

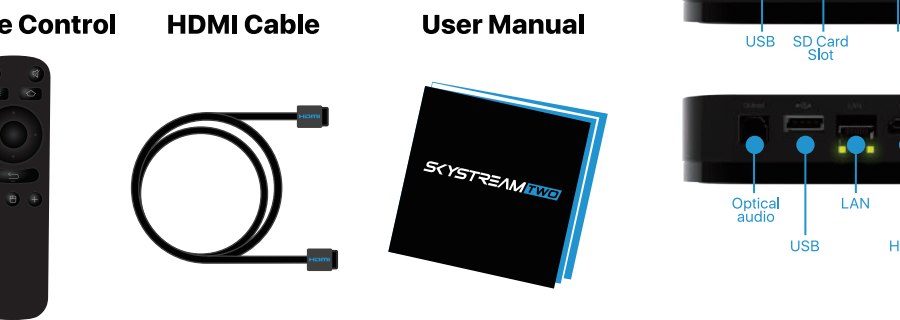
SKYSTREAM TWO

QUICK START GUIDE

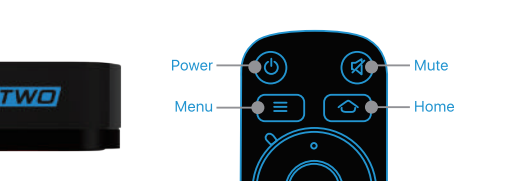


Important! Please read setup instructions!

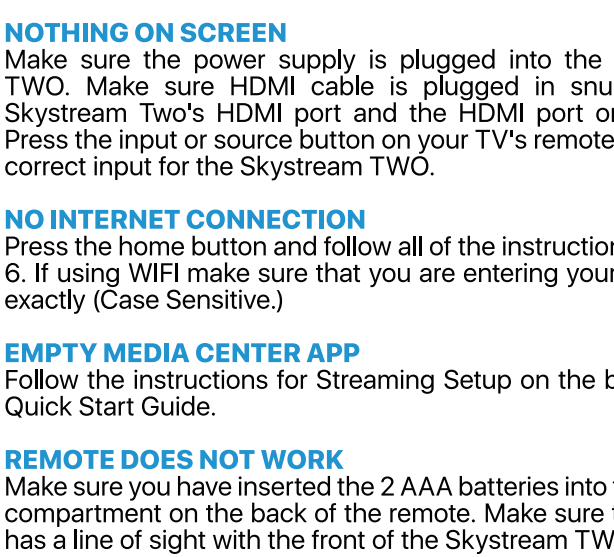
1 PACKAGE CONTENTS



2 PORT LAYOUT



3 REMOTE CONTROL



4 TROUBLESHOOTING GUIDE

NOTHING ON SCREEN
Make sure the power supply is plugged into the Skystream TWO. Make sure HDMI cable is plugged in snugly to the Skystream Two's HDMI port and the HDMI port on your TV. Press the input or source button on your TV's remote to find the correct input for the Skystream TWO.

NO INTERNET CONNECTION
Press the home button and follow all of the instructions on Page 6. If using WIFI make sure that you are entering your password exactly (Case Sensitive.)

EMPTY MEDIA CENTER APP
Follow the instructions for Streaming Setup on the back of the Quick Start Guide.

REMOTE DOES NOT WORK
Make sure you have inserted the 2 AAA batteries into the battery compartment on the back of the remote. Make sure the remote has a line of sight with the front of the Skystream TWO.

5 IMPORTANT! Setup instructions on reverse side

We strive to deliver 5 ★★★★★ products and service!

If you feel that you have not received a 5 ★★★★★ product or service, please give us the opportunity to help you before returning the product or leaving a negative review.

We are always here to support our customers on their streaming needs!

1-888-963-9105
info@skystreamx.com

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6 DEVICE SETUP - START UP

1. CONNECTING TO YOUR TV - HDMI Please connect the Skystream TWO to your TV using the included HDMI cord. Connect the other end of the HDMI cable to the HDMI port on the Skystream TWO. Be sure to change your TV to the correct Source for the HDMI port chosen using the Source or Input button on your TV remote.

2. CONNECTING POWER Using the power supply that came with your Skystream TWO. Plug the two pronged end into your houses power socket. Connect the other end of the power supply into the TWO's power input (Labeled DC-IN).

3. POWER ON Let the TWO boot and load to the home screen - After plugging in your Skystream TWO, you will see a blue LED light on the front of your unit indicating that your Skystream TWO is on. Allow your Skystream TWO to boot to the home screen.

4. CONNECTING TO THE INTERNET WI-FI
Go to Settings -> Network -> Wi-Fi -> Wi-Fi should be turned ON by default. Wait a few moments for the device to find your Wi-Fi network. If the Wi-Fi is turned OFF click on Wi-Fi to turn it ON. Click on YOUR network and enter YOUR password. **WI-FI PASSWORDS ARE CASE SENSITIVE!**

LAN/ETHERNET
Connect your own LAN/Ethernet cable (Not included) to the box from your router. Go to Settings -> Network -> Scroll down to Ethernet and make sure it is connected.

7 DEVICE SETUP - DATE & SCREEN SIZE

5. SETTING THE CORRECT DATE AND TIME IMPORTANT DO NOT SKIP THIS STEP!
Go to Settings -> Date & Time -> Click on Automatic Date and Time -> Click on Use Network Provided Time. Use the Back button on the remote to exit to the Home screen.

6. ADJUSTING YOUR SCREEN SIZE
We preprogrammed the screen size to fit 95% of modern TV's by default. However if the screen picture does not fit your TV, please follow the instructions below. From the unit's home screen, click on Settings -> Scroll down to Droid Settings and click on it -> Display -> Screen Position -> Click on Zoom Out Screen until it fits your TV screen and then press the Back button on the remote to save and exit.

8 STREAMING SETUP

MEDIA CENTER UPDATER

1 Once you have connected to the internet and have adjusted your screen size and set the correct date and time, exit to the Home Screen and click on the **Media Center Updater** app on the bottom row of icons.

2 Click **Allow** on the pop up that appears. App will close.

3 Click on the **Media Center Updater** app again.

4 Click on **Continue**.

5 Choose the Adult or Family Friendly streaming experience and click on Install on the right side of the screen. Family Friendly is the same as the Adult version except we remove any applications that have access to Adult only (18+) viewing. If there will be kids using this box, we highly suggest choosing the Family Friendly version.

6 Once the download has been completed, the box will open the Media Center. Let the unit sit for 5 minutes so that everything can update within the media center. This will serve as the main streaming application - please be sure to exit Media Center properly by clicking on the **"Power"** icon in the lower left corner of the Media Center home screen. Exiting Media Center improperly can lead to the Media Center not functioning properly and having to be reinstalled.

9 FREQUENTLY ASKED QUESTIONS

CAN I DOWNLOAD OTHER APPLICATIONS AND GAMES?
Yes, you can download apps or games from the Google Play Store or from the Aptoide application that comes preinstalled on your Skystream TWO.

HOW CAN I CHECK MY INTERNET SPEED ON THE SKYSTREAM TWO?
On the Home screen, we have preinstalled a speed test application (Fast App) - please click on this to run a speed test. We recommend 10 Mbps or higher for an optimal streaming experience. If you are getting less than 10 Mbps we would recommend getting faster internet speeds from your provider, moving the Skystream closer to your Wi-Fi router or using an Ethernet cable to connect your Skystream to your router.

WHO SHOULD I CALL TO GET SUPPORT?
Email or Call SkyStream - info@skystreamx.com or call us at 1-888-963-9105. SkyStream is the only company that can provide support on the Skystream TWO - Amazon or Ebay cannot provide support - if you are experiencing any issues, call or email SkyStream directly.

DOES THE MEDIA CENTER UPDATE THE APPLICATIONS AUTOMATICALLY?
Yes, the Media Center applications will update on their own. However we regularly push updates that can be installed through the Updater App. Remember to look at the RSS feed (the scrolling text at the bottom of Skystream Media Center home screen) in the Skystream Media Center - when we update any streaming applications within the Media Center, we will let you know to run the Updater App by showing the last update date.

WHERE ELSE CAN I FIND INFORMATION ON USING MY SKYSTREAM TWO?
We have lots of informative videos on our YouTube channel. Search for Skystream on YouTube and click on our channel. You can visit the support section of our website. You can visit our blog.

10 CUSTOMER SERVICE

For customer support on your SkyStream TWO please email us at info@skystreamx.com or call us at 1-888-963-9105

Also, please be sure to visit our Facebook Page and YouTube Channel for more information.

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