLink for Microsoft Windows</u>	2
<u>Downloading DisplayLink for MacOS</u>	
- Option 1 - DisplayLink Manager	3
- Option 2 - Legacy Driver	7
<u>Uninstalling DisplayLink from Microsoft Windows</u>	9
<u>Uninstalling DisplayLink from MacOS</u>	10

Downloading DisplayLink for Windows

1. Go to the [Windows OS](#) portal for DisplayLink.
 - You can also download it [here](#).
2. Click on the download button that corresponds to **DisplayLink USB Graphics Software for Windows** (10.1 M0, Mar 9 2021).



Windows Driver Downloads

Here you can download drivers for DisplayLink® USB graphics chipsets incorporated in your dock, adapter or monitor. We recommend to update to the latest driver to address any potential security issue, fix bugs, improve performance and add new features.

Notes:

1. Your Original Equipment Manufacturer (OEM) may also provide software for your specific monitor, dock or adapter that differs from the DisplayLink releases. Please check their website for details.
2. Windows 10 S products using DisplayLink technology will get their device drivers either from OEM pre-installation or from Windows Update.

A screenshot of a web page section titled 'Latest Official Drivers'. The title is in white text on a blue background. Below the title, there is a card for 'DisplayLink USB Graphics Software for Windows'. The card has a light gray background and contains the following text: 'DisplayLink USB Graphics Software for Windows', 'Windows 10, 8.1, 7', and 'Release: 10.1 M0 | 09 Mar 2021'. To the right of the card, there is a blue 'Download' button and a blue link for 'Release Notes'.

3. Click on **Accept** in the following software agreement page.
4. Follow the steps shown on the DisplayLink Manager installer.
5. Plug in the USB 3.0 docking station to the laptop, and it is ready to use.

Downloading Displaylink Driver for MacOS

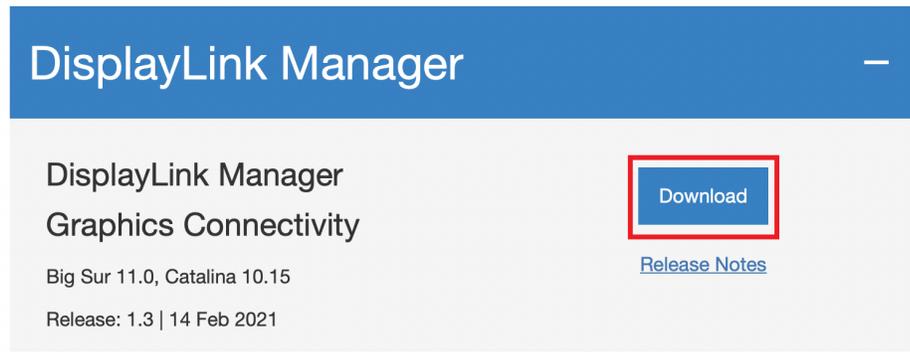
Option 1 - Displaylink Manager

1. Go to the [MacOS portal](#) for DisplayLink.
 - You can also download it [here](#).
2. Click on the download button that corresponds to **DisplayLink Manager Graphics Connectivity** (Release 1.3, Feb 14 2021).



