

Terms of Sale

Orders

Customer will place orders using the following methods Email, Phone, or Text. Purchase orders must have PO number, shipping address, shipping name and phone number, product part number and/or description. An order acknowledgement will then be sent out for price, quantity and shipping location confirmation. The receipt of the order confirmation is the time is to dispute any charges or changes before final invoice is sent and product shipped out.

Payment

Standard payment terms are net 30 days from the day of invoice unless other terms are previously agreed upon by Unipipe. Credit Card may be used to pay any invoice, as long as its paid within 30 days of invoice date. Any invoice paid with Credit Card beyond 30 days, (even with special terms) will be subject to 3% surcharge. Other Forms of payment accepted are check, and ACH, please contact support@unipipesolutions.com for account details if needed. Accounts that are 60 days past due, may be sent to collections.

Delivery/Shipping

Free Shipping is available via LTL freight for orders of pipe over \$10,000 and for UPS shipments over \$1,500 that do not include pipe.

Customer's responsibility to notify us of damage to product immediately upon arrival. Notes on bill of lading must be made before the truck leaves. Claims must be made same day as delivery, so it is important that you fully inspect your deliveries upon receipt. Shipping estimate can vary due to unforeseen price change between time of estimate and shipment date. Customer may ship fittings using their UPS account number if desired, we do not ship parcels with any carrier besides UPS. No guaranteed delivery date, unless previously

discussed in writing, and additional fees may apply. No penalties will be paid by Unipipe for modified shipments, lift gate deliveries, redelivery or any other unforeseen delivery challenges. Next day air and expedited orders must be placed by 2:00pm Central Standard Time for same day shipping.

Warranty

Products receive
the following
warranty, from
date of purchase
from Unipipe.
Warranty claims
must be approved
before returning the
product. Customer will



pay for return shipment. If product is found to have a manufacturing defect, the account will be credited for the shipping cost. A replacement solution or part will be provided, or account will be credited.

- 20 years on Unipipe pipe and fittings
- 1-year on all related accessories including filters, hose reels and hardware.

Returns

Returns will be accepted, in good resaleable conditions with a 15% restocking fee. All returns must be shipped to our warehouse free form any shipping fees. Shipping fees will not be refunded. After receipt and inspection of the goods, a refund will happen in the form of an account credit. Returns must be within 90 days of purchase.

All return shipments must have a return goods authorization (R.G.A.) obtained from Unipipe customer service and original purchase order number included with the shipment.