



Return Address:
Hard Times Clothing
PoBox 138
March, Cambridgeshire
PE15 5DD
United Kingdom

Hard Times Clothing Return Form 23/24

Before sending any items back we encourage you to please email us first to discuss the issue at hand: info@hardtimesclothing.co.uk . We also suggest you read our return policy to avoid sending an item back that does not meet our policy: <https://hardtimesclothing.co.uk/pages/returns>

IT'S MANDATORY THAT THIS FORM IS PRESENT AND COMPLETE IN EVERY EXCHANGE/ REFUND REQUEST SENT BACK TO HARD TIMES CLOTHING. IF YOU CAN'T PRINT OUT THIS FORM FOR ANY REASON IT'S REQUIRED THAT YOU WRITE DOWN THE INFORMATION NEEDED ON A PIECE OF PAPER. **EVERYTHING ON THIS PAGE MUST BE PRESENT IN YOUR RETURN.**

Name: _____

5 Digit order number (found on our website): _____

Email: _____

Action Required (Exchange / Refund): _____

Reason for Return: _____

I have read & understand the return policy

If you don't have a printer, simply write "I understand and have read the return policy".

If you require an exchange, please specify below what size and/or item you require and tick the box. If you're sending an item back for a refund simply ignore this part.

Exchange for size:

Exchange for item:

I have paid the return fee and have included proof in the return.

if you don't have a printer, this is fine. We will contact you in the event the proof was not in the return to confirm you've paid. All we would require is a screenshot.

Date: _____

Signature:



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THIS PAGE DOES NOT NEED TO BE PRESENT IN YOUR RETURN.

- Before sending any item back please first email info@hardtimesclothing.co.uk with any issue you're having. This is so that we can properly assist you if you don't understand our return policy.
- Any item sent back without the form/ without communicating with us will not be processed! This form is to help us deal with your request quickly. Without it we can't be expected to either guess the problem or remember the conversation.
- To avoid delays please make sure you've paid any fee required with exchanges and include proof in the return. If you do forget to include proof, we will email you but it will take longer. We require the item(s) back before we send out the exchange.
- All payments for exchanges should be sent to us via PayPal at: matt@hardtimesclothing.co.uk
- By sending any item back you fully understand the return policy. If you're yet to read it, please do so before sending back any item: <https://hardtimesclothing.co.uk/pages/returns>
- Refunds will only ever be issued for the product price. Any postage fee you've paid will not be refunded. Likewise in the event a returned item includes "free post" it's possible a postage fee will be deducted depending on the new value of your order. For example:
 - If you're from the UK and spent £100 you would qualify for free shipping.
 - If you return a tshirt from that order valued at £32 you would only be refunded £26Any confusion, email us first.
- **INTERNATIONAL CUSTOMERS** - Make absolutely sure you mark the cost as 0 when you return any item to us. We will NOT pay for any custom fee's on our own products. Simply put, we've not bought them from you, you're returning them. This is vital with any and all returns from outside the UK.
- Hard Times Clothing is not liable for any lost package sent back to us.

Quick help:

CONTACT US: info@hardtimesclothing.co.uk

RETURN POLICY: <https://hardtimesclothing.co.uk/pages/returns>

PAYPAL EMAIL: matt@hardtimesclothing.co.uk