



RETURNS REQUEST

STEP 1: ORDER DETAILS

Order No.	
Date of Purchase	

Order Number can be found on the packing slip sent with your order confirmation

STEP 2: CUSTOMER DETAILS

Name:	
Address:	
City:	
State:	
Postcode:	
Country:	
Email:	
Phone:	

STEP 3: ITEMS BEING RETURNED

Shoe Style & Size	Reason for return

STEP 4: SEND YOUR COMPLETED RETURNS FORM & ITEMS WITH REGISTERED POST TO:

BILLYCART KIDS
c/o EFFICIENT WAREHOUSE
82-86 BERKSHIRE ROAD
SUNSHINE NORTH, VIC 3020
AUSTRALIA

Do not complete this form for faulty or damaged stock. Please contact us directly via the contact form on our website or Facebook messenger. Store credits are processed less the cost of shipping, please allow up to 14 business days from when stock is received for processing. To view our full returns and exchanges policy please visit <https://www.billycartkids.com.au/pages/returns>. Billycart Kids is not responsible for packages that are damaged in transit or lost. We'll notify you via e-mail once we have received and processed your returned item for a store credit.