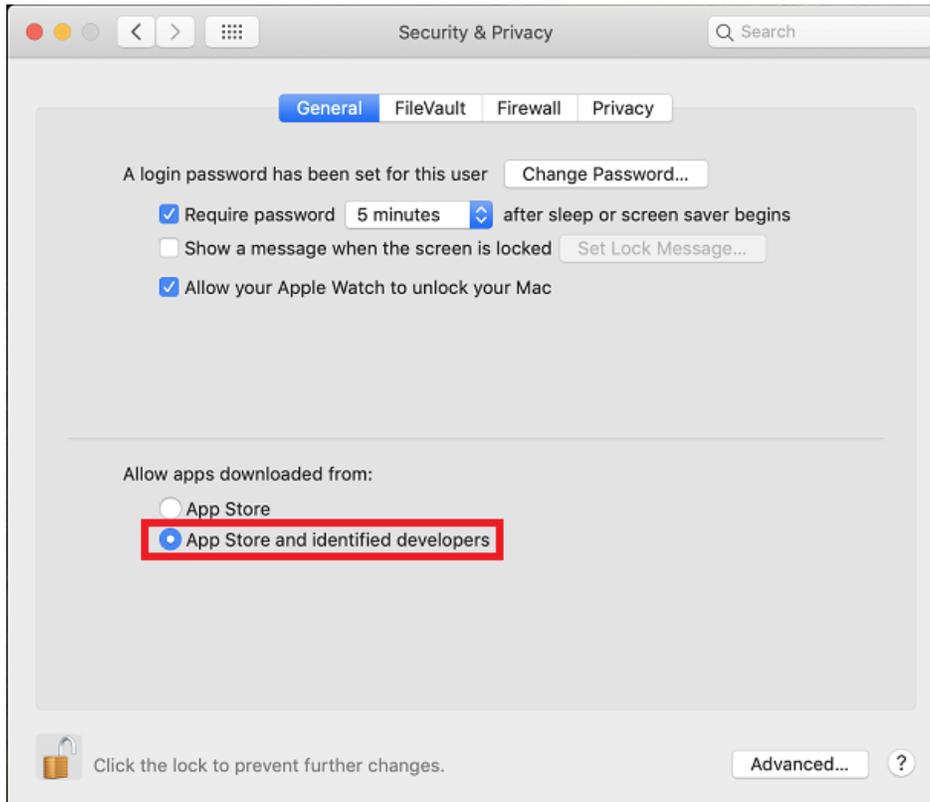
DisplayLink macOS Software

DisplayLink Manager is a new way to enable your DisplayLink dock, adapter or monitor on macOS platforms. It's an application that combines our latest driver with features that streamline the setup of multiple displays up to 4K.



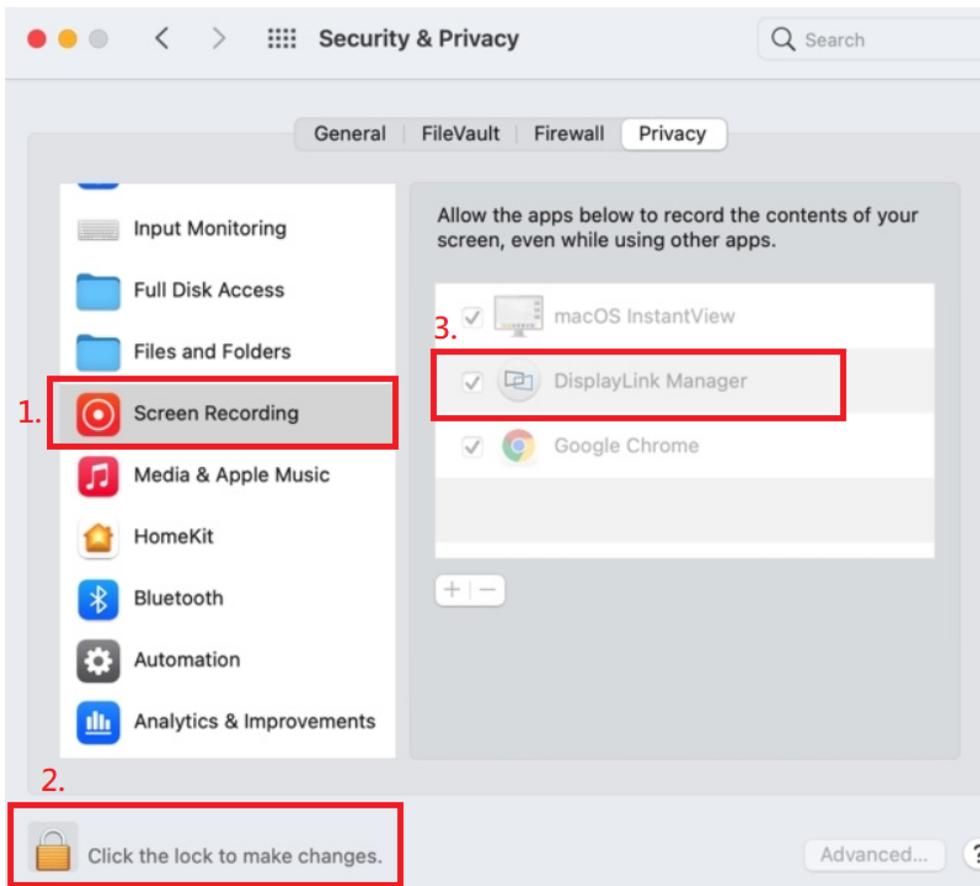
3. Click **Accept** in the following software agreement page.

