

LIMITED
5 YEAR WARRANTY
ON NEW UPRIGHT AND GRAND PIANO

THIS LIMITED WARRANTY COVERS AGAINST DEFECTS IN MATERIALS OR WORKMANSHIP FOR FIVE (5) YEARS ON GRAND PIANOS AND UPRIGHT PIANOS FROM THE DATE OF PURCHASE

COVERAGE: Melodica will, at its option, repair or replace the product covered by this warranty if it becomes defective, malfunctions or otherwise fails to conform with this warranty under normal use and service during the term of this warranty, without charge for labour or materials. Such service includes in-home repairs for normal and customary repairs. Repairs may be performed using new or refurbished parts that meet or exceed Melodica specifications for new parts. If Melodica elects to replace the product, the replacement will be a new unit. This warranty does not cover (a) damage, deterioration or malfunction resulting from accident, negligence, misuse, abuse, improper installation or operation; any shipment of the product (claims must be presented to the carrier); repair or attempted repair by anyone other than a Melodica Service Technician; (b) any unit which has been altered or on which the serial number has been defaced, modified or removed; (c) normal wear and any periodic maintenance; (d) deterioration due to perspiration, corrosive atmosphere or other external causes such as extremes in temperature or humidity; (e) damages attributable to acts of God; (f) the improper use of either certified or uncertified equipment; (g) damage or deterioration due to lack of regular maintenance and twice-annual tuning; or (h) any after-sale electronic or electro-mechanical devices added to the piano. Any evidence of alteration, erasing or forgery of proof-of-purchase documents will cause this warranty to be void. This warranty covers only the Original Owner and is non-transferable.

IN ORDER TO OBTAIN WARRANTY SERVICE: Warranty service will only be provided for defective product(s) within the United Arab Emirates and require in-home service. Contact Melodica at services@usedpiano.ae who will advise you of the procedures to be followed. Product(s) must be accompanied by a detailed explanation of the problem(s) requiring service, together with the original or a machine reproduction of the receipt or other dated, proof-of-purchase document describing the product, as evidence of warranty coverage. Should any product submitted for warranty service be found ineligible, an estimate of repair cost will be furnished and the repair will be accomplished only if requested by you and upon receipt of payment or acceptable arrangement for payment.

LIMITATION OF IMPLIED WARRANTIES AND EXCLUSION OF DAMAGES: ANY IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED IN DURATION TO THE APPLICABLE PERIOD OF TIME SET FORTH ABOVE. MELODICA SHALL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE, DAMAGE TO ANY OTHER EQUIPMENT OR OTHER ITEMS AT THE SITE OF USE OR INTERRUPTION OF PERFORMANCES OR ANY CONSEQUENCES. MELODICA'S LIABILITY FOR ANY DEFECTIVE PRODUCT IS LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT, AT MELODICA'S OPTION.

"Melodica" includes Melodica Music and Dance Institute, Used Piano by Melodica, Piano Gallery by Melodica and Melodica Music Store. SC-POL-003-WI-031 - New Upright and Grand Piano Limited Warranty, Rev. 03, 11.03.21