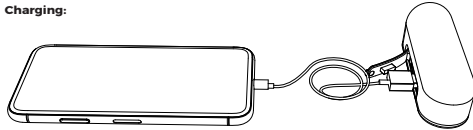


#### Charging:



\* UT2s can be used as two 5000mAh power banks.

#### Notes for recharging and charging:

1. Must be fully charged before first use.
2. Recommend to use OCOOPA original charging cable and 5V2A USB charger.
3. Avoid using a USB charger higher than 5 volts for this model.
4. Avoid using the heat function while recharging.
5. While charging a mobile device, the heat functions are disabled to prevent overheating.
6. While charging a mobile device, you can double click the button to stop charging.

#### FAQ

| Problem                     | Possible Cause           | Treatment   |
|-----------------------------|--------------------------|---|
| Not charging                | Broken charging cable    | Use another charging cable                              |
|                             | Broken charger           | Use another charger                                     |
|                             | The connector is broken  | Contact our support team                                |
|                             | Battery level is too low | Charge up to 100%                                       |
| Cannot charge other devices | Out of power             | Charge up to 100%                                       |
|                             | Broken charging cable    | Use another charging cable                              |
|                             | The connector is broken  | Contact our support team                                |
| Not hot enough              | Battery level is too low | Charge up to 100%                                       |
|                             | Extreme cold temperature | It will recover when the ambient temperature increases. |

|                              |                           |   |
|------------------------------|---------------------------|---|
| Short working time (heating) | Extreme cold temperature  | It will recover when the ambient temperature increases.   |
|                              | Battery life cycle is low | Contact our support team  |
| Submerged in water           | Extreme cold temperature  | It will recover when the ambient temperature increases.   |
|                              | Not waterproof            | Cease use   |
| No fast charging             |                           | The product does not support fast charging. Use the charging cable in the box and a 5V2A USB charger. |

#### Warnings

#### Read all instructions and warnings before using this product.

- Do not store the warmer in a high-temperature environment, including intense sunlight.
- Do not place the warmer in fire or other excessively hot environments.
- Be cautious of excessive drops, bumps, abrasions, or other impacts to this warmer. If there is any damage to the warmer such as dents, punctures, tears, deformities, or corrosion, due to any cause, discontinue use and contact the manufacturer or dispose of it appropriately at your local battery recycling center.
- Do not disassemble the warmer or attempt to repair or modify it in any way.
- Do not expose the warmer to moisture or submerge it in liquid. Keep the battery dry at all times.
- Do not attempt to charge this warmer using any method, apparatus, or connection other than the device's USB connector. For questions or instructions on the various ways to charge this warmer, refer to this manual.
- Do not attempt to replace any part of this warmer.
- Maintain close supervision when the device is used by minors. If the Purchaser intends this warmer to be used by a minor, the purchasing adult agrees to provide detailed instructions and warnings to any minor before use. Failure to do so is the sole responsibility of the Purchaser, who agrees to indemnify the Manufacturer for any unintended use/misuse by a minor.

#### Cleaning

Wipe the product with a soft and clean cloth. Do not use a wet or damp cloth as it may cause malfunction. Do not use alcohol, thinner, gasoline or cleanser.

#### Maintenance

#### How to prolong battery life

- To prolong the life of your lithium-ion batteries, keep the warmer charged whenever possible.
- Avoid fully depleting the battery or leaving the battery in a fully discharged state.
- If you only use the Ocoopa in the winter season, be sure to put a reminder on your calendar to charge the Ocoopa every month or at least every three months to maintain the battery's health and ensure it is ready to go when cold temperatures return.

#### How to prolong heating time

- Factors that affect heating time include the surrounding temperature, humidity, insulation, your hands' temperature, etc. Heat will escape from the unit faster when it is in direct contact with the cold, thus forcing it to work harder. Hence, it is best to keep the unit insulated in your pocket, gloves, or scarf.
- If the unit is losing heat due to your cold hands, keep holding the unit and it will start to feel warm once the amount of heat produced is more than the amount absorbed by your hands.

#### Take on A Plane

The hand warmers can be carried on a plane following the specified capacity. For specific requirements, please consult the airline of the plane you are flying with.

#### One-Year Limited Warranty

- All batteries have gone through a thorough quality assurance inspection. If you find that your battery is excessively hot, is emitting odor, is deformed, abraded, cut or is experiencing or demonstrating an abnormal phenomenon, immediately stop all battery use and contact the Manufacturer.

- For extended storage, first charge your warmer for at least one hour.

We promise an unconditional refund or replacement if the product is found to be faulty as a result of faulty materials or workmanship within one year of the date of purchase.

#### This guarantee is subject to the following Terms:

- The Ocoopa brand must be notified of the fault.
- Proof of purchase must be presented to Ocoopa's customer support team.

#### What is NOT COVERED:

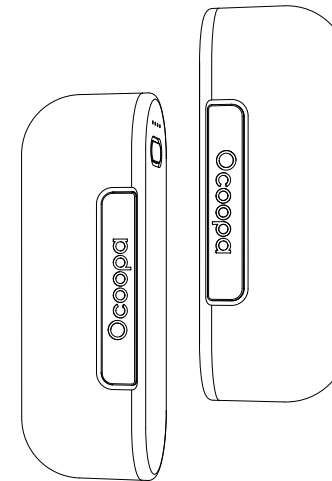
- Incidental or consequential damage caused by possible defects with this product.
- Damage to products caused by improper power supply voltage, accident, fire, floods or acts of nature.
- Failure of the product resulting from unauthorized modifications to the product.
- Improper installation or failure to perform the necessary maintenance.

\* Customer Services Email: [support@ocooopa.com](mailto:support@ocooopa.com)

\* For FAQs and more information, please visit: [www.ocooopa.com/pages/contact-ocooopa](http://www.ocooopa.com/pages/contact-ocooopa)

#### Safe Battery Disposal

- All rechargeable batteries will degrade over time, eventually limiting their ability to retain a charge. This product contains a lithium-ion rechargeable battery pack, which must be disposed of properly when it will no longer retain a charge.
- Never dispose of batteries in the garbage. Disposal of batteries in the garbage is unlawful in some countries. Please collect them separately and properly recycle them under the local regulations.
- For information on recycling this battery:
  - Call2Recycle: Call 1-800-822-8837 or visit [www.call2recycle.org](http://www.call2recycle.org). (For the US and CA)
  - Contact local, country or state recycling centers for information on proper disposal.



## Union Series - Union Twins 2s

### User manual

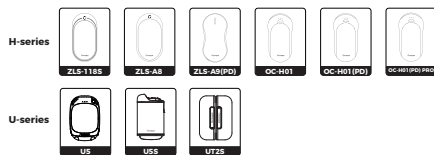
Rechargeable Hand Warmers Loved By 1 Million+ Users

As the industry-leading brand of rechargeable hand warmers, over the years, Ocoopa has provided the best solution for the warmth needs of millions of users.

Ocoopa's product offerings include the classic, durable, and diverse Halo series, as well as the industry's first detachable and interchangeable Union series, which allows you to enjoy comfort without fear of cold, whether for home use, daily use or outdoor sports.

Founded in 2017, we stand apart from the rest of the crowd in our dedication to quality, sustainability and purposeful innovation. Every progress and development of Ocoopa is inseparable from the recognition and support of millions of Ocoopa loyal customers over the years. Every innovation and revolution we make is deeply rooted in the real needs and voices of our users.

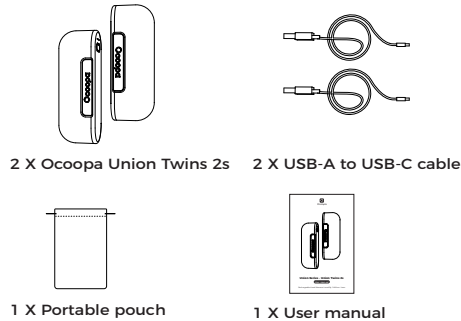
We will strive to advance product development, improve customer service, adhere to the path of sustainable development, and devote ourselves to providing millions of families with a high-quality, comfortable, and exclusive warm experience in the future.



**Profession makes us superior.**

- \* Be cautious of low-temperature burns.
- \* Do not allow children to use this product without proper adult supervision.
- \* This product contains Li-Batteries. Before initial use or after a long period of non-usage, please fully charge the warmer.