4. Follow the steps shown on the DisplayLink Manager installer.
 - **Make sure the Security & Privacy window remains open during the installation process.**
 - Make sure to select the option to allow downloads from **App Store and identified developers.**

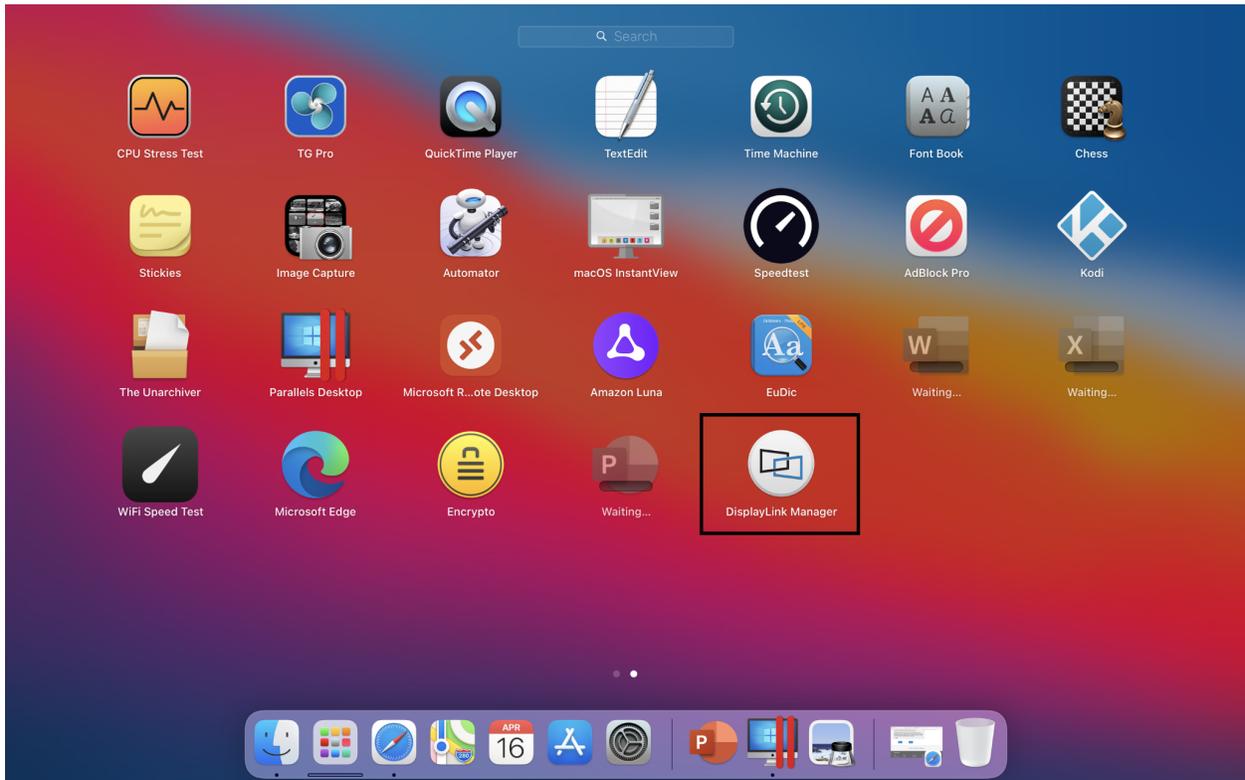


5. Restart the MacBook once installation is complete.

6. Accept prompted permissions to allow for screen recording.
 - You can also adjust this setting under System Preferences.
 - a. Go to **System Preferences**.
 - b. Click on **Security & Privacy**.
 - c. Click on the **Privacy** tab.
 - d. On the left menu, scroll down and select the **Screen Recording**.
 - e. Click on the lock at bottom left corner to allow changes.
 - f. Check the DisplayLink Manager on the right.



7. Find and run the Displaylink Manager App in the finder.



8. Make sure Displaylink Manager is running by the mini DisplayLink icon on the menu bar.



9. Connect the USB 3.0 docking station to your MacBook, and should be now ready to use
- The mini DisplayLink icon should light up, indicating it is functioning correctly.



