



your system.



TWINS II

MULTI-BEVERAGE CAPSULE MACHINE

Contents

Safety information	Page	3
Appliance overview	Page	6
Explanation of control panel.....	Page	7
Initial start-up	Page	8
Optional: Inserting the water filter (sold separately)	Page	10
Optional: Activating the water filter (sold separately)	Page	12
Setting the water hardness.....	Page	13
Preparing drinks.....	Page	14
Programming cup capacity.....	Page	16
Setting automatic switch-off	Page	17
Daily maintenance.....	Page	18
Cleaning with cleaning capsule.....	Page	20
Cleaning with cleaning fluid	Page	22
Descaling the appliance.....	Page	24
Resetting to factory settings.....	Page	27
Evaporating residual water.....	Page	28
Frequently asked questions	Page	30
Specifications / Service / Disposal information	Page	32
Notes.....	Page	33

Symbols and warning information



SAFETY INFORMATION

The warning triangle is used at locations in the instructions where non-observance of the safety information can result in risks for the user or the appliance.



WARNING

Electric shock



WARNING

Scalding hazard



PROHIBITED

Do not reach inside



PROHIBITED

Do not drink



REQUIREMENT

Read instructions



INFO

General information



NOTE

Recommended course of action

Safety information

This instruction manual and the safety information are provided to guide you towards safe appliance operation. Disregarding them can lead to hazards caused by the appliance. Please keep these instructions safely and hand them over with the appliance if it is passed on or sold.

The appliance is intended for the preparation of hot drinks in accordance with the operating manual. It is exclusively intended for domestic use only.

The manufacturer accepts no liability for consequences resulting from commercial usage, inappropriate use or non-observance of the instruction manual.

Operational requirements:

Only operate an undamaged appliance which is in perfect working order. Always disconnect a defective appliance from the power supply immediately and call our service hotline.

Place the appliance and its cord on a stable, level and water-repellent surface out of the reach of children. Never place on hot surfaces (e.g hot plates or cookers) and within 50 cms of a heat source (ie microwave or fires).

Do not operate the appliance from within cupboard.

When connecting to the power supply, ensure that the mains voltage complies with the information on the nameplate. The appliance may only be connected to earthed, triple-pole sockets. Otherwise your warranty rights may cease. Ensure that the mains cable is not damaged:

- no contact with sharp-edged or hot objects
- do not place the appliance on the cable
- do not pull the plug out of the power socket using the cable
- do not allow the cable to hang - tripping hazard

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

If the machine is not required for use of an extended period of time (greater than 24 hrs) the following is highly recommended. Please empty the appliance, evaporate the residual water (see p. 28/29), unplug device from mains power and thoroughly clean the appliance.

Safety information (continued)

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children shall not play with the appliance.

Cleaning and user maintenance shall not be made by children without supervision.

Avoid scalding and injuries:

Never leave the appliance unsupervised when preparing hot drinks. Never open the lever on the appliance during the brewing, rinsing, cleaning or descaling processes. When you open the lever after completing the relevant process, never hold your finger underneath the drinks spout - scalding hazard due to residual liquid continuing to drip.

When opening the lever to eject the capsule after the brewing process, never bend over the capsule insertion opening - hot liquids can spray out!

You should also never insert your

finger into the capsule opening - injury hazard.

Please never use the lever to lift the appliance. Ensure that children do not insert any objects into appliance openings.

Only ever use the appliance with the drip tray and the draining rack. In individual cases of removing the drip tray to prepare extra-large cups or glasses, please ensure that you replace the drip tray immediately after finishing the drink.

Do not overfill the water tank. You should only ever fill the tank with fresh drinking water for health reasons.

Cleaning and maintenance:

Cleaning and descaling the appliance may only ever be carried out using the cleaning and descaling agents intended. In this case, please proceed in accordance with the instruction manual and safety regulations. Always remove the power plug before cleaning the outside of the appliance, and allow it to cool down. The appliance, mains cable or mains plug may not be cleaned wet, held under flowing water or immersed in liquids.

CAUTION: To prevent damage to the appliance do not use alkaline cle-

Safety information (continued)

aning agents when cleaning. Only use water, dish soap and a mild cloth. Never place the appliance or parts of it in the dishwasher. Switch the appliance off at power supply (240 V plug) at the end of the day or periods of absence.

Apart from the normal brewing and care operations, all other measures such as repairs or exchanging the mains cable may only be carried out by customer service personnel authorized by the manufacturer.

Use of drink capsules:

In order to avoid hazards, please never insert damaged or deformed drink capsules. Should you ever experience any unusual interruption to the brewing cycle please call our service hotline.

Furthermore, you should only ever use original **K-fee® - your system** drink capsules with the red **K-fee® - your system** logo and the characteristic grooved capsule shape.

Capsules to be used



The use of non-original capsules can lead to the discharge of hot water and steam under high pressure due to the differences in brewing processes and capsule structure - scalding hazard. Apart from this, the appliance may be damaged and your warranty claims may become invalid.

