

Intent and Approach



My intent in putting ‘fingers to keyboard’ was to broaden the dialogue about how the COVID-19 experience could change our lives, enterprises and governance. This project began on a rainy weekend, in quarantine, as simply an effort to reflect upon and integrate all that I had witnessed on the news and heard from the talking heads. I was driven to dig deeper. I dreamed of change.

My approach became the Table of Contents:

- Learnings** — an exploration of the lessons that have opened our eyes. Not about the virus itself, but about the context that allowed it to alter our lives. These new understandings about ourselves, our communities and systems could change our future expectations and behaviours. page 3

- Solutions** — a high-level look at how we have responded to the pandemic, focused on the initiatives that have served us well. In most cases, the concepts and approaches have been in play for a long time. COVID-19 has been an accelerant. Each has the capacity to drive real change. page 17

- Scenarios** — thoughts on how we might conceptualize alternatives for moving forward. Four views of the future based on whether or not pandemic learnings and solutions take root. page 28

- Universal Strategies** — identifying approaches that make sense regardless of the scenario or future you prefer. Action ideas for individuals/households, communities/nonprofits, businesses/corporations, educational institutions and governments. page 43

- Call to Action** — a reminder that we create our future by our actions and inactions today. page 49

Premise

This “thought provoker” was written in May 2020 when much of the world was longing to return to “normal”. Simultaneously, there were rumblings that our past behaviours were actually the problem and that COVID-19 was just the visible tip of a large, dysfunctional iceberg. The question should not be “When can we return to normal?” but rather: “Which aspects of normal should be nurtured and which should be discarded as we move together into the future?”

My bias disclosed: the wise will consider the lessons of our pandemic experience and begin the process of purposefully shifting away from behaviours and systems that weaken us. If we prove to be astute, we will commit to moving consciously and aggressively towards strategies that build sustainability and resilience.

Before COVID-19, many of the more fortunate among us believed and acted as if it was “all good”. We were in collective denial about dysfunctions related to social equity, housing, food security, climate change, biodiversity and government competence. Events in the first half of 2020 have opened our eyes. In broad terms, we learned that the systems that failed us in our moment of crisis were the same ones that brought us to this point — on our knees, unprepared, uncoordinated, forced to invent something better on the fly.

COVID-19 has disrupted our way of life, our communities, our businesses and our governments. Our financial security, our supply chains, our mobility, our liberties all changed almost overnight. We do NOT want this to happen again.

It’s like a combination of *Humpty Dumpty* and the *Emperor with No Clothes*. The problem is now apparent, but what will the solution look like? How will we assemble the broken pieces into the puzzle of a better future? What will our new, sustainable wardrobe look like? This is indeed an opportunity to craft something better.