

## **2befair rubber mats warranty conditions**

### **1. Warranty period:**

2befair rubber mats are covered by a voluntary manufacturer's warranty for a period of 10 years from the date of purchase.

### **2. Warranty coverage:**

This warranty covers any defects or deficiencies resulting from manufacturing or material defects, provided the rubber mats are used in accordance with their intended use and recommended instructions. The warranty covers normal use of the mats provided they are properly cared for and maintained. Appropriate instructions and guidelines can be found on the product detail pages. Damage caused by misuse or negligence is not covered by this warranty. (See point 3: Exclusions)

### **3. Warranty exclusions:**

The following damage or problems are not covered by this warranty:

(a) Misuse: Damage resulting from improper use, negligence or misuse of the rubber mats is excluded from the warranty. Examples of misuse include:

- Use of the mats in areas with extreme temperatures outside the specified operating limits.
- Use of the mats in aggressive chemical environments for which they are not designed.
- Excessive stress or strain on the rubber mats, especially from sharp-edged objects.
- Incorrect cleaning methods or the use of aggressive cleaning agents which may damage the surface of the rubber mats.

b) Improper installation: Damage caused by improper installation of the mats is excluded from the warranty. It is important to follow the installation instructions carefully to ensure correct and safe installation.

c) Intentional damage: This warranty does not cover damage caused intentionally by the user or third parties due to improper handling.

d) Lack of care: Damage caused by lack of care or improper care is not covered by this warranty. Regular cleaning and proper care of the rubber mats is necessary to maintain their life.

e) Use in unsuitable environments: This warranty does not cover damage caused by using the mats in environments for which they were not designed. An example of this

would be outdoor use in extreme weather conditions, as the mats are only designed for indoor use in cars.

Note: These are examples of misuse only and are not intended to be exhaustive.

It is the user's responsibility to ensure that the rubber mats are used in accordance with the intended uses and instructions.

#### **4. Warranty claims:**

In the event of a claim under the manufacturer's warranty, the user is requested to contact the dealer from whom the rubber mats were purchased. The dealer will take care of the rest of the warranty process. In order to speed up the process, it is advisable to send the relevant proof of purchase and photos of the product to be claimed without being asked.

#### **5. Limitation of Liability:**

Please note that liability under the manufacturer's warranty is limited to repair, replacement or refund of the product. Any further liability, in particular for damages or loss of profit, is excluded to the extent permitted by law. In all other respects, please note that your statutory rights are not affected by the terms of this warranty. In all other respects, reference is made to the General Terms and Conditions (GT&Cs) for further limitations and exclusions of liability. It is also recommended that you read the Terms and Conditions carefully to find out the exact product liability provisions. Liability extends only to the mats themselves and does not cover consequential damage or damage caused by misuse, negligence or other circumstances not covered by the manufacturer's warranty.

We are committed to providing high quality products and our warranty terms are in accordance with applicable laws and regulations. If you have any questions or are unclear about our limitations of liability, we recommend that you familiarise yourself with our terms and conditions or seek legal advice if necessary.