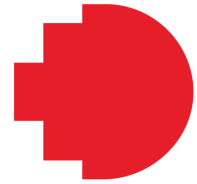


RMIT Store

Return Form



Prior to submitting a Return Form, contact the RMIT Store via email rmitstore@rmit.edu.au or phone +61 9925 9878 within 14 business days to ensure your return will be accepted and we have availability of stock if you're wanting an exchange.

Return instructions

Please follow the instructions below when packing and sending your product/s for return to assist us in processing your return correctly.

- Please carefully read the Terms and Conditions on our website.
- Ensure you have contacted the RMIT Store to confirm return request.
- Upon RMIT Store's acceptance of request, send the item/s in its original packaging.
- Pack the item carefully so that it will not be damaged during the shipping process. We suggest using a box and bubble wrap.
- Include a copy of the purchase tax invoice and this return form. We will not be able to process a return for any shipment received without a purchase invoice and return form.
- It is recommended to use a secure delivery method such as courier or registered post to send the item.
- Returning an item to RMIT Store in person during RMIT Store's usual business hours on a day when RMIT Store is open is also accepted.
- RMIT Store is not responsible for items lost in transit and a return cannot be processed until the item is received.
- All returns should be sent to the following address:

RMIT Store – Att: Returns
c/o RMIT Mailroom
15-21 Earl Street
Carlton Victoria
Australia 3053



CUSTOMER INFORMATION: [PLEASE PRINT CLEARLY]

Order #: OCS	Order date:	
Name:	Tel No:	
Street no. & name:		
Suburb:	Postcode:	State:
Email address:		
Contact number:		

Return

Please let us know the reason for your return using the key below.

1.It didn't fit	2.Doesn't suit me
3.Different to image / description	4.Incorrect measurements in size chart
5.Incorrect item sent	6.Faulty / Damaged

Product/s name	Reason	Refund*	Exchange

*Refunds are only given as per our Terms and Conditions

Exchange

Please let us know what items you will be exchanging for.

Product/s name	Reason	Refund*	Exchange

For faults, please advise where and what the fault is:

Other comments:
