

RETURN CONDITIONS:

Black Horse is happy to exchange items providing the following:

- · The return is within 14 days of purchase.
- · The item has not been worn, washed or worn on a horse.
- · All tags are still attached and the item is not scrunched or damaged.
- The item has not been purchased at another retailer such as Saddleworld. These must be returned to the store of purchase.

ITEM/S TO BE RETURNED						
Reason Code	Product Name	Colour	Size	Qty	Price	

NEW ITEM/S REQUESTED (FOR REFUND REQUESTS PLEASE WRITE 'REFUND')					
Product Name	Colour	Size	Qty	Price	

	REASON CODE:
1	Wrong Size / Colour
2	Change of Mind
3	Faulty*
4	Incorrect Item Received
5	Item Not As Depicted

TOTAL	\$
PRICE DIFFERENCE	E \$

ORDER NUMBER:	ORDER DATE:
#	
FULL NAME:	
EMAIL:	
MOBILE:	

RETURN INSTRUCTIONS:

Please send returns via registered post. Exchanges to include additional prepaid return satchel inside. Exchanged items will not be sent out until we receive a satchel or until the postage fee is paid at your expense, and this will only delay your return. We kindly ask that you neatly fold return item/s inside the postage bag as close to the original shape as possible, as we cannot resell scrunched or creased items.

ADDRESSED TO: Black Horse Clothing
P.O BOX 950
Gisborne, VIC 3437

Please contact: admin@blackhorseclothing.com.au before posting your return OR if you have received a faulty / incorrect item.

We ask that you keep a copy of your return satchel tracking number for reference as we cannot compensate missing or lost returns.

Please Note* Refunds applicable to full price items only. Sale items can only be exchanged.

If you require assistance for any important issues, please contact Gill on 0409 019 486.

FOR REFUNDS - NOMINATED CARD DETAILS:				
Name On Card	Card Number	Expiry Date		