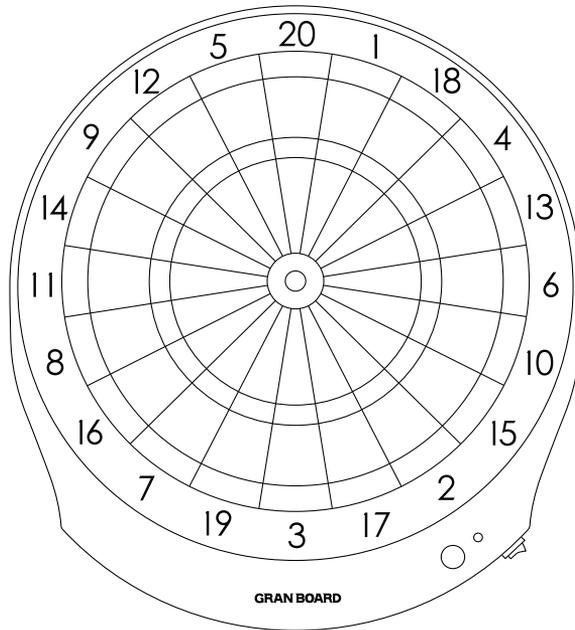


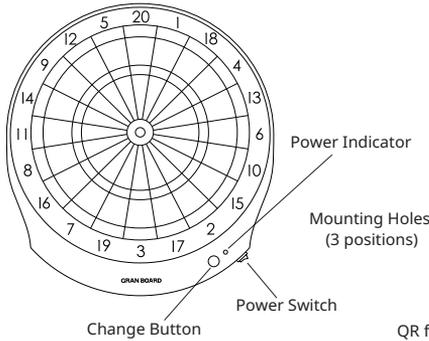
# GRAN BOARD *dash*



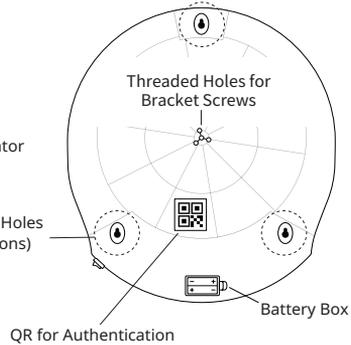
Download PDF

# Description of Parts

GRANBOARD FRONT



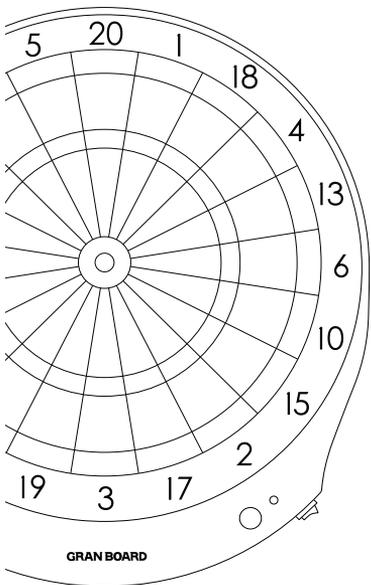
GRANBOARD BACK



INCLUDED					
 6x	 30x		 3x	 3x	 4x
Dart	Dart Tips	Mounting Guide	Drywall Anchors	Screws for Wall Mount	Screws for Bracket

YOU ALSO NEED	
 AA Batteries 2x	 Phillips Screwdriver

## Table of Contents



### 5 steps to start up with GRANBOARD!

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# 1. Installation of the app



## GranBoard

Install GranBoard app on your smartphone or tablet.



iOS



Android

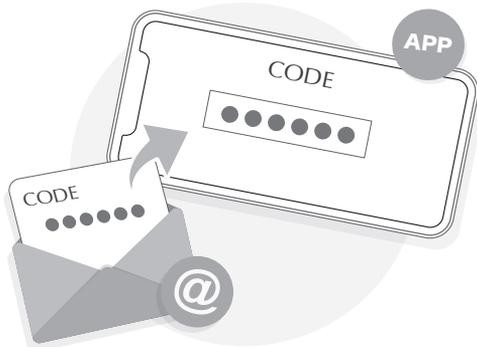
# 2. Sign up

## Create your GRAN Account

STEP1

- Select country and language
- Tap [CREATE ACCOUNT]
- Terms and Privacy Policy
- Set email address and password.
- Email Authentication

Enter the received code.



