



RETURNS REQUEST

STEP 1: ORDER DETAILS

Tax Invoice No.	
Date of Purchase	

Tax Invoice Number can be found on the invoice sent with your order confirmation

STEP 2: CUSTOMER DETAILS

Name:	
Address:	
City:	
State:	
Postcode:	
Country:	
Email:	
Phone:	

STEP 3: ITEMS BEING RETURNED

Shoe Style & Size	Reason for return

STEP 4: SEND YOUR COMPLETED RETURNS FORM & ITEMS WITH REGISTERED POST TO:

**BILLYCART KIDS
PO BOX 625
GATTON, QLD 4343
AUSTRALIA**

Do not complete this form for faulty or damaged stock. Please contact us directly via the form on our website or Facebook messenger. Store credits are processed less the cost of shipping, please allow up to 14 business days from when stock is received for processing. To view our full returns and exchanges policy please visit

<https://www.billycartkids.com.au/pages/returns>. Billycart Kids is not responsible for packages that are damaged in transit or lost. We'll notify you via e-mail once we have received and processed your returned item for a store credit.