

**DON COOPER M.B.E., C.E., M.I.E.(AUST), F.I.M.E.**  
CONSULTING MUNICIPAL ENGINEER

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TELEPHONE (055) 62 5550

Mr M Sloane  
Green Triangle Roof Restorers  
PO Box 2946  
MOUNT GAMBIER SA 5290

1st May, 1993

Dear Mr Sloane,

I would like to express my total satisfaction at the quality of the restoration work undertaken on the cement tile roof at our Tait's Road house this year and for the very professional manner in which the job was completed.

The meticulous initial cleaning of the roof, the refixing of ridges and valleys, and your decision to replace some 64 tiles that were chipped indicated your determination to leave a roof "as good as new" that I believe, will last for many years.

I was surprised at the thoroughness shown in applying the three protective coats comprising the resurfacing, to ensure complete coverage of the whole roof. It was a pleasure to have tradesmen working around the house who are courteous and careful not to damage any of the garden beds and to clean up so well on completion.

Your decision to utilize the most modern protective coatings developed using the latest technology available, while perhaps more expensive, is to be commended, and combined with the quality of your work must make it easy for you to issue long term guarantees with confidence.

Thanks for a job "well done."

Yours faithfully,



D. A. Cooper