Option 2 - Legacy Driver

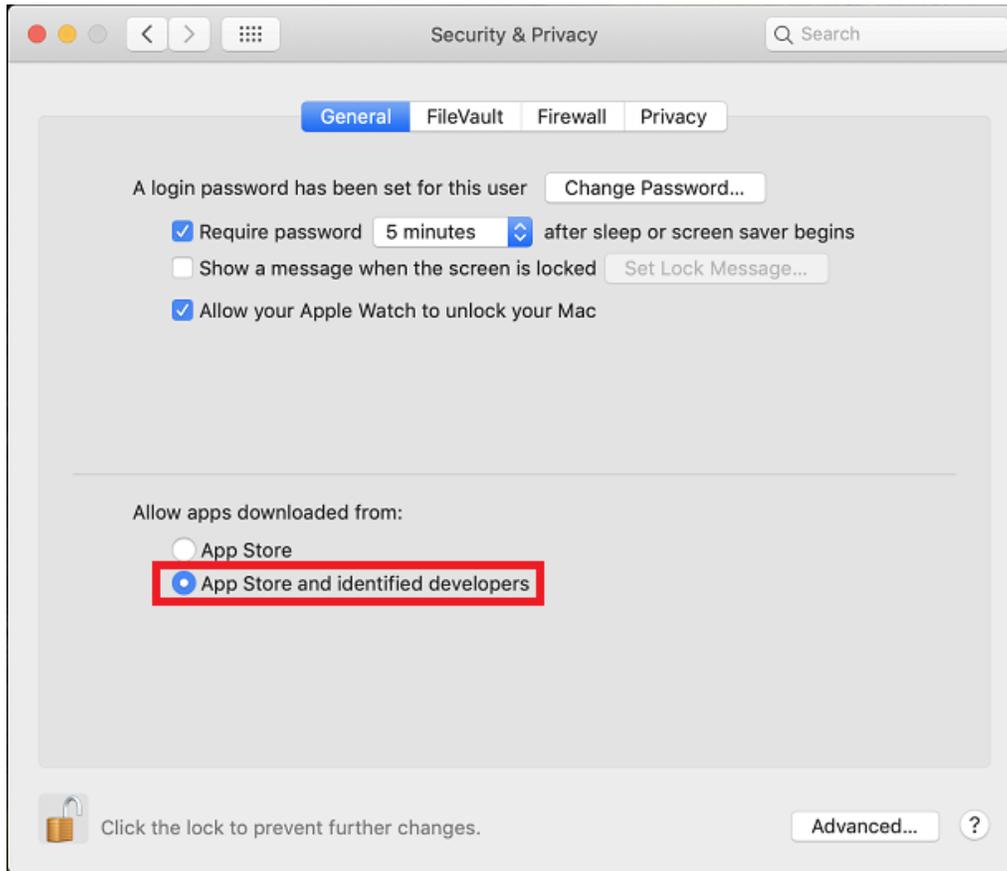
1. Go to the [MacOS portal](#) for DisplayLink.
2. Under Legacy Releases find **DisplayLink USB Graphics Software for MacOS** (Release 5.2.5, Aug 13 2020).
 - You can also find it [here](#).

The screenshot shows a 'Legacy Releases' page with three entries. Each entry includes the product name, supported macOS versions, the release version and date, a 'Download' button, and a 'Release Notes' link. The third entry is highlighted with a red border.

Product Name	Supported macOS Versions	Release Version	Release Date	Action
DisplayLink Manager Graphics Connectivity	Big Sur 11.0, Catalina 10.15	1.2	10 Dec 2020	Download, Release Notes
DisplayLink Manager Graphics Connectivity	Big Sur 11.0, Catalina 10.15	1.1	13 Aug 2020	Download, Release Notes
DisplayLink USB Graphics Software for macOS	Catalina 10.15, Mojave 10.14	5.2.5	13 Aug 2020	Download, Release Notes

3. Click on **Download**.
4. Click on **Accept** in the following software agreement page.

5. Follow the steps shown on the DisplayLink installer.
 - **Make sure the Security & Privacy window remains open during the installation process.**
 - Make sure to select the option to allow downloads from **App Store and identified developers.**



