

TROUBLESHOOTING

ECSE Troubleshooting

Agenda

Time	Day 1	Day 2	Day 3	Day 4
9:00 - 10:30	 Introductions How a NIC Works RF Fundamentals 	 Introduction to Troubleshooting WLAN Issues & Causes WLAN Requirements 	 Validate Process Process Diagram Ekahau Survey Lab Exercise iPad App Windows/macOS 	 Using WLANpi for Remote Packet Capture Exercise Troubleshooting 802.1X Issues RADIUS Lab Exercise Using Wireshark Exercise
10:30 - 10:45			Break	
10:45 - 12:30	 RF Fundamentals Modulations dB Math 	 How to Make Wireless Problems Disappear Wired vs. Wireless Excercise Native Tools GUI Tools Windows/macOS iOS/Android 	 Ekahau Survey Lab Exercise Spectrum Analysis Process Wi-Fi Signal Sidekick Analysis Demo Tracking Non-Wi-Fi- Interference Exercise 	 Management Systems Tools to Troubleshoot Management Lab Exercises Troubleshooting Tools Review by OS
12:30 - 13:15			Lunch	
13:15 - 15:00	 802.11 Fundamentals Wi-Fi Client Issues Meeting Requirements 	 Investigate Process WLANpi Setup & Config Exercise Kimset Network Scanner Exercise HORST Exercise BetterCap Exercise 	 Packet Capture Process Wireshark Install Lab Customizing Wireshark Profiles Lab Columns Lab Filters Lab Color Rules Lab 	ECSE Exam ReviewECSE Exam
15:00 - 15:15		Break		
15:15 - 17:00	 Association Processes Authentication Processes 	 WLAN Client Profiler Exercise Measure Process Performance & Throughput Testing Exercise iPerf, ZAP, HTML Exercise End-point Testing Exercise 	 Name Resolution Lab Commenting Lab Using Class Profile Exercise Graphing Graphing Lab 	
Homework	Explain: "Green Diamond" & 802.1X Authentication	Use WLANpi with Extra Homework Exercises	Use Wireshark with Extra Homework Exercises	