If non-original capsules are used in this appliance, neither the manufacturer nor any sales partners can be made liable for injuries or material damages which occur as an immediate consequence of the above. This operating manual is also available on:

www.k-fee.com.au



WARNING

The appliance produces extremely hot water (during brewing, descaling, cleaning, rinsing and steaming). To avoid injuries, always ensure that the lever is completely closed when the appliance is operating. Never reach under the spout and do not remove the drip tray during operation - scalding hazard.

Appliance overview / scope of delivery



- 1 Water tank lid
- 2 Water tank
- 3 Capsule insertion opening
- 4 Lever
- 5 Function buttons
- 6 Water filter (sold separately)
- 7 Draining rack
- 8 Drip tray
- 9 Spout
- 10 Front cover / drip tray holder
- 11 Used capsule container



PROHIBITED

Four sharp needles are used to open the capsules in the appliance. To avoid injuries, do not reach into the capsule insertion opening - **injury hazard**.



NOTE

Before initial use, remove the protective film from the draining rack (7).

Explanation of control panel

Function buttons



..... ON/OFF button



..... Small cup



..... Large cup



..... Extra-large cup



..... Milk button



..... Rinsing button

LED signals



All drink buttons illuminate white: the appliance is ready for operation, all buttons can be used.



All drink buttons blink white: please wait, the appliance is heating up.

One of the drink buttons is blinking white: the appliance is providing a drink



Rinsing button blinks white: rinsing process



Rinsing button blinks red during drink preparation: please descale the appliance.
Rinsing button blinks permanently red and quickly: error message



NOTE

When in operating mode, the appliance switches immediately to energy-saving standby mode if you press the ON/OFF button.



INFO

All the parts shown here and the original instruction manual are included in delivery. Before initial start-up, please check the delivery for completeness.

Initial start-up



SAFETY INFORMATION

Before initial start-up, it is imperative that you read the safety information on pages 3-5.



NOTE

1. If the appliance has been subjected to cold temperatures or frost, please wait at least three hours before switching on. Let the appliance warm up to room temperature first - malfunction hazard.

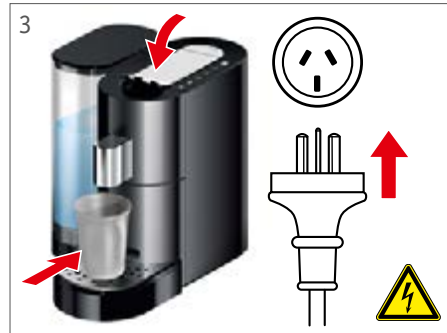
2. We recommend the use of a water-filter for long and optimum coffee enjoyment. Please insert this only after the initial start-up. Please read the instructions on pages 10/11 for this purpose.

1 Remove the water tank and clean it with a mild cleaning agent.

2 Fill it up with fresh drinking water and replace it in the appliance.



3 Connect the appliance to the power supply, press the lever right down to the bottom and place a collecting container under the spout.



WARNING

Before initial start-up, please ensure that the mains voltage complies with that stated on the nameplate (underside of appliance / 240 V).

4 Switch the appliance on by pressing the ON/OFF button. The appliance will heat up, all button symbols will blink (see figure 4b). Once the appliance has heated up, only the rinsing button will be illuminated.



4b



5 Press the rinsing button to activate the rinsing process. The rinsing button will blink during the rinsing process, and all the button symbols will illuminate when it is complete.



WARNING Very hot water – scalding hazard.

6 Empty the collecting container afterwards. The appliance is ready for use.



NOTE

You should repeat the complete rinsing process 4 times before using the appliance for the first time. To do this, press the rinsing button again after each rinsing process.



The rinsing button will illuminate after the appliance has heated up each time you start the appliance up from cold. Please rinse once.

The appliance is immediately ready for use once it has been heated up to brewing temperature when started up from hot.

Optional: Inserting water filter (sold separately)



SAFETY INFORMATION

Read the user and safety information about the water filter through carefully. We recommend that you replace the water filter every 3 months at the latest for hygienic reasons.



INFO

This water filter protects your appliance against calcification and reduces the number of times you have to descale it. It also removes undesirable odours and flavourings such as chlorine etc. and therefore improves the quality of your drinks. Please only use water filters which are suitable for **K-fee® - your system** capsule machines. For further information please visit www.k-fee.com.au



NOTE

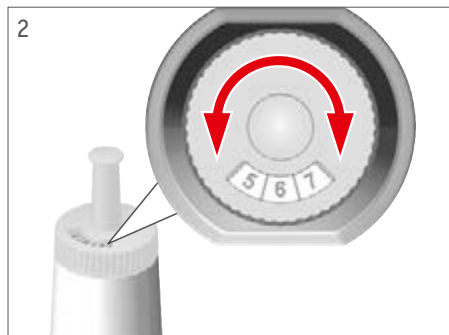
If you use a water filter, you also need to activate the appliance for the water filter and set the water hardness. Please refer to pages 12 and 13.



1 Open and close the lever so that you eject any capsule which might have been inserted into the spent capsule container. Now remove and empty the water tank.



