



RETURNS & EXCHANGES REQUEST

STEP 1: ORDER DETAILS

Tax Invoice No.	
Date of Purchase	

Tax Invoice Number can be found on the invoice sent with your order confirmation

STEP 2: CUSTOMER DETAILS

Name:	
Address:	
City:	
State:	
Postcode:	
Country:	
Email:	
Phone:	

STEP 3: ITEMS BEING RETURNED

Shoe Style & Size	Reason	Exchange Item Request

STEP 3: ORIGINAL FORM OF PAYMENT

- Credit Card
 Gift Voucher
 Afterpay
 Paypal

STEP 4: RETURN REQUEST. I am requesting a:

- Store Credit
 Refund
 Exchange

Please note your return items are subject to our returns and exchange policy

STEP 5: SEND YOUR COMPLETED FORM, ORIGINAL INVOICE & ITEMS TO:

BILLYCART KIDS
46 FORESTRY RD
ADARE, QLD 4343
AUSTRALIA

Do not complete this form for faulty or damaged stock. Please contact us directly via the form on our website. To view our full returns and exchanges policy please visit <https://www.billycartkids.com.au/returns>. Billycart Kids is not responsible for packages that are damaged in transit or lost. We'll notify you via e-mail once we have received and processed your returned item.