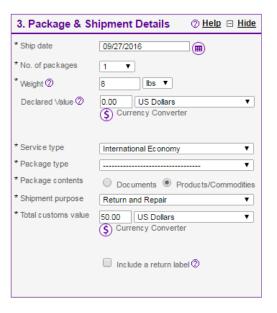
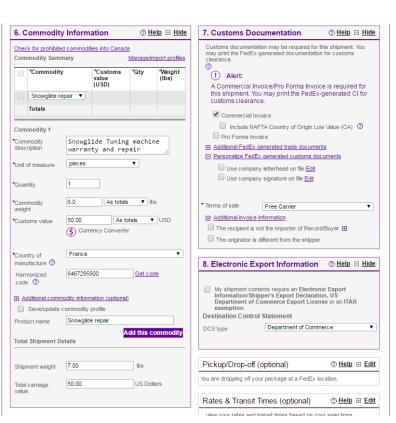
Canadian Service/Repair Shipping Instructions



We highly recommend using FedEx as they act as a customs broker in case of any issues. Which Postal Service does not do. Packages have less of a chance of a hang-up and get through Customs faster.

- 1. Fill in your address in section 1
- Enter Service Center Address in section 2
 Snowglide Service Center
 Tim Witman
 101 Allmond Ave
 Wilmington, DE
- Section 3 Package and Shipping details
 - Enter weight should be about 8lbs or 3.5 Kg
 - 2. Declared value enter "\$50.00"
 - Choose service
 - 4. Click "Products/Commodities"
 - 5. Shipment Purpose = click drop down menu and choose "Return & Repair"
- 4. Customs Value set at \$50
 - keep in mind the custom value is the value of the repair to be performed not the value of the machine. If you put value of the machine customs will charge duty on that amount



On 2nd page you will be asked to fill in the customs documents on the product Section 6 and 7.

Section 6

- Commodity Description enter "Handheld ski tuning machine warranty and repair"
- 2. Unit of measure enter "pieces"
- Quantity enter "1"
- 4. Commodity weight enter "8lbs or 3.5Kg"
- 5. Customs value enter "\$50.00"
- 6. Country of origin enter "France"
- Harmonized code enter "8467295900"
- 8. Click Add Commodity

Section 7

1. Click - Commercial Invoice

Print all 6 pages and sign the last 4 pages Fold all 6 pages and put in FeEx international slip holder to be fixed on the outside of the package