



Customer Information Sheet

Guidelines disposal of dry ice products

Summary

When delivering Frozen and chilled products we use dry ice to keep the product in its frozen or chilled state. Usually, but not always, the dry ice will have sublimated (turned from a solid into a gas) before you receive the parcel. This document is intended to be a guideline on how you can safely handle any residue of dry ice

Product information

Solid carbon dioxide – CO₂ (dry ice) is very cold: -79 degrees c. It sublimates (turns from a solid into an asphyxiation gas that is heavier than air.

Dry ice used is in the form blocks and placed in a protective envelope

All packaging containing dry ice will have the hazards associated with the product on the wrapper or outer container in which the dry ice is supplied.

The material safety data sheet will inform you of the action to be taken in the event of an incident or emergency involving dry ice and the health hazards of the product.

You should read this carefully before ordering

Safe disposal

Dry ice sublimates leaving no residue. However, care should be taken when surplus ice remains in protective envelope after it has been delivered.

ALWAYS ensure dry ice is disposed of in a safe place:

- Leave the dry ice envelope inside the box – do not remove
- Place the box in a well-ventilated area, secured against access to passers-by, especially children and animals
- DO NOT dispose of dry ice down sinks, drains or where CO₂ gas can collect in low-lying areas

Any left-over packaging should be disposed of with care and recycled wherever possible.

On receipt of your parcel

Within the parcel will be an envelope containing dry ice, please handle with caution when touching the envelope - do not open the envelope and do not remove from insulated box.

Remove the product(s) from the insulated box

Place the insulated box with dry ice protective envelope outside and secure away from children and pets.

The dry ice will eventually turn into a gas and dissipate.

Once the dry ice has dissipated you can recycle and or dispose of the packaging.

Safety information

Do not handle dry ice with bare hands. It could cause severe cold burns and frost bite.



DO NOT play with dry ice. Playing games with dry ice is dangerous

Always keep dry ice away from children and animals Do not remove the dry ice from the protective envelope container DO NOT place in a working fridge or Freezer