

Canadian Service/Repair Shipping Instructions

We highly recommend using FedEx as they act as a customs broker in case of any issues. Which Postal Service does not do. Packages have less of a chance of a hang-up and get through Customs faster.

3. Package & Shipment Details [Help](#) [Hide](#)

* Ship date: 09/27/2016

* No. of packages: 1

* Weight: 8 lbs

Declared Value: 0.00 US Dollars

* Service type: International Economy

* Package type: -----

* Package contents: Documents Products/Commodities

* Shipment purpose: Return and Repair

* Total customs value: 50.00 US Dollars

Include a return label

1. Fill in your address in section 1
2. Enter Service Center Address in section 2
Snowglide Service Center
Tim Witman
101 Allmond Ave
Wilmington, DE
3. Section 3 - Package and Shipping details
 1. Enter weight – should be about 8lbs or 3.5 Kg
 2. Declared value – enter “\$50.00”
 3. Choose service
 4. Click “Products/Commodities”
 5. Shipment Purpose = click drop down menu and choose “Return & Repair”
4. Customs Value set at \$50
– keep in mind the custom value is the value of the repair to be performed not the value of the machine. If you put value of the machine customs will charge duty on that amount

6. Commodity Information [Help](#) [Hide](#)

Check for prohibited commodities into Canada

*Commodity	*Customs value (USD)	*Qty	*Weight (lbs)
Snowglide repair			
Totals			

Commodity 1

*Commodity description: Snowglide Tuning machine warranty and repair

*Unit of measure: pieces

*Quantity: 1

*Commodity weight: 6.0 As totals lbs

*Customs value: 50.00 As totals USD

*Country of manufacture: France

Harmonized code: 8467295900

[Additional commodity information \(optional\)](#)

Save/update commodity profile

Product name: Snowglide repair

[Add this commodity](#)

Total Shipment Details

Shipment weight: 7.00 lbs

Total carriage value: 50.00 US Dollars

7. Customs Documentation [Help](#) [Hide](#)

Customs documentation may be required for this shipment. You may print the FedEx-generated documentation for customs clearance.

Alert:
A Commercial Invoice/Pro Forma Invoice is required for this shipment. You may print the FedEx-generated CI for customs clearance.

Commercial Invoice

Include NAFTA Country of Origin Low Value (CA)

Pro Forma Invoice

Additional FedEx generated trade documents

Personalize FedEx generated customs documents

Use company letterhead on file [Edit](#)

Use company signature on file [Edit](#)

*Terms of sale: Free Carrier

[Additional invoice information](#)

The recipient is not the Importer of Record/Buyer

The originator is different from the shipper

8. Electronic Export Information [Help](#) [Hide](#)

My shipment contents require an Electronic Export Information/Shipper's Export Declaration, US Department of Commerce Export License or an ITAR exemption.

Destination Control Statement

DCS type: Department of Commerce

Pickup/Drop-off (optional) [Help](#) [Edit](#)

You are dropping off your package at a FedEx location.

Rates & Transit Times (optional) [Help](#) [Edit](#)

View your rates and transit times based on your selections

On 2nd page you will be asked to fill in the customs documents on the product Section 6 and 7.

Section 6

1. Commodity Description – enter “Handheld ski tuning machine warranty and repair”
2. Unit of measure – enter “pieces”
3. Quantity – enter “1”
4. Commodity weight – enter “8lbs or 3.5Kg”
5. Customs value – enter “\$50.00”
6. Country of origin – enter “France”
7. Harmonized code – enter “8467295900”
8. Click Add Commodity

Section 7

1. Click – Commercial Invoice

Print all 6 pages and sign the last 4 pages
Fold all 6 pages and put in FedEx international slip holder to be fixed on the outside of the package