## Create a Player

STEP2

- Enter player profile

Nickname can be edited later.  
GRAN ID cannot be changed.

- Set profile icon

Upload your image from the photo folder.

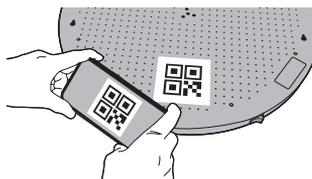


## QR Authentication

STEP3

Allow camera access.

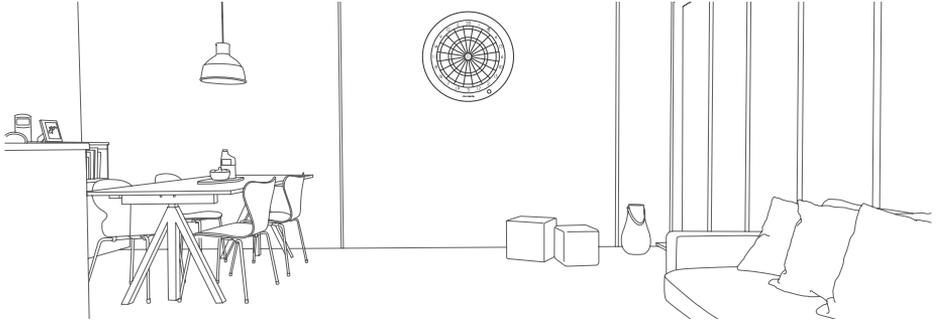
When the camera starts, scan the QR code on the back of GRAN BOARD.



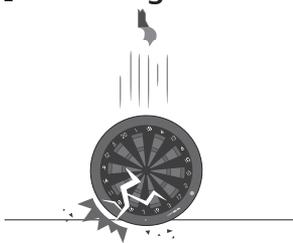
### What is GRANBOARD QR Authentication?

Registering your GRANBOARD information to your account to use ONLINE PLAY service. It also allows you to receive detailed support in case you run into trouble.

# 3. Installing GRANBOARD

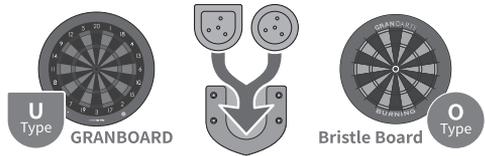


## Precaution for Mounting

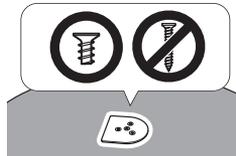


-  Avoid mounting the board on drywall. It might be unstable.
-  Please mount the board on a pillar or a solid wall.

## GRANBOARD BRACKET U-type (sold separately)

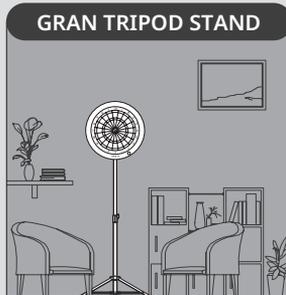
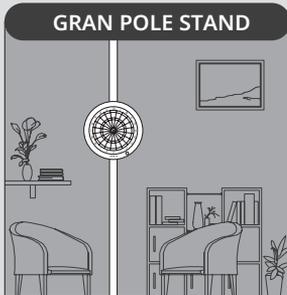


The use of bracket allows you to easily switch between boards.



-  You must use the flat screws that came in the package to attach a U-shape bracket.

**GRANBOARD can be placed using other methods.** (Stand • Darts Belt is sold separately.)

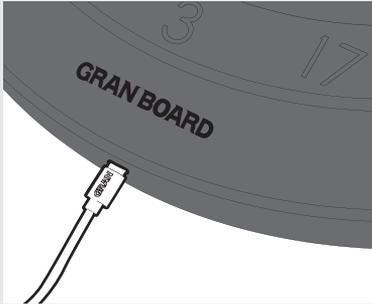


# 4. Turn your GRANBOARD on

## ■ Power with **USB-C**

GRANBOARD  
3s

GRANBOARD  
132



- 1 Insert USB-C cable
- 2 Turn the power switch on
- 3 The power indicator lights up in red

**5V or higher**

Damage LED

Damage PCB

**1.5A or lower**

Unstable Connection

### **! PRECAUTION for POWER ADAPTER IN USE**

MUST USE **5V==1.5A** Power Adapter.