2 Set the insertion date (month) by using the rotating scale on the water filter. The expiry date is automatically displayed.



3 Insert the filter into the empty water tank. Now fill the water tank with fresh drinking water. Put it back into the appliance and place a collecting container under the spout.



4 Press the "Large cup" button (without a capsule). The buttons will blink as water is filtered through the machine. When all button symbols are illuminated repeat the rinse process as necessary until clear water runs out continuously.



5 Empty the collecting container.



WARNING Very hot water – scalding hazard.

6 Repeat the rinsing process with each new filter replacement.

Tips for more enjoyment



Information on using bottled fresh water:

If you prefer to prepare your coffee using non-carbonated bottled water, please note: depending on its origin, this is not necessarily softer than drinking water from the tap. Your appliance can become calcified just as quickly.

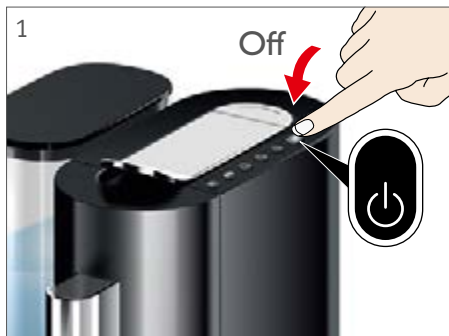
Please do not use carbonated mineral water under any circumstances.

Optional: Activating the water filter (sold separately)

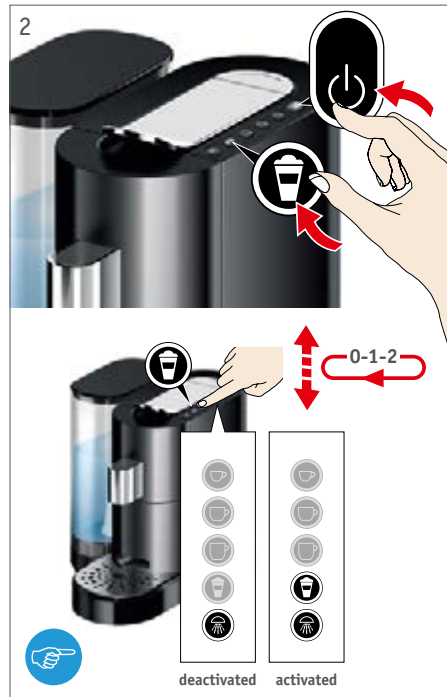
i INFO
In addition to the water filter, the appliance also takes the water hardness you have set (see page 13) into consideration when calculating the descaling intervals.

Water filter	deactivated	activated
Illuminated button(s)		

1 First switch the appliance off by pressing the ON/OFF button.



2 To display the water filter status, press the milk button and the ON/OFF button simultaneously (see figure 2 top). To activate or deactivate the water filter, press the milk button briefly once.



NOTE
1. To cancel programming, please press the ON/OFF button.
2. If you are not using a water filter, you should set the appliance to "deactivated".

3 The new setting will be saved if you press the milk button for at least 3 seconds. All buttons will blink once briefly to confirm.

Setting the water hardness

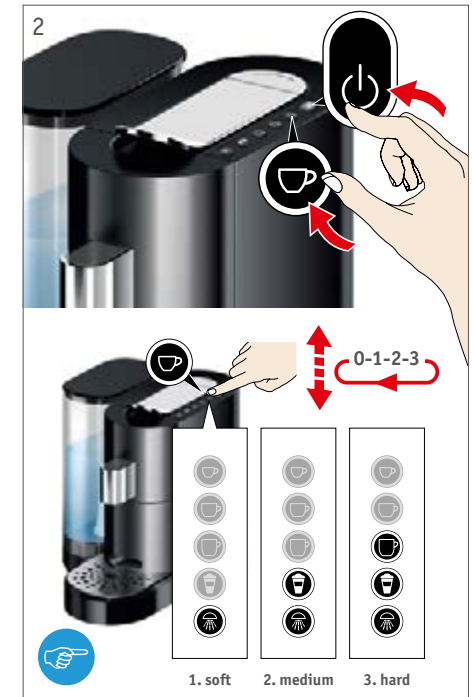
i INFO
Before setting the water hardness on your appliance, you should find out what hardness your drinking water has. Please enquire about this from your water supplier.

Water hardness summary			
Water hardness	[mmol]	mg/L CaCO ₃	German hardness [°d]
1 (soft)	< 1.3	0 - 60	< 7
2 (medium)	1.3 - 2.5	60 - 120	7 - 14
3 (hard)	2.5 - 3.8	120 - 180	14 - 21

Setting/water hardness	1 soft	2 medium	3 hard
Illuminated button(s)			

1 First switch the appliance off by pressing the ON/OFF button.

2 Press the "Small cup" button and the ON/OFF button simultaneously. The water hardness currently set will be displayed (see table above). To change the setting, press the "Small cup" button until the correct symbol combination is illuminated.



