

RMA FORM

Return Material Authorization (RMA) Number								
Authorized Shipping Account								
Freight Service								
Customer Information								
Company		Contact Person						
Customer		Phone						
Address								
City		State Zip				US		
Purchase Information								
Invoice Number			Sales Rep.					
Products to be Returned								
Part Number		Description		Qı	uantity	Unit		
Reason for Return: (please be specific, include if request is for a replacement or credit upon return.)								
** Customers without terms will be required to pay for replacements if they wish to have the product advanced; shipped prior to the RMA item return. The customer's account will receive a credit for the RMA items once the product is returned. Net 30 customers have the 30 day term to return the RMA items. Replacement invoices will become due at the 30 day term of when replacements were shipped if RMA items are not returned **								

Note: All the materials mentioned above have no commercial value. Credits/Replacements will be approved only after the product has been deemed to have a manufacturer defect upon Manufacturer's inspection. All damage claims must be made within 10-15 days of product receipt to be approved for a credit or replacement. Pictures may be required at any time. *The unit price is based off of the original purchase price.* Customer may be subject to a 15% restocking fee.

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