

CLARENCE AND ALABAMA

Name.....

Order No

E-mail.....

RETURNS

Please advise reason for return

.....
.....

EXCHANGE

Please specify style & size you wish to exchange for

.....
.....

Please note that at this stage of our business we are not able to offer free returns.

You have two options for returning your item/s

OPTION 1: ARRANGING YOUR OWN RETURN

Please return the item, unworn with any tags/labels still attached to the following address:



Clarence and Alabama

60 Park Road

Folkestone

CT19 4DQ



OPTION 2: PRE-PAID LABEL FROM ROYAL MAIL (UK ONLY)

Or you can use our pre-paid label through Royal Mail but please note that we don't offer free returns so £3.50 will be deducted from your return amount to cover this cost.

You are not obliged to use this service

Use this link to create the label: <https://www.royalmail.com/track-my-return/create/4958>

Refunds and exchanges will be dealt with as quickly as possible.

Items must be returned within 14 days of receiving your order.

To be eligible for return the item must be unused and in the same condition you received it in

For full T&Cs please refer to our returns policy on our website www.clarenceandalabama.co.uk

We strongly recommend using a tracked delivery service when returning items

Any questions please contact amy@clarenceandalabama.co.uk