NOTE
1. To cancel programming, please press the ON/OFF button.
2. The water hardness you set influences the descaling intervals. The appliance will show you when descaling is required. In this case, the rinsing button blinks red every time you prepare a drink. Please refer to pages 24-26 for descaling.

3 The new setting will be saved if you press the "Small cup" button for at least 3 seconds. All buttons will blink once briefly to confirm.

Preparing drinks (e.g. espresso)

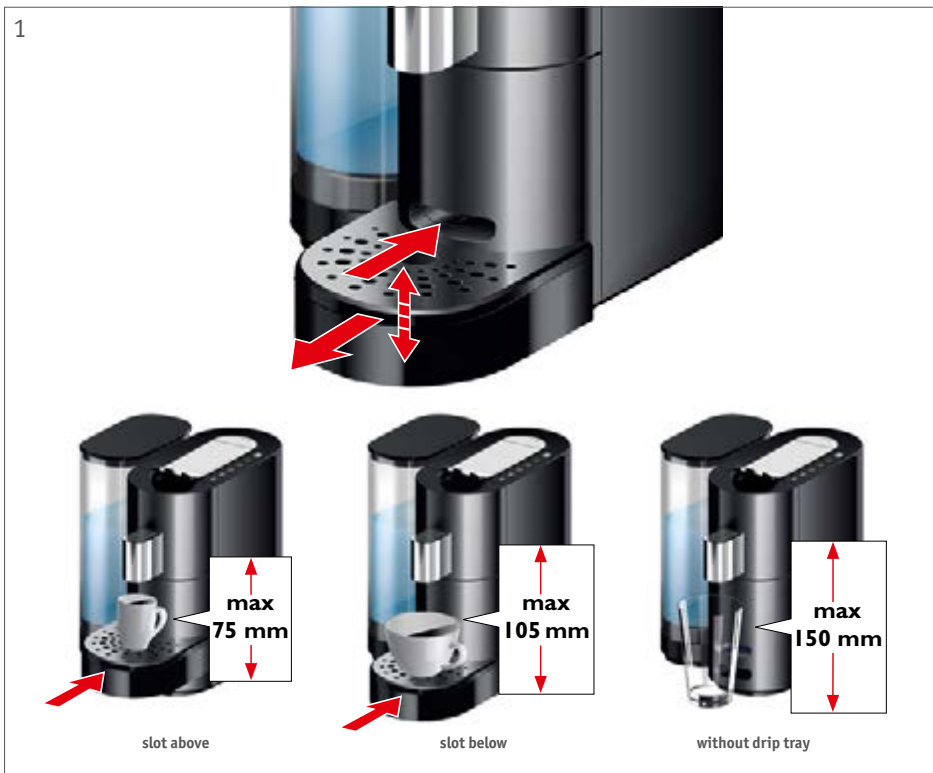


INFO

The appliance automatically switches itself off after 5 minutes or after the time you decide to pre-set (see page 17). This means that you have to switch the appliance on again by pressing the ON/OFF button before preparing drinks. Now repeat the rinse process outlined in the initial start up instruction without a capsule inserted.

If you are preparing a drink using milk capsules (e.g. latte macchiato), please observe the relevant instructions on the **K-fee® – your system** capsule packaging.

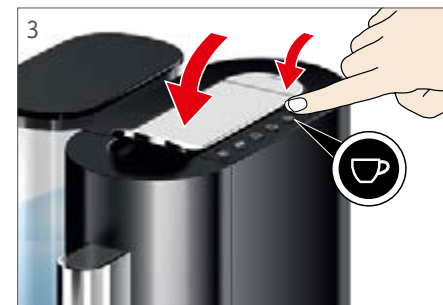
1 Adjust the drip tray to the required cup size. To remove the drip tray, first lift it slightly, and push it in at a slight angle from above when replacing it. Eliminate the drip tray to place extra large cups under the spout.



2 Open the lever and insert a capsule.



3 Close the lever completely and start the brewing process by pressing the required cup size (example: "Small cup"). The button will blink during the selected brewing process, and all the button symbols will illuminate when it is complete.



NOTE

You can stop the brewing process by pressing any of the buttons.

4 Open the lever to activate capsule ejection. Close the lever again and remove your drink.



WARNING Very hot water – scalding hazard.



PROHIBITED Do not reach inside – injury hazard.

Tips for more enjoyment



Coffee brewed to your personal tastes:

K-fee® – your system offers a wide range of coffee and speciality capsules with a variety of taste profiles and strengths for your enjoyment.

Programming cup capacity

Buttons	setting range [ml]	factory setting [ml]
	30 - 100	45
	80 - 200	105
	100 - 240	200
	65 - 130	65

1 Complete steps 1-5 outlined in the initial start up. Then place the required cup under the spout

2 Open the lever and insert the required capsule. Now close the lever completely again.



PROHIBITED Do not reach inside – injury hazard.

3 Now press the button for the required cup size for at least 3 seconds to activate programming. Release the button. The cup will now be filled up with the drink. Once required quantity has been reached, press the button again to automatically save this new setting.



