

# Goldair™



## Operating Instructions

### 1800W Flame Effect Heater



Model: GFE320



# General Care and Safety Guide

**YOUR SAFETY IS IMPORTANT TO US. PLEASE ENSURE YOU TAKE NOTE OF THE INSTRUCTIONS AND WARNINGS OUTLINED IN THIS MANUAL.**

**CAUTION:** In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they are supervised or have been given instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

**WARNING:** You must not cover this heater. Covering this heater presents fire risk and will activate the safety fuse; permanently disabling the unit.

**WARNING:** Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

**WARNING:** To reduce the risk of fire, keep textiles, curtains, or any flammable material a minimum distance of 1 metre from the air outlet.

- Use only the voltage specified on the rating label of the appliance.
- The heater must not be located immediately below a socket outlet.
- Keep all objects at least 1 metre from the front, sides and rear of the appliance.
- This appliance is intended for household use only and not for commercial or industrial use.
- Indoor use only.
- Use this appliance only as described in this manual. Any other use is not recommended by the manufacturer and may cause fire, electric shock or injury.
- Do not use the heater if it has been dropped or damaged.
- The common cause of overheating is deposits of dust or fluff in the appliance. Ensure these deposits are removed regularly by unplugging the appliance and vacuum cleaning the air vents and grills.
- Always unplug appliance when not in use.
- When the appliance has been unpacked, check it for transport damage and ensure all parts have been delivered. If parts are missing or the appliance has been damaged, contact the Customer Services Team.
- Do not use if there are visible signs of damage to the heater.

# General Care and Safety Guide

- Never use the appliance to dry clothes.
- Do not connect the appliance to mains supply until completely assembled and adjusted.
- Ensure hands are dry before handling the plug or main unit.
- Ensure heater is on a flat, stable, heat-resistant surface.
- Do not operate with cord set coiled up as a heat build up is likely, which could be sufficient to become a hazard.
- Carry out regular checks of the supply cord to ensure no damage is evident
- Do not operate this appliance with a damaged cord, plug or after the appliance malfunctions or has been dropped or damaged in any manner. Return to a qualified electrical person for examination, electrical service or repair.
- Do not twist, kink or wrap the cord around the appliance, as this may cause the insulation to weaken and split. Always ensure that all cord has been removed from any cord storage area and is unrolled before use.
- It is recommended that this heater is plugged directly into the wall socket. Power boards are not rated to supply power to high wattage appliances.
- A correctly specified, undamaged extension cord may be used with this heater provided it is used in a safe manner.
- Do not remove plug from power socket until the appliance has been switched off.
- Do not remove plug from power socket by pulling cord; always grip plug.
- Do not place cord under carpet or cover with rugs or furniture. Arrange the cord so it cannot be tripped over.
- Don't place appliance on bedding or on thick & long carpet where the openings may get blocked.
- Switch off and use handle provided when moving
- Do not place appliance close to radiant heat source.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening, as this may cause an electric shock, fire or damage to the appliance.
- Do not sit on the appliance.
- Do not use abrasive cleaning products on this appliance. Clean with a damp cloth (not wet) rinsed in hot soapy water only. Always remove plug from the mains supply before cleaning.
- Do not operate in areas where petrol, paint or other flammable liquids are used or stored.
- Do not use this appliance in the immediate surrounds of a bath, a shower, or a swimming pool or other liquids.
- The appliance must not be immersed in any liquids.
- There are no user serviceable parts installed in the unit.
- Do not place the unit in wardrobes or other enclosed spaces as this may cause fire hazards.
- This unit is not supposed to be used in or around locations where foodstuffs, works of art or delicate articles of science, etc. are stored.
- If your appliance does not work, or is not working properly, contact the place of purchase or the Customer Services Team.

# Installing Your Heater

Before using the heater, The unit **must be** either wall-mounted or fitted to its' stand. First, Unpack the appliance and remove all the packaging. Check that the appliance shows no signs of damage.

## WALL MOUNTING

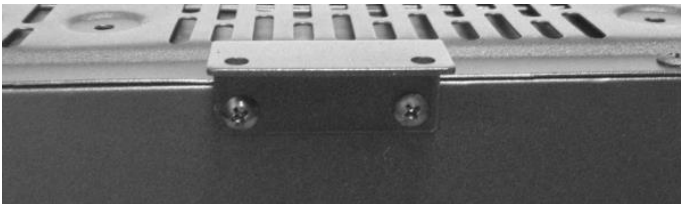


Wall bracket and fixing pack. Consisting of:  
1 x Wall mount plate  
1 x Small angled plate  
6 x Mounting screws and wall plugs  
2 x Small black screws to secure the angled plate

The wall bracket must be fitted horizontally and the cable routed to the bottom right of the heater.  
A distance of 600mm from bottom of heater to floor is recommended for optimum viewing of fuel bed.  
Mark the top four screws fixing positions on wall in accordance with the pre-drilled holes in the wall bracket.