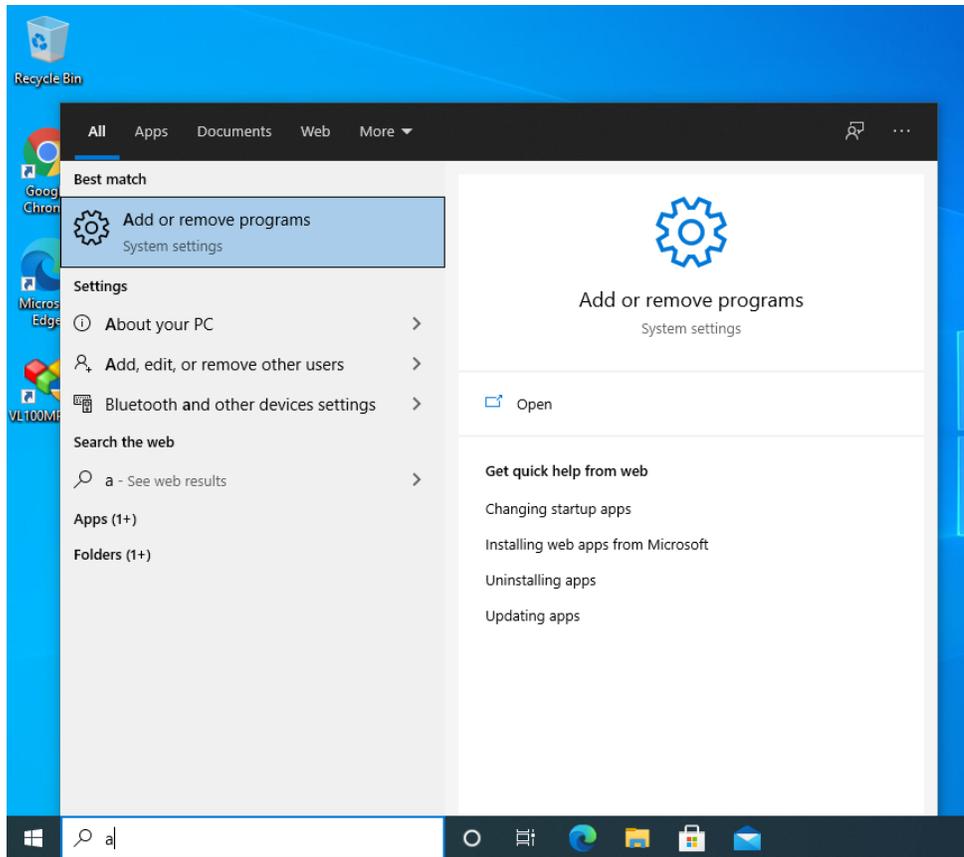
6. Restart the MacBook once installation is complete.

7. Accept prompted permissions to allow for screen recording.
 - You can also adjust this setting under System Preferences.
 - a. Go to **System Preferences**.
 - b. Click on **Security & Privacy**.
 - c. Click on the **Privacy** tab.
 - d. On the left menu, scroll down and select the **Screen Recording**.
 - e. Click on the lock at bottom left corner to allow changes.
 - f. Check the DisplayLink Manager on the right.

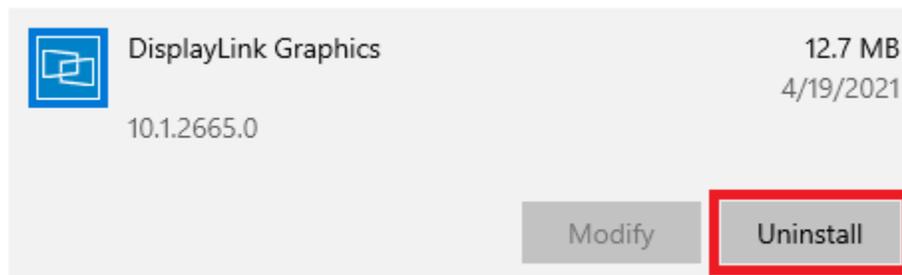


Uninstalling DisplayLink from Microsoft Windows

1. Go to **Add or remove programs**.



2. Scroll down the Apps & features list until you see **DisplayLink Graphics**.
3. Click on **DisplayLink Graphics**.
4. Select **Uninstall**.