WARNING Very hot water – scalding hazard.



NOTE It is possible to reset the appliance to the factory settings (see page 27).

Setting automatic switch-off



INFO

You can specify the period after which the appliance switches off automatically when unused individually. The factory setting is 5 minutes in order to avoid unnecessary energy consumption and to protect the environment

Switch-off time approx.	5 mins	30 mins	60 mins
Illuminated button(s)		 	



NOTE

When operating, the appliance switches immediately to the energy-saving standby mode if you press the ON/OFF button. During periods of absence and at the end of the brewing day, switch the appliance off at power supply (240 V plug).

"Large cup" button as often as required until the required switch-off time is displayed.



NOTE To cancel programming, press the ON/OFF button.

1 First switch the appliance off by pressing the ON/OFF button.

2 Press the "Large cup" button and the ON/OFF button simultaneously. The current setting is displayed when the appropriate button symbol illuminates (see table). To change the setting, press the

3 To save the setting, press the "Large cup" button again for at least 3 seconds. All buttons will blink once briefly to confirm.

Daily maintenance



NOTE

We recommend that you carry out a rinse process before and after each time you prepare a drink to ensure optimum drink quality and for hygienic reasons.

Please remember: if you do not place a collecting container under the spout during each rinse process, the drip tray will fill up very quickly and may overflow.

1 Place a collecting container under the spout. Open the lever and close it again to activate capsule ejection.

2 Rinse the appliance by pressing the rinsing button, and empty the collecting container afterwards.



WARNING Very hot water – scalding hazard.

3 Switch the appliance off by pressing the ON/OFF button.

4 Remove the drip tray, the used capsule container and the water tank. Please empty all containers.

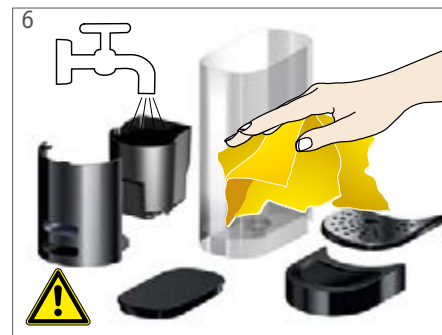
Caution: The used capsule container is enclosed on the underside and can contain residual liquid. Please pour any residual liquid into the washbasin first before disposing of the capsules in the waste bin.



5 Rotate the spout and remove it. Please now rinse this out with hot water and screw it on again.



6 Clean all the containers you have removed thoroughly.



7 Take the mains plug out of the mains socket. Open the lever and clean the appliance from outside. After this, refit all the containers into the appliance. Leave the appliance unplugged from the main power until your next use.



PROHIBITED Do not reach inside – injury hazard.



SAFETY INFORMATION

Risk of damage. Only use water, dish soap and a mild cloth. Never use scouring agents or aggressive cleansing agents. Never wash appliance components in the dishwasher.

Cleaning with cleaning capsule (recommended)



Only use cleaning capsules which are suitable for **K-fee® - your system** capsule machines.

For further information regarding product suitability please visit www.k-fee.com



INFO

For hygiene reasons we recommend that you carry out a cleaning process using cleaning capsules every 2 weeks (if you are using drink capsules containing milk, please clean the appliance every day).



SAFETY INFORMATION

Before using the cleaning capsule, please read the instruction manual through carefully and follow the warning information.

1 Please remove the drip tray and the water tank. Empty both.



2 Fill the water tank with fresh water. Reinsert the water tank in the appliance

and place a sufficiently large collecting container - without the drip tray - underneath the spout.



3 Open the lever and insert the cleaning capsule. Now close the lever completely again.



PROHIBITED Do not reach inside – **injury hazard.**

4 Press the "Small cup" button. Between 40 and 60 ml of blue cleaning fluid will now run through the appliance.



NOTE Your programmed cup filling capacity may not be less than the necessary quantities for steps 4 and 5.



WARNING Very hot water – **scalding hazard.**

5 Now leave the cleaning agent 2 minutes to activate. Start the cleaning process by pressing the "Large cup" button (minimum quantity 100 - 200 ml). The cleaning fluid may turn slightly green during the cleaning process.



PROHIBITED Do not drink the cleaning fluid – **health hazard.**

6 Open the lever, activate capsule ejection, close the lever and empty the collecting container. Replace the empty collecting container under the spout again.



7 Now press the "Large cup" button again to rinse the appliance out with fresh water (do not insert a capsule). Repeat this process until the water dispensing from the spout is clear.



8 To complete, remove the collecting container and the water tank, empty them and clean in hot water. Then fill the water tank with fresh water and replace it in the appliance together with the drip tray.

Cleaning with cleaning fluid



INFO

Cleaning interval: 1 x monthly, more often if using drink capsules containing milk. Always use a recommended cleaning fluid and never use vinegar, vinegar cleaners, salt, tablets or powders, as they may harm the machine.



NOTE

For further information on specific product availability please visit www.k-fee.com.au or email info@k-fee.com.au



SAFETY INFORMATION

Before using the cleaning fluid, please read the instruction manual through carefully and observe the warning information.

1 Open and close the lever to eject any capsule which might have been previously inserted.



2 Remove and empty the drip tray, the used capsule container and the water tank. Then replace the used capsule container.



3 If you are using a water filter, take this out of the water tank.



HEALTH HAZARD

Remove the water filter before the cleaning process.

4 Fill the water tank with the cleaning fluid at the prescribed mixing ratio (1:4)

and insert it in the appliance. Place a sufficiently large collecting container - without the drip tray - underneath the spout.



PROHIBITED

Do not drink the cleaning fluid – health hazard.

5 Now press the rinsing button. Please repeat this process until the water tank is empty. Wait 30 seconds between each rinsing process when doing so.

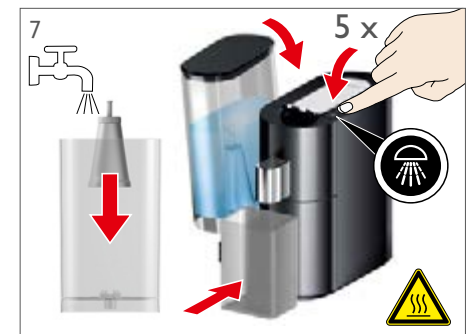


WARNING Very hot water – scalding hazard.

6 Once the cleaning process is complete, the water tank and the collecting container must be emptied, rinsed out thoroughly and cleaned.



7 Reinsert the water filter (optional). Fill the water tank with fresh water and replace it in the appliance. Place the collecting container under the spout again and rinse the appliance through with fresh water by pressing the rinse button 5 times in succession.



8 Empty the collecting container afterwards. Replace the drip tray. The appliance is now ready for use.

Descaling the appliance



INFO

The appliance must be descaled regularly even if you are using a water filter.

If the rinsing button blinks red during drink preparation, descaling is required. If you cancel the descaling process, the appliance will automatically return to descaling mode next time you switch it on.



NOTE

Only use descaling agents which are suitable for **K-fee® - your system** capsule machines. For further information regarding product suitability please visit www.k-fee.com.au



SAFETY INFORMATION

Before using the descaling agent, read the instruction manual through thoroughly and follow the warning information.



PROHIBITED

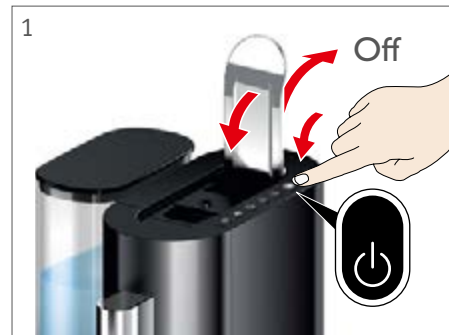
Do not drink the descaling agent – **health hazard**.



HEALTH HAZARD

Remove the water filter before the descaling process.

1 Open and close the lever so that you eject any capsule which might have been inserted. Now switch the appliance off by pressing the ON/OFF button and allow it to cool down (approx. 5 minutes).



2 Remove the drip tray, the used capsule container and the water tank and then empty them. Then reinsert the used capsule container.



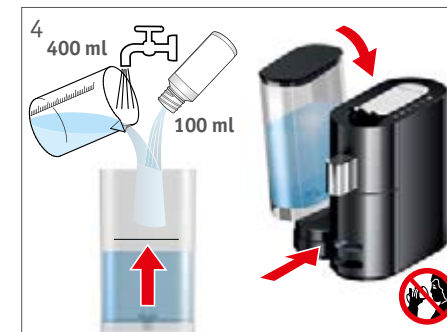
3 If you are using a water filter, please remove it from the water tank.



HEALTH HAZARD

Remove the water filter before the descaling process.

4 Fill the water tank with the descaling agent at the prescribed mixing ratio (1:4) and insert it into the appliance. Place a sufficiently large collecting container - without the drip tray - underneath the spout.



PROHIBITED

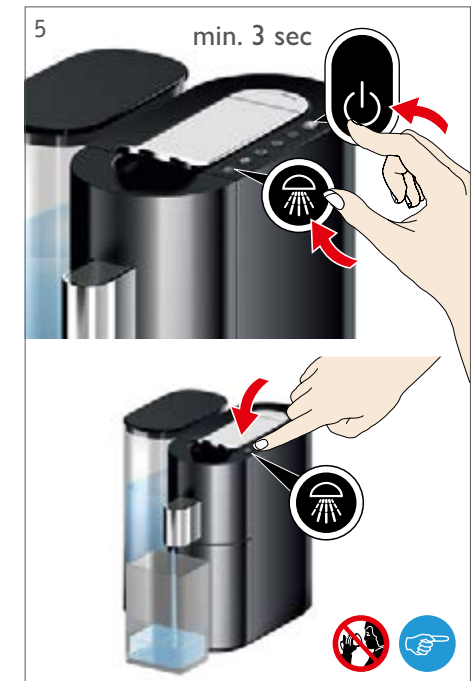
Do not drink the descaling agent – **health hazard**.