**Packing List**

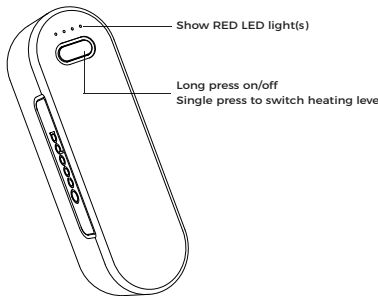


**Specifications**

|                   |                |
|-------------------|----------------|
| Model             | UT2s           |
| Battery Capacity  | 5000mAh*2      |
| Recommend Charger | 5V2A           |
| Working Time      | 16H(8 hours*2) |
| Charging Time     | 2-4H           |
| Input             | 5V2A           |
| Output            | 5V2A           |
| Dimensions(cm)    | 9.4*3.1*2.9    |
| Weight            | 225g(112.5g*2) |

**Using The Hand Warmer Function**

- Magnet connection:**
1. UT2S is embedded with magnets, which is very convenient to install and disassemble.
  2. Two half snaps magnetically into one to bring you a 360-degree surround heating hand warming experience.
  3. UT2S can be easily separated into two hand warmers that work independently. You can put them into your pockets on both sides and warm your hands.



**Temperature and Operating Time**

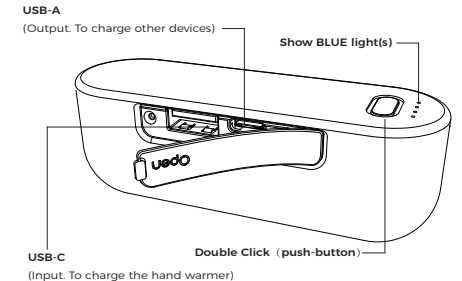
| LED Indicators   | 1 Red LED        | 2 Red LEDs       | 3 Red LEDs      | 4 Red LEDs     |
|------------------|------------------|------------------|-----------------|----------------|
| Lighting Mode    | ●●●●             | ●●●●             | ●●●●            | ●●●●           |
| Setting          | MIN              | Medium           | High            | MAX            |
| Max Warming temp | 104-115°F        | 115-126°F        | 126-136°F       | 133-145°F      |
| Operating time   | Each 8H*2PCS=16H | Each 6H*2PCS=12H | Each 4H*2PCS=8H | Each 3H*2PS=6H |

- \* The product has the temperature memory function, making it turn on with the temperature setting before the last shutdown. A solid red LED (S) indicates the temperature level.
- \* Operating time will change depending on the surrounding temperature.

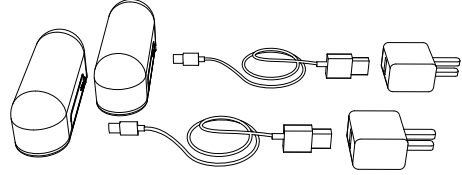
**Battery Checking**

| LED Indicators | 1 Blue LED | 2 Blue LEDs | 3 Blue LEDs | 4 Blue LEDs |
|----------------|------------|-------------|-------------|-------------|
| Lighting Mode  | ●●●●       | ●●●●        | ●●●●        | ●●●●        |
| Battery Level  | 5%-35%     | 36%-70%     | 71%-99%     | 100%        |

- \* A flashing blue light indicates the battery level is less than 5%.
- \* The blue indicator(s) will blink to show the battery level while charging.
- \* The warmer is fully charged when the 4 blue indicators stay on.



**Recharging:**



\*Both hand warmers need to be charged separately.

**Contact us**  
Sweet Ocoopa Customers

Model: UT2s  
The Ocoopa team offers 24/7 service!  
Customer Services Email: support@ocoopa.com  
For more information, please visit: [www.ocoopa.com/pages/contact-ocoopa](http://www.ocoopa.com/pages/contact-ocoopa)

**EU REP** eVatmaster Consulting GmbH  
Bettinast.30  
60325 Frankfurt am Main, Germany  
contact@evatmaster.com

**UK REP** EVATOST CONSULTING LTD  
Suite 11, First Floor, Moy Road Business Centre, Taffs Well, Cardