

SDG TELLIS DROPPER SEAT POST

SDG TELLIS DROPPER POST TROUBLESHOOTING

<ul style="list-style-type: none"> • SEAT POST WILL NOT DROP 	<ol style="list-style-type: none"> 1. Check to see that seat post binder bolt is no more than 5Nm. 2. Check to make sure the distance between the cable head and housing ferrule is 10mm part in the actuator. 3. Turn barrel adjuster counter-clockwise 2 clicks at a time until the seat post does not lock out, then turn the barrel adjuster clockwise by 2 clicks.
<ul style="list-style-type: none"> • SEAT POST DROPS AND RAISES SLOW 	<ol style="list-style-type: none"> 1. Seat post binder bolt should be 4-5Nm. 2. Check to make sure the distance between the cable head and housing ferrule is 10mm part in the actuator. 3. Turn barrel adjuster counter-clockwise 2 clicks at a time until the seat post does not lock out, then turn the barrel adjuster clockwise by 2 clicks.
<ul style="list-style-type: none"> • EXCESSIVE LATERAL MOVEMENT (SIDE-TO-SIDE) 	<ol style="list-style-type: none"> 1. Check actuator to make sure it is threaded completely onto the oil cartridge. 2. Take seat post apart to check for abnormal wear on keyways. Replace keyways if necessary.
<ul style="list-style-type: none"> • EXCESSIVE FORE AND AFT MOVEMENT (FRONT TO BACK) 	<ol style="list-style-type: none"> 1. Check actuator to make sure it is threaded completely onto the oil cartridge. 2. Take seat post apart to check for abnormal wear on keyways. Replace keyways if necessary.
<ul style="list-style-type: none"> • CABLE END POPS OUT OF ACTUATOR 	<ol style="list-style-type: none"> 1. Check to make sure the distance between the cable head and housing ferrule is 10mm apart in the actuator. 2. Turn barrel adjuster counter-clockwise 2 clicks at a time until the seat post does not lock out, then turn the barrel adjuster clockwise by 2 clicks.
<ul style="list-style-type: none"> • SADDLE SLIPS IN CLAMPS 	<ol style="list-style-type: none"> 1. Use a torque wrench to tighten both bolts front to back in half turn increments until you get to recommended torque setting. Do no torque over 8Nm on carbon rails. (Max 10Nm for all other rails)
<ul style="list-style-type: none"> • VERTICAL CLICKING NOISE OR MOVEMENT 	<ol style="list-style-type: none"> 1. If the post makes a vertical clicking sound or has a vertical movement, the 2.5 mm cartridge lock set screw (located on the back of the head, below the rear saddle bolt) may have become loose over time. Please tighten with seat post completely extended
<ul style="list-style-type: none"> • STICKY SEAT POST GOING DOWN 	<ol style="list-style-type: none"> 1. Use Fiber Grip (AKA Carbon Paste) on the seat post to keeo the post from turning or moving since the torque on the binder should not exceed 5Nm.