5. Select **Uninstall** again in the pop-up prompt.
6. Wait for the system to uninstall DisplayLink.

Uninstalling DisplayLink from MacOS

1. Click on the mini DisplayLink icon on the menu bar.

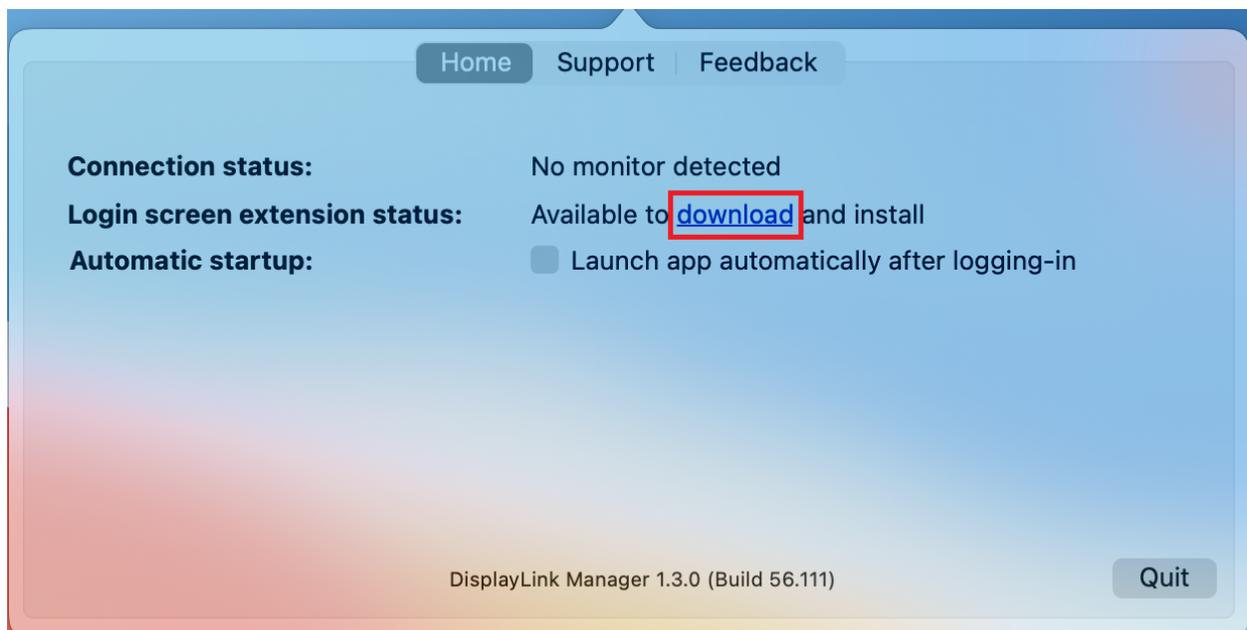
- **NOTE:** Make sure DisplayLink Manager is installed on your Mac.



- If the icon is not present, click on the DisplayLink app icon in Finder or the app page.

