

Voluntary Safety Recall Notice

August 2023



It has come to our attention that a very small number of the RP162 micro arborist blocks may have issues with the main axle bolt working loose. While nobody has been hurt, we want to do our due diligence to ensure that all blocks are safe to use.

In our investigation, it appears the glue did not set properly which could allow the main axle bolt to inadvertently back out. While we have not seen the problem in the larger RP160 blocks, we are still cautious to ensure all blocks are safe to use.

If you are reselling these blocks we ask that you immediately stop selling the blocks and contact CMI directly to inquire about returns/repairs. There are two options with regards to this notice. The first would be a visual inspection by the end user. It will be quite evident if the main axle bolt is coming loose as the block will have very loose sideplates and may not close properly. You can also put a wrench on both sides (this requires a spanner wrench and an allen key). The preferred method for this notice would be to have the block(s) sent back to CMI for inspection. Once inspection is complete that block may either be repaired or replaced. Any blocks returned to the customers will be identified with a numeric character that will be stamped inside one of the sideplates. That numeric character will be the letter (A). **This notice also applies to any RP160 and RP162 that were built using black and gold sideplates.** This notice affects any RP160 blocks purchased during 2023 and any RP162 mini blocks purchased after 10/1/22. Please contact CMI directly at 304-358-7041 or email at sales@cmigearusa.com

Our top priority is the continued safety of our customers and the integrity of our products. We are sorry for any inconvenience and thank you for your understanding and support while we work to fix this matter.