5 To activate the descaling program the water tank and the collecting machine must be in OFF mode.

1) Press the rinse button and the ON/OFF buttons simultaneously for 3 seconds

2) Machine will now be programmed to descale and will dispense cold water.

3) Press the rinse button once to dispense the solution. This solution will continue dispensing until the water tank is empty.



NOTE

Only the rinse button will illuminate and it will flash throughout the process.



NOTE

The flashing frequency of the rinse button will slow when the process is complete.

6 Once the descaling process is completed, the water tank and the collecting container must be emptied, rinsed out thoroughly and cleaned.

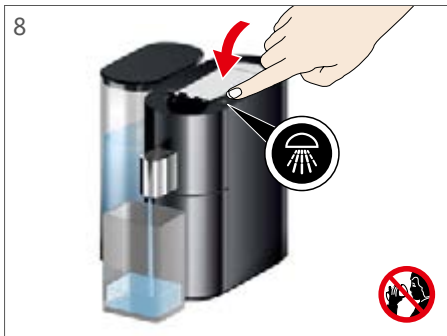
continued >>>

Descaling the appliance (continued)

7 Reinsert the water filter if applicable. Fill the water tank with fresh water and replace it in the appliance. Replace the collecting container under the spout again.



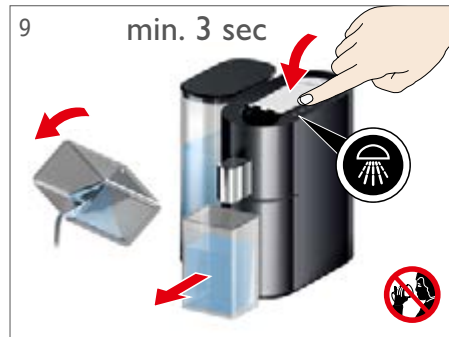
8 Press the rinsing button again to rinse the appliance out with fresh water. The end of the process is displayed when the rinsing button blinks slowly.



PROHIBITED

Do not drink the rinsing fluid – health hazard.

9 Now press the rinsing button for at least 3 seconds to quit the descaling programme. After this, empty and clean the collecting container.



10 To switch the appliance back to operating mode, press the ON/OFF button. Please do not forget to replace the drip tray under the spout again.

Resetting to factory settings



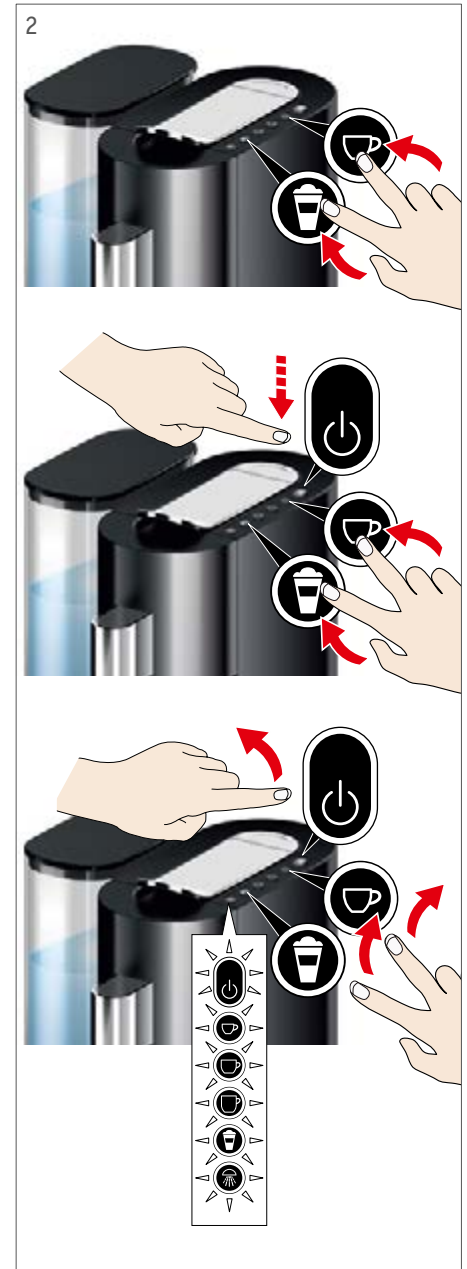
INFO

Resetting to factory settings affects both the "Cup filling capacity" and the "Automatic switch-off".

1 Switch the appliance off by pressing the ON/OFF button and wait at least 30 seconds before starting programming.



2 Now press the "Small cup" button and the milk button simultaneously, keep both buttons pressed down and press the ON/OFF button as well. All illuminated buttons will blink briefly once to confirm resetting to factory settings.



Evaporating residual water (periods of absence/frost protection)



INFO

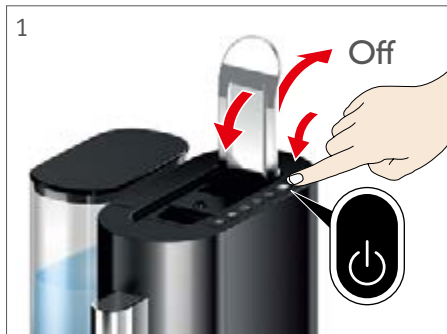
If you leave the appliance unused for longer periods, germs which present a health hazard can form in the residual water. If there is a danger that the appliance is subjected to frost, frozen residual water can damage functionalities. In both cases you should empty the appliance by steaming out the residual water.



