

Terms and Conditions for Nordic Designs wholesale orders

Welcome to Nordic Designs Wholesale order site!

We hope you will find it easy to navigate through our site and that ordering is a breeze.

Nordic Designs operate on *stock demand-stock supplied* principle, meaning that we do not keep all items in stock at all times throughout the year. This especially applies to Christmas decorations.

Some items may be lacking photos and descriptions but we decided to make them available anyway, as many customers know what they are after and recognise the product codes. Rest assured we are working away to get all information into the system eventually!

Pack sizes & Last chance

Many items are bundled in pack sizes for wholesale and it is important that you click and read the product information for each item before you order so that you are aware of the pack size and what the price applies to in regards to quantity.

If you do not see a pack size it means the item is available to order in singles.

Last chance is discontinued products that we have few left of in stock. Please note that there is no guarantee we can fulfil the quantities you want on *Last chance*, but we will let you know upon confirmation of your order. **Hot tip!** To see all items available on *Last chance* just click on that tag in any of those products.

Prices and Tags

All prices on this site are AUD wholesale price exclusive GST. Many items are marked with tags that you can click on to filter.

Having trouble finding a product?

Ensure that you have cleared all selections in brands, categories and tags before using the search field. Otherwise the system will still think you are searching for that item under that selection only.

Add to cart

With our fuss free order system you can pick and choose from any brands. You will see the balance as you go in the checkout section by clicking *confirm order* in the top right corner. Here you can also make last minute changes and additions to quantity or remove items.

When you are happy with the order click on *confirm order* again to go to the next stage. This is where you choose your delivery details, desired delivery time and other comments you like us to know about. When ready you need to tick that you have read these terms and agreements (better late than never!) and then *confirm order* again. Payment is not needed at this point in time.

Deposit

A deposit of 30% inclusive GST is a requirement for all orders. We are a small family business and need to ensure that all orders we import on your behalf will be honoured. We will contact you with the required amount when we see your order coming through. If we can supply the full order at once you will simply be sent a pro forma of the full value including shipping cost.

Orders

When completing the order you will receive an automated *draft* order confirmation. This means that we also have received your order. We will assess the order and get back to you with confirmation of stock availability and the amount of deposit that is payable to confirm and secure your order.

Minimum orders

Your order need to be at least \$450 incl. GST to qualify for wholesale prices. We accept lower order value on repeat orders and top up orders made within 2 months of your last order.

Shipping

Shipping cost is calculated before delivery and will be displayed on the final pro forma invoice before dispatch.

Payment options

We accept payments like *bank transfer*, *VISA* and *MasterCard*. If you have a *PayPal* account you can even use the feature "Send Money" and pay to e-mail or mobile number. Just let us know if you choose this option before making any payments.

Stock availability

Every year we receive the bulk of Christmas decorations around September-October. Some Christmas stock could be available earlier and some could end up on backorders with our supplier. Just let us know about your special requirement and we will try our best to accommodate.

Accounts

We do not offer any trading accounts. All purchases are on pre pay terms only.

Thank you for your order. We will be in touch soon!