



ONLINE RETURNS POLICY

When returning your items, please enclose the returns Form. You can return any item within 28 days from receipt of your order. You will however be responsible for any postage / courier charges to return the item. We advise registering the return so as you have proof of postage and can track the status of your return.

Please ensure to use appropriate packaging, as only items that reach us in perfect condition will be accepted as returns. Once the item has been returned, we will review it and once approved, your account will be credited. Please allow 14 days from this point for the money to be refunded to your account.

Please contact our Gift, Home & Interiors department directly if you would like to arrange an in-store return for an online purchase by Email:
online@flemingsdeptstore.com

Name: _____

Email address: _____

Contact No: _____

Order No: _____

Purchase Date: _____

Item(s) Being Returned: _____

Reason For Return

Please Tick most appropriate box below:

Change of mind

Faulty

Product not as described

Doesn't fit

Exchange for other product

Other(Please Describe)_____