Output= **5.0V** -2000mA  
Output= **5.0V** -2.5A



Output= **9.0V** -1.67A or  
**5.0V** -2.0A  
Output= **5.0V** -2.0A or  
**9.0V** -2.0A or  
**12.0V** -1.5A

## ■ Power with **AA Batteries**

GRANBOARD  
3s

GRANBOARD  
dash



- 1 Set AA batteries in the battery box.
- 2 Turn the power switch on
- 3 The power indicator lights up in red



Check the battery ⊕ ⊖ pole before placing the them.



Please remove the batteries, if you are not playing it for 1 month or above.

### **i Power Indicator**

Flashing Red	Waiting for Bluetooth connection
Solid Green	Bluetooth connected
Solid Orange	Firmware update mode



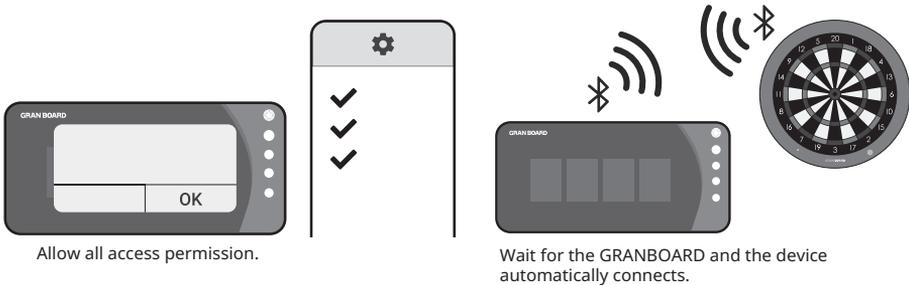
#### **For GRANBOARD3s Owners**

The Rainbow LED function is not available with AA batteries. Do not use USB-C and AA batteries at the same time.

# 5. Connecting to device

GRAN BOARD can be connected to your smartphone or tablet through the dedicated app for local and online matches.

## Bluetooth Connection



### Connection Success

- The power indicator turns green.
- The board icon at the top right of the app turns green.

## Bluetooth Connection Troubleshoot

Why can't I connect to GRANBOARD?

**Allow all access permissions.**  
i.e. Microphone, camera, location, etc.

\*For Android OS11 and below, "Device location" must be allowed for automatic Bluetooth connection.

Why can't I pair my device with the GRANBOARD.

**GRANBOARD will automatically connect with the device.**

If it does not connect automatically, tap the icon on the upper right corner of the app screen.

I keep getting disconnected during the game.

**Please check on the power source in use.**

FAQ will be on 7P in this manual book. For more information, please have a look at our Website.

**Congratulations! You are ready to play with GRAN BOARD!**  
For further advice and FAQs, please continue to the next pages.

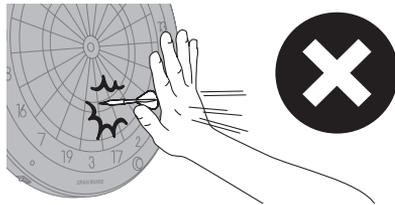


## To extend the best playing experience

### The sensor sheet matrix



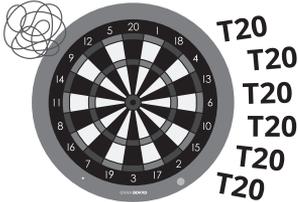
Heavy weighted dart will cause the segments and sensorsheet to wear out relatively quickly.  
Recommended weight of darts: 18g



Do not forcefully push the segment in. It may cause damage to a sensor sheet. Please handle it gently.

