



RETURN / EXCHANGE FORM

Name: _____

Email: _____

Order Number: _____ Date Ordered: _____

Address: _____

City / State / Zip: _____

I WOULD LIKE : EXCHANGE REFUND

REASON FOR RETURN

- A. Too Small
- B. Too Large
- C. Changed Mind
- D. Defective
- E. Wrong Item Shipped
- F. Other

If "Other" please explain: _____

MERCHANDISE BEING RETURNED

ITEM NAME	SIZE	QTY	REASON CODE

REQUESTED ITEM (FOR EXCHANGES)

ITEM NAME	SIZE	QTY

All return/exchange requests must be made **within 30 days of the purchase date.**

We only accept items that are in "like new" condition: unworn, unwashed, free of human/animal hair, bodily stains/odor, and with all tags intact. Mystery boxes, subscription boxes, themed boxes & intimate items are not eligible for return/exchange. All sales are final.

In the case of exchanges for a different size or item: Please include this form with your exchange. The original item must first be shipped to and arrive at our location before an exchange can be sent out. If we are unable to exchange your item for a different size, a refund will automatically be issued to you. **It is the customer's responsibility to pay for the shipping cost of the exchanged item.**

REFUNDS: If an item is being returned for a refund please include this form with your return. The item must first be shipped to and arrive at our location before a refund can be provided. Please allow up to 14 business days for the amount to show up on your account after the refund has been processed.

DAMAGES/MIS-SHIPS: In the case of damaged or incorrect item(s): Please include this form with your mis-shipped item. Rock World will issue a pre-paid return label for all domestic customers. We are unable to provide return label service for international customers. For all international customers, please contact us at orders@rockworldmerch.com

Please send all returns / exchanges to: **4940 East La Palma Ave, Anaheim, California 92807**