

What is the Hotlink Postpaid x CompAsia Campaign?

The Hotlink Postpaid x CompAsia Campaign is held from 5th April 2024 until 5th July 2024 (both dates inclusive).

Hotlink will reward:

Touch 'n Go eWallet credit worth RM50 to the first 200-customers that sign up and successfully activated for the Participating Hotlink Plan(s) under this Campaign; on a first-come, first-served basis.

Who is eligible to participate in this campaign?

This campaign is open to all new customers only who purchase any devices during this Campaign period at CompAsia KL Sentral Retail Store, the CompAsia 1 Utama Retail Store and CompAsia e-Commerce store.

Rewards	Rewards' Terms and Conditions
(i) RM50 worth of Touch 'n Go e-Wallet credit	<p>(a) Rewards will be given on a "first come first serve" basis to the first 200 Participants who have successfully signed up and activated any of the Participating Hotlink Plan(s) with during the Campaign Period via the Participating CompAsia retail and e-commerce stores.</p> <p>(b) In respect of the Touch 'n Go reward:</p> <p>(i) Participants are required to install Touch 'n Go app and register for Touch 'n Go e-Wallet using his/her mobile phone number used to register and sign up for the Hotlink Participating Plan(s) under this Campaign ("Registered Mobile Number") in order to receive the Touch 'n Go reward.</p> <p>(ii) Hotlink will credit the reward into the relevant Participants' Touch 'n Go e-Wallet account by 5th August 2024. Recipients of the reward will be able to verify Hotlink's fulfilment of the reward by checking his/her e-Wallet balance and/or transaction history in his/her Touch 'n Go account.</p> <p>(iii) In the event Hotlink's attempt to fulfil the reward on 5th August 2024 is unsuccessful, Hotlink will send a SMS to the Registered Mobile Number of the relevant Participant(s) notifying the same and re-attempt crediting the reward twice on a weekly basis (i.e., by 12th August 2024 and 19th August 2024 respectively).</p> <p>(iv) In the event all three (3) attempts made by Hotlink to credit the Touch 'n Go reward (as described in sub-paragraph(iii) above) are unsuccessful, it shall constitute, and be deemed as, a waiver on the part of the relevant Participant(s) to receive the Touch 'n Go reward and the relevant Participant(s) shall relinquish all of his/her rights and entitlement in relation to the same. In this regard, Hotlink shall be entitled to forfeit the Touch 'n Go reward and Hotlink shall not be liable or responsible for any claims or whatsoever in relation to and/or arising from the Touch 'n Go reward.</p>
(ii) Grade A iPhone 14	<p>(c) In respect of the Grade A iPhone 14 reward:</p> <p>(i) The winning Participant will be chosen via a lucky draw.</p> <p>(ii) The Registered Mobile Number of the winning Participant must still be an active, registered Hotlink number without any outstanding bill to qualify for a chance to be in the draw.</p>

	(iii)	Once the draw has been concluded, Hotlink will send an SMS to the Registered Mobile Number of the winning Participant notifying him/her of their success along with the details of the next steps.
	(iv)	The winning Participant will then receive his/her Grade A iPhone 14 via the fulfilment of choice.

Will I be eligible for the above offer if I walk into a Hotlink store to sign up/purchase?

No, this reward is available exclusively at the Participating CompAsia stores.

Which month will the RM10 x 6 months rebate activate in my Hotlink bill?

The second month after activation of the Hotlink Postpaid plan.

How will I know if I received the Touch 'n Go credit?

You will receive the Touch 'n Go eWallet credit in your Touch 'n Go eWallet account by 5th August 2024. You may check the notification at your eWallet profile, tap at "Inbox" followed by "Activities".

Prior to this, please download the Touch 'n Go app and register an account with your newly registered mobile number to receive the free credit.

For Touch 'n Go eWallet credit enquiries, you may contact Touch 'n Go eWallet at the following channels:

Phone: +603 5022 3888 (Mon-Sun 7.00am – 10.00pm)

or

Submit a request to the Touch 'n Go eWallet Help Centre [here](#).

What is the validity of the Touch 'n Go credit?

There's no expiry date for the eWallet credit to be used.