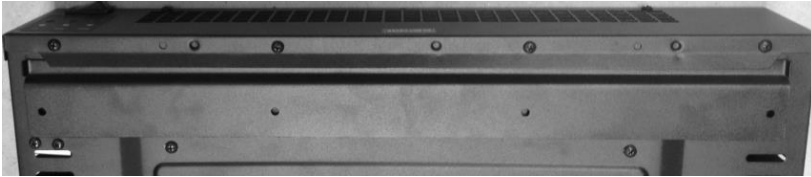
Ensure that the bracket is level by using a spirit level whilst marking out the hole positions. Drill holes with a correct size drill bit for the wall plugs.  
Fix the wall bracket using 4 of the wall plugs and screws provided.



Attach the lower fixing bracket to the base of the fire using the two small black screws supplied.

# Installing Your Heater

## WALL MOUNTING CONTINUED



Bracket shown above is located in position.

Carefully lift the heater up ensuring that the top rear ledge of heater engages with the wall bracket and is sitting centrally. This process should be carried out by two people to avoid injury or damage to property or the appliance. Gently bring the heater down against the wall. Mark the lower fixing bracket two fixing hole positions on the wall. Remove the heater and drill the wall and insert the wall plugs. Refit the heater to the wall and fasten the bottom fixing bracket to the wall using the screws provided to permanently fix the heater in place.

## SET UP

Unpack the pebbles from the bag and place them along the light unit in the desired position. Place the front surround over the front of the fire aligning the slots in the brackets at each side of the front panel with the lugs on the sides of the fire. Two people will be required for this operation. Then fit the one-way screw into the hole on the bottom of the right lateral hook to stop the front surround from being removed.

## FIREPLACE STAND

It is possible to install the electric fireplace on a stand, instead mounting it on the wall. Remove the tempered glass panel from the metal body and place the heater face up on a suitable surface.



In the lower part of the body there are some screws. Which need to be aligned to the holes on the stand. This will then mean the screw holes on the base and the bottom of the unit will then line up correctly.

Use the 4 screws that are supplied, secure the base to the lower side of the main body. Replace the front surround over the front of the fire aligning the slots in the brackets at each side of the front panel with the lugs on the sides of the fire. Two people will be required for this operation. Then fit the one-way screw into the hole on the bottom of the right lateral hook to stop the front surround from being removed. Place the unit on a flat and stable surface.

# Operating Your Heater

Always choose a safe location for the heater, keeping in mind the safety precautions outlined. Ensure all packaging has been removed from the unit before use. This heater needs minimal assembly before first use. Please follow the below instructions.

**WARNING:** In order to avoid overheating or fire, do not cover the heater.

**WARNING:** Keep all objects at least 1 metre from the front and 150mm from the sides of the appliance.

**WARNING:** Do not use this heater with a programmer, separate timer, remote-control system or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered or positioned incorrectly.

**WARNING:** Never leave this heater unattended while in use.

Ensure heater is mounted on a heat-resistant surface.

Once the heater is in a safe operating position and all switches are in the off position, insert the power plug into the mains outlet.

**CAUTION:** Ensure the power cord is not tight because if pulled it may partially pull the plug from the socket. A partially inserted plug will overheat the plug and socket and could result in fire.

**Note:** When the appliance is turned on for the first time, it may release a slight odour or smoke. This odour or smoke is a normal occurrence caused by the initial heating of the heating elements and should not occur again.

# Operating Your Heater

Once the heater is in a safe operating position and the main switch is set to an OFF position; insert the power plug into the mains outlet with AC 220-240V ~50Hz. Ensure that the plug is fully inserted into the socket with a good fit. It should not be loose.

## **MAINS SWITCH**

The control switch positions are:

O/I On/Off switch + dimmer switch

900W Low Heat Mode

1800W High Heat Mode

Press the O/I button once to turn on the appliance and fire effect. A red indicator light will show to indicate that the fire is ON.

Press the O/I button for 3 seconds this will operate the dimmer mode, hold the button down until the desired brightness is obtained.

Press the 900W button once for the low heat setting; press twice to switch off the heat setting.

Press the 1800W button once for the high heat setting; press twice to switch off the heat setting.

## **REMOTE CONTROL**

If the appliance is new, or the batteries in the remote control are flat, new AAA batteries must be installed.

Slide off the battery compartment cover on the underside of the remote control.

Remove old batteries, if present

Insert new batteries, ensuring the correct polarity (+/-), as shown on the bottom of the battery compartment.

Slide the battery compartment cover back into place.