WARNING

When steaming out, hot steam (up to 120 °C) and hot water are produced - **scalding hazard**. Never reach under the spout, and remain a safe distance away from the spout. The collecting container under the spout contains extremely hot water - **please handle carefully**.

1 Switch the appliance off by pressing the ON/OFF button. After this, open and close the lever so that you eject any capsule which might have been inserted.



2 Empty the water tank, replace it in the appliance empty and put a collecting container which is suitable for very hot water under the spout.

3 Now press the "Small cup" and "Large cup" buttons simultaneously, keep both buttons pressed down and press the ON/OFF button as well. Now release all the buttons again. The appliance will now steam all the residual water out. The appliance will switch itself off automatically after steaming.



WARNING Very hot water - scalding hazard.

4 Now carefully empty the collecting container with the hot water.



5 Remove the drip tray and the used capsule container and empty them. Remove the water tank.



6 Clean all the containers you have removed and dry them thoroughly.



7 Take the mains plug out of the mains socket. Open the lever and clean the appliance from outside using a moist cloth. After this, close the lever completely again and replace all the containers in the appliance.



PROHIBITED Do not reach inside - injury hazard.



SAFETY INFORMATION

Risk of damage. Only use water, dish soap and a mild cloth. Never use scouring or abrasive cleaning agents. Never place appliance components in the dishwasher.

Frequently asked questions



SAFETY INFORMATION

The appliance only functions correctly with drink capsules of any brand which are labelled with the **K-fee® – your system** logo.

Use of non-original capsules can result in the following risks: health risks, damage to the appliance and possible loss of warranty claims.



Rinsing button blinks red and milk button blinks white at the same time?

The appliance could be overheated. Switch the appliance off, remove the mains plug and allow the appliance to cool down. After this, insert the mains plug again and switch the appliance on.

Rinsing button is illuminating red during drink preparation?

The appliance has to be descaled. Please read the instructions for this on p. 24-26.

Drink is not being prepared properly?

Check to ensure that the lever has been pressed down completely. If, despite this, the error occurs again you should clean the appliance (see instructions p. 20/21: Cleaning with cleaning capsule) and also descale it (see instructions p. 24-26). If the water runs out during drink output: Interrupt drink preparation by pressing any button. Open and close the lever to eject the capsule, remove the water tank, refill it with fresh water and insert it in the appliance again. Place a collecting container under the spout and rinse the appliance out until water flows out of the drinks spout.

Drink dispensing is delayed?

The appliance is heating up. Please be patient.

Liquid capacity during drink preparation is insufficient?

The system could be calcified. Descale the appliance in accordance with the instructions on p. 24-26. If the problem continues to occur, please check the cup filling capacity you have programmed. If required, reset the appliance to the factory

settings (see instructions p. 27) and then re-programme your individually required cup filling capacity (see instructions p. 16).

Drink is not hot enough?

The heating element could be calcified. Descale the appliance in accordance with the instructions on p. 24-26. If the problem continues to occur, please contact our service centre.

Does the appliance need to be descaled even if a water filter is being used?

The use of a water filter increases the descaling intervals considerably, but it cannot completely replace them. The appliance needs to be descaled regularly in any case because mineral deposits can occur depending on your regional water hardness level and the installation site. Your appliance has to be descaled when the rinsing button illuminates red. If using a water filter, we recommend descaling the appliance yearly with a **K-fee® – your system** approved liquid solution. More frequently depending on water hardness in your local area.

What can be done if the lever cannot be closed completely after a capsule has been inserted?

First, ensure that there are no more used capsules in the brewing chamber and that the used capsule container has not been overfilled. Ensure that the new capsule you have inserted is in the correct position.

What can be done if the used capsule container is overfilled and is jamming?

Attempt to remove the capsule collecting container by shaking it slightly.

What is the purpose of automatic switch-off?

If not being used, the appliance switches off automatically - either after 5 minutes (factory setting) or after a time you have pre-programmed using the "Automatic switch-off" function - see instructions p. 17). This means that your **K-fee® – your system** capsule machine uses considerably less energy: the appliance consumes considerably less power (less than 0.5 W) than it does in operating mode.

During periods of absence and at the end of the brewing day, switch the appliance off at power supply (240 V plug)

If you have any queries or suggestions, please send us an email or call us on:

✉ **info@k-fee.com.au**

☎ AU: **1800 469 373** (free of charge on land lines; for information on mobile phone surcharges, please contact your mobile phone provider)

🌐 **www.k-fee.com.au**

Model: **K-fee 23-361**

We advise you to keep the original packaging so that you can return the machine to an authorised customer centre in case repairs are necessary.

30134466_AU VI