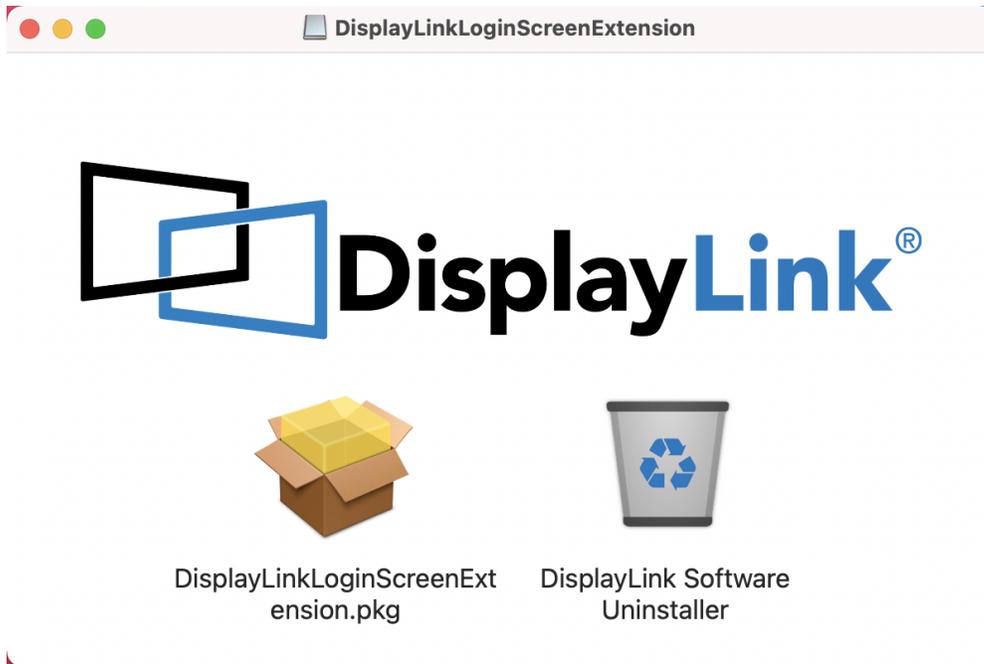


2. Click on the download link to download the DisplayLink login screen extension.

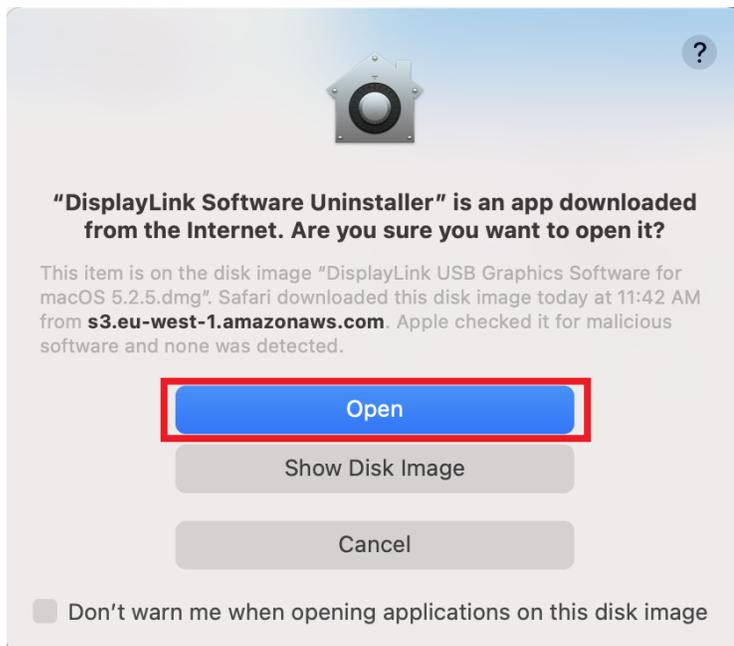


- You can also download it [here](#).

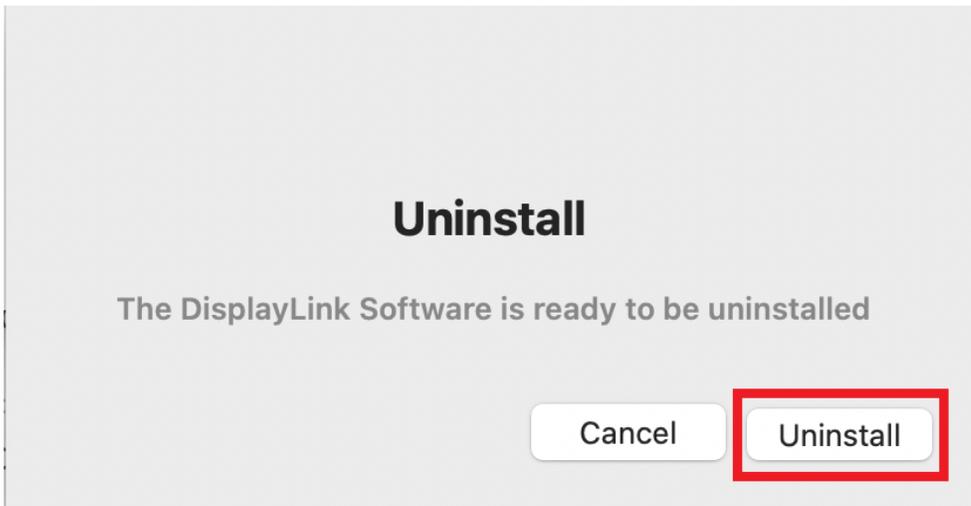
3. Follow the on-screen instructions while installing **macOS App Login Extension.dmg**.
4. Click on the DisplayLink login screen extension icon. The following window should pop up:



5. Click on **DisplayLink Software Uninstaller**.
6. Click on **Open** in the following prompt (if it pops up):



7. Click **Uninstall**.



8. Check to make sure DisplayLink is completely uninstalled from your Mac.