The mains switch located at the top right hand side of the fire must first be switched on; the fire will beep to indicate that it is powered up.

Once the main power switch is set to ON; the remote control performs all the same functions as the main control panel.

It takes a little time for the receiver to respond to the transmitter. Do not press the buttons more than once within two seconds for the fire to operate normally.

Press the ON/OFF button once to turn on the appliance and fire effect.

Press the 900W button once for the low heat setting; press twice to switch off the heat setting.

Press the 1800W button once for the high heat setting; press twice to switch off the heat setting.

Press the DIMMER button to operate the dimmer mode, repeat pressing will raise and lower the brightness.



# Operating Your Heater

## SAFETY DEVICES


This appliance has two protection devices:

- Tilt Switch - this will automatically turn the appliance off if the appliance is not in the correct operating position.
- Resettable Thermal Link - this will automatically disconnect the power to the appliance at a pre-set overheat temperature. To reset the appliance, disconnect the appliance from the mains supply for at least 15 minutes. Reconnect the supply to the mains and switch on the appliance. If this occurs, investigate what is causing the appliance to overheat.

**CAUTION:** The appliance generates heat during use. Precautions must be taken to prevent the risk of burns, scalds, fires or other damage to persons.

## CARE AND CLEANING

- The heater requires regular cleaning to ensure trouble free operation:
- Unplug the heater from the mains supply before cleaning.
- Ensure that the heater has been allowed to cool down completely before cleaning.
- The common cause of overheating is deposits of dust or fluff in the appliance. Ensure these deposits are removed regularly by unplugging the appliance and vacuum cleaning the air vents and grills.
- Use a damp cloth (not wet) to wipe the exterior of the heater to remove dust and dirt.
- Never use solutions such as petrol, thinners or polishing agents.
- Ensure the heater is dry before plugging back into the mains supply.
- Do not attempt to dismantle the appliance.
- There are no user serviceable parts. For service or repair, contact an authorised electrical service technician

<b>Goldair™</b>	
Model No: GFE320	
Supply: 220-240VAC 50Hz	
Wattage: 1800W	
CLASS I	
Approval: TUV023136EA	
QC Passed: PO#-WWYY	
MADE IN CHINA	
CUSTOMER SUPPORT	
NEW ZEALAND	PH: 0800 232 633
AUSTRALIA	PH: 1300 465 324

## PROOF OF PURCHASE

To receive warranty retain receipt as proof of purchase.

# Goldair™

## SUPPORT AND TECHNICAL ADVICE

**Goldair – New Zealand**  
Monday – Friday 8am-5pm  
Phone +64 (0)9 917 4000  
Phone 0800 232 633  
info@cdb.co.nz

**Goldair – Australia**  
Monday – Friday 8am-5pm  
Phone +61 (0)3 9365 5100  
Phone 1300 465 324  
info@cdbgoldair.com.au

## Two Year Warranty

Thank you for purchasing this Goldair product. Your product is warranted against faults and manufacture when used in normal domestic use for a period of **two years**. In non-domestic use Goldair limits the voluntary warranty to **three months**.

Goldair undertake to repair or replace this product at no charge if found to be defective due to a manufacturing fault during the warranty period.

This warranty excludes damage caused by misuse, neglect, shipping accident, incorrect installation, or work carried out by anyone other than a qualified electrical service technician.

PLEASE KEEP YOUR RECEIPT AS THIS WILL HELP VERIFY YOUR WARRANTY.

The benefits given to you by this warranty are in addition to other rights and remedies available to you under law in relation to the goods or services to which this warranty relates.

In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In New Zealand this warranty is additional to the conditions and guarantees of the Consumers Guarantee Act (1993).

### Goldair – New Zealand

CDB Goldair  
PO Box 100-707  
N.S.M.C  
Auckland

Phone +64 (0)9 917 4000  
Phone 0800 232 633  
[www.goldair.co.nz](http://www.goldair.co.nz)

### Goldair – Australia

CDB Goldair Australia Pty  
PO Box 574  
South Morang  
Victoria, 3752

Phone +61 (0)3 9365 5100  
Phone 1300 GOLDAIR (1300 465 324)  
[www.goldair.com.au](http://www.goldair.com.au)

### Goldair Two Year Warranty (IMPORTANT: Please complete and retain this warranty card)

Name

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Address

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Place Of Purchase

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Date Of Purchase

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Name Of Product

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Model Number

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Attach a copy of the purchase receipt to this warranty card



# Goldair™



CDB  Goldair™

New Zealand  
PO Box 100707,  
North Shore Mail Centre,  
Auckland, 0745  
[www.goldair.co.nz](http://www.goldair.co.nz)

Australia  
PO Box 574,  
South Morang,  
Victoria, 3752  
[www.goldair.com.au](http://www.goldair.com.au)