

Everyday Exploit FAQ

What is the Everyday Exploit E-Bike?

E-bikes are just like your typical bicycle, but with an added wheel hub motor and a battery to power it.

Traditional biking relies on your leg power to pedal the bike and travel forward. Depending on the number of hills/inclines on your route or how far you need to travel, you can only go as far as your legs and stamina can take you. E-bikes differ because they can give you more range to ride further and even help you climb hills that would normally slow bikers down or prevent them from continuing. The Everyday

Exploit has 9 different levels of assist depending on how much assistance you want from the motor. Once you begin pedaling the sensor will activate the motor hub aiding and propelling you forward. Level 1 will require you to pedal a significant amount while level 9 will require little effort from you and will be traveling mostly on motor. The key thing about pedal assist is you will still need to be pedaling for the motor hub to be working. Level 0 will disengage the motor and you'll be riding without any assist.

What's the warranty?

The Exploit comes with a non-transferable 1-year warranty covering the frame, motor, battery and charger, as well as the electrical and non-electrical bicycle components. We want you to keep riding and enjoying your bike, so if you have a problem, please reach out to us anytime so we can help.

How can I get my bike fixed if there is an issue?

Any bike shop that is familiar with e-bikes will be qualified to work on your Exploit. The set up on the Exploit is fairly simple (hub motor connected to a controller, which is connected to a battery), and we will be able to assist the shop with any questions or parts needed.

Is the battery replaceable?

The battery is removeable for replacement or storage but should not be removed from the bike for charging. The battery should only be charged while properly and securely installed in the bicycle.

Replacement batteries are available for a cost of \$249 plus tax.

What is the lifespan of the battery?

The typical industry expectation for this type of battery is around 500+ complete charging cycles before the capacity of the battery to hold a full charge starts to become diminished (in the same way that a smartphone battery diminishes from full charge to 95% capacity).

What happens if the battery runs out and I'm not at home?

The Exploit is a fully functioning 21 speed bike without the battery. If the battery runs out, you can still ride your bike like you would any normal bike. It's just not as much fun!

How can I get the most out of my battery?

Best practice for battery charging and maximum lifespan is to wait until 1-2 bars are showing before charging and then charge fully every time. Do not charge every single time you ride, especially after short runs when battery is still near full charge.

Are there proprietary components on this bike?

There are a few components, like the wiring harness and LCD display, that are designed for this bicycle specifically. Most electric bikes are like this, where the electric schematic is specific to the bike model. If you needed to replace other components, like cranks, derailleurs, shifters etc, those are all common bike-industry spec. Any bike shop that is familiar with e-bikes should be able to work on the Exploit, and we will be available for any questions or to provide replacement parts.

What do the gears in the motor do?

The gears in the motor are part of the pedal assist drivetrain and are activated through the sensor that is connected to the crank assembly. If you pedal and a pedal assist level is selected, the sensor will activate the motor, which will provide power to the rear wheel. If you stop pedaling, the sensor will disengage the motor. If you set the pedal assist level to 0, the motor will not activate at all, and the bicycle will be fully under your own power to move.

Does this bike use regenerative braking?

No, this does not use regenerative braking. This is a feature found in higher end e-bikes, but will be a feature on a future new release Everyday bike.