



Bicycle Warranty and Buy Back program

Thank you for purchasing a *FreeLander Bicycle*. We understand that buying a restored bicycle (any bicycle) comes with some reservations. That is why we created this no-risk program. Here's how it works.

One of the goals of *FreeLander Bicycles* is to reuse and divert usable bicycles and parts from the landfill. To this end we reuse all parts we feel have considerable life in them. If a part is of uncertain lifespan, we will note it on the Bill of Sale. If the noted part fails (e.g. a tire wears out) within 90 days of purchase we will replace it and install it for free. If the noted part fails between 90 days and one year we will discount a replacement part at 20% and install it for free.

The buyer acknowledges that a *Freelander Bicycle* is a previously owned bicycle and has some degree of wear. The noted parts have remained as part of the bicycle to reduce cost and spare the environment. If the noted part was replaced in the restoration, the purchase price would reflect that (i.e. have increased).

We hope this will never be the case, we just had to put it in writing. Of course this warranty does not apply to damage due to misuse or lack of maintenance on your part.

Getting to know you bicycle

The first 30 days. You need at least 30 days to decide if any bicycle is right for you. We want you to ride, adjust and get to know your bike. If for any reason the bicycle you have chosen is not right for you, return it for a full refund. No questions asked.

The next 30 days. We like and believe in our bicycles. The bicycle you choose must be right for you and you must be the right fit for it. So after 30 days you decide the bicycle or bicycling is not for you, we accept a return, less \$50 (rental and inspection fee) as long as the bicycle is not damaged.

After 60 days. If you have ridden your bicycle for 60 days, you probably don't want to give it back. Consider it yours.

Warranty

Our warranty extends for a full calendar year, 365 days from date of purchase. If there are any mechanical problems encountered under normal riding conditions, we will repair the problem, free of charge with the same or similar part. Other issues, upgrades, etc. will be discussed and agreed on prior to work being completed.

Buy Back

We really like our bicycles. We would never want one of our bicycles to end up in the landfill. So if you do tire (pun intended) of your FreeLander Bicycle or want to try something different, we will buy your bicycle back. We generally offer between \$20-\$50 for any of our bicycles depending on condition.

Take care,

Daryl

July 24, 2014