### What if the matrix is damaged?

**"Score keeps registering without throwing darts"**  
**"Incorrect score started to register"**



When the sensor sheet is damaged, replacement parts are required.  
(parts can be purchased separately)

Experiencing issues with your GRANBOARD?  
Please contact the **customer support**.



## To enhance the experience of GRANBOARD



### GranPlayer

Enhance your experience with GranPlayer app

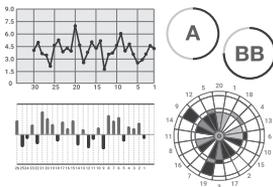


iOS



Android

### Analysis



Find the key to improve with analysis!

### Customize



Enjoy your own customize setup!

### Match History

WINNER											
				VS							
Gabriel				Round Result				Karolina			
SB	S5	S20	B1	S15	DB	S12					
SB	DB	S3	B2	SB	SB	S8					
S18	S11	S19	B3	DB	S19	S6					

Review that unforgettable match!

**Q Why can't I connect to GRANBOARD?****A Please allow all access permissions.****Android**

- ① Open the device settings.
- ② Tap [Apps]
- ③ Tap [GranBoard]
- ④ Tap [Permissions]
- ⑤ Accept all access permissions.

**iOS**

- ① Open the device settings.
- ② Tap [GranBoard]
- ③ Accept all access permissions.

**Q I have all permissions accepted, yet I can't connect.****A For the device with Android OS11 or lower, turn on "Device Location."**

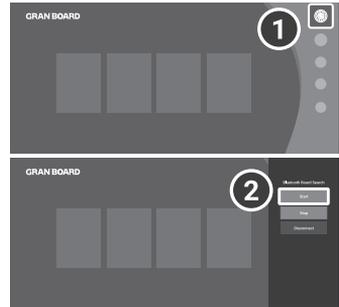
- ① Open the device settings.
- ② Tap [Security & Location] → [Location]
- ③ Turn on Location.

\*Location must be allowed for automatic Bluetooth connection.

**Q Why can't I pair my device with the GRANBOARD?****A When the app is opened, GRANBOARD will automatically connect to the device.**

If the auto connection does not work, manually connect from the board icon at the top right of the app screen.

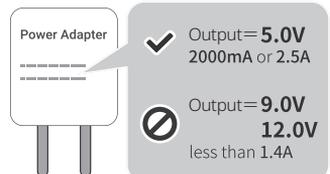
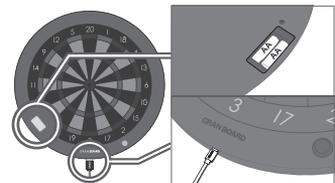
 GRANBOARD cannot be paired from the device Bluetooth settings.

**Q I keep getting disconnected during the game.****A Please check the power source in use.**

MUST USE a power adapter that outputs ONLY 5V, 1.5A or more.

 DO NOT USE the power adapter that has multiple OUTPUTS like 9V, 12V. More than 5V may be transmitted and cause malfunction and failure.

 DO NOT USE USB-C and AA batteries at the same time. It may cause unstable operation.



## FAQ

## LED Error

**Q** LED does not light up / LED maintains in rainbow during the game.

**A** Please check the power source in use.

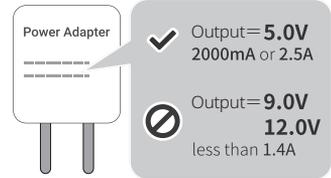
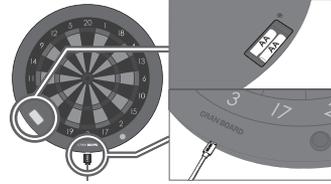
MUST USE a power adapter that outputs ONLY 5V, 1.5A or more.



DO NOT USE the power adapter that has multiple OUTPUTS like 9V, 12V. More than 5V may be transmitted and cause malfunction and failure.

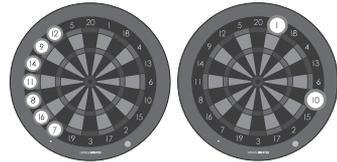


DO NOT USE USB-C and AA batteries at the same time. It may cause unstable operation.



**Q** The LED no longer lights up properly.

**A** The LED strip may be damaged. Please contact customer support.



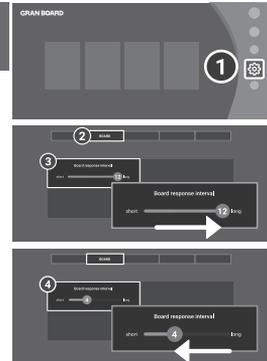
## FAQ

## Scoring Error

**Q** The app sometimes does not recognize my 2nd or 3rd hit.

**A** Please try Adjusting the "Board response interval" in the settings.

- 1 Tap settings in app
- 2 Select [BOARD] tab.
- 3 Set the "Board response interval" at max value 12.
- 4 Adjust it between 1 - 4 for your best interval.



**Q** Specific number keeps scoring without even throwing.

**A** Sensor sheet may be damaged. Please contact customer support.

**Q** The app store tells me "Your device isn't compatible with this version."

**A** Please check if your device meets the installation requirements.

#### Android

- Devices with 64-bit and OS 8 or later
- Main memory: 4 GB or more
- Bluetooth 4.0 HID or later

#### iOS

- Devices with iOS 12 or later



Higher specifications and an internet environment are highly recommended for the comfortable use of the specific features.

**Q** I want to play on my TV or monitor.

**A** Please use the mirroring or HDMI output.

Mirroring or HDMI output allows you to project the App on a large screen. Please ask the manufacturer of your device for details.

**Q** Can I use the application on Android Box?

**A** The app is available on some recommended models.

Recommended models: Ugoos AM8 64 bit TV Box or devices with similar or higher specifications. Please note that operation is not guaranteed if the device does not meet the recommended spec.

## Warranty Policy

**The Warranty Period for Physical Goods purchased is 90 days from the date of purchase. GRAN DARTS in principle provides replacement parts for defects and malfunctions.**

**Defects and failures of the product will be covered provided related documents and information, including but not limited to:**

- The proof of purchase
- Information to identify the cause of defects.

**What is Not Covered by the Warranty?**

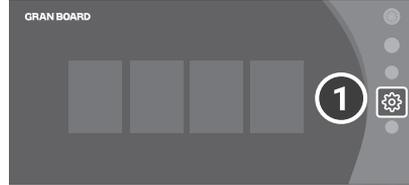
- The proof of purchase being altered or made illegible.
- Malfunction or damage caused during the transportation.
- Malfunction or damage caused by improper installation and usage.
- Malfunction or damage caused by modification/conversion kits not authorized by GRAN DARTS.
- Malfunction or damage caused by acts of nature.
- If you are not able to provide information to identify the cause of defects or failures as mentioned above.

**Q I want to set a name and icon for a free guest.**

**A You can edit the name of a free guest. The icon cannot be changed.**

- 1 Tap settings in the app.
- 2 Go to "GAME" tab on page two.
- 3 Find "Edit Free Guest" and tap [Change Name]
- 4 Enter the name you like and tap SAVE.

\*Free guest is temporary data, play data will not be saved and recorded. If the guest wants to manage the play data, please use the Guest Entry function after creating an account with the GranPlayer app.



**Q I want to have my guest's data tracking when playing on my GRANBOARD.**

**A Please use the Guest Entry function.**

The guest, who has his/her account, can play together by entering as a "Guest Player".  
Play data will be recorded and reflected in their stats.

Learn how to use Guest Login



### Customer Support

Please contact GRAN DARTS for support.  
Contacting a local seller may delay resolution of issue.

Contact us form here

<https://gran-darts.com/pages/contact-us>

### Malfunction When Out-of-Warranty

- All parts are available to purchase separately for GRANBOARD3s and GRANBOARD132.  
"Score no longer registers correctly due to the damaged sensor sheet" "Segment was cracked"  
With proper maintenance, using only official GRANBOARD parts will extend the life and performance of your product.
- Experiencing issues with your GRANBOARD? Please contact us.  
Providing a picture or screenshot of the defective part or issue will assist GRAN DARTS in finding a resolution.
- \*Disclaimer: GRANBOARD dash models are not serviceable.

