JO HAYES WARD

We hope you are enjoying your JHW piece.

Detailed here are some simple guidelines for caring for your jewellery.

Jo Hayes Ward jewellery is produced in a variety of 18ct Gold alloys and precious and semiprecious stones.

A defining feature of our designs is the construction of jewellery from multi-faceted building-block elements, each with their own fine texture.

On buying a piece, the edges of these elements will be crisp, but they will naturally wear down slightly over time and with wear.

This wearing process is unique to each owner, dependent on how each individual wears and personalizes their jewellery, creating their own finish over time.

Most of our rings, for example commitment rings and shield rings are suitable for everyday wear. There are some designs however, which are more suited to occasional wear. These include much of the structural collection, which have a more delicate lace-like metal structure or pieces with delicate stones – naturally more care needs to be taken when wearing these pieces.

Our jewellery can be kept in good condition, provided some simple care guidelines followed:

Regular handling

It is advisable to remove your jewellery before engaging in practical activities to ensure it does not get accidentally damaged. We recommend that our rings are not worn when handling other metal objects – for example, that rings be taken off when gardening, at the gym or during other forms of exercise. Repetitive movement against metals of different hardness will damage the ring over time.

It is also recommended that our 18ct gold rings are worn only next to rings also made of 18ct gold. This is because different metals have different hardnesses— a harder metal such as platinum will wear down 18ct gold over time.

Please note: Rings worn on adjacent fingers, directly next to each other will wear each other down over time, regardless of their metal type.

It's advisable to remove rings, particularly those with stones before applying hand cream, moisturizer etc as these can leave residue and dirt on the surfaces of the jewellery which will dull the finish.

Cleaning

All jewellery will need cleaning from time to time.

It's safe to clean our jewellery yourself using hot water with a mild detergent (e.g. washing up liquid) and a soft brush.

Do try not to expose our jewellery to household chemicals, perfume or hairspray, as these can cause precious 70 and metals, particularly silver, to tarnish and discolour.

You may find the jewellery will benefit from an occasional professional clean as well. Jo Hayes Ward's workshop will be happy to provide this service – please contact us for details.

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Restoring surface finishes

With wear, matt surfaces can start to polish up; this is especially true with rings, which receive more everyday wear.

To restore a matt finish, very gently rub the piece with a green scouring pad, in a soft circular motion, with warm soapy water. If you are unsure, you can test this out on the underside of the ring first. Ensure you dry the piece completely afterwards.

You can use a gold cloth / polish to restore the shine to polished pieces.

Care instructions for pieces containing diamond beads

We use beautiful roughly faceted diamond beads in some collections: As a luxury chain in necklaces or to feature in limited edition drop earrings. The diamond beads are strung on a 19 strand stainless steel fine cable, which is the strongest cable available for these kinds of pieces. Even so, there are a few things, which should be kept in mind when caring for and handling on a regular basis.

Storage

Special care should be taken to ensure the diamond chain is stored flat and straight and that the chain is not allowed to bend in any way. Allowing the chain to kink runs the risk of the chain becoming damaged by weakening its structure.

Regular handling

With regular wear, a piece like this may need to be restrung, particularly if it is not stored in optimal conditions, but also because the beads are diamonds and as such their hardness can eventually wear through the cable they are strung on.

We recommend that if it is being worn regularly throughout the year, a piece like this may need to be restrung as a precautionary measure –similarly to a pearl necklace - on a yearly basis. Jo Hayes Ward's studio and most good jewellery stores will be able to offer this service at a reasonable cost.

Storage of all JHW pieces

If the piece is not being worn, it is recommended that it is stored in one of our branded, padded boxes. Otherwise, another padded box will also be sufficient.

Don't store multiple pieces in the same box without some kind of protection between them – for example by wrapping individually in tissue paper

Necklaces and earrings with moving parts should be stored flat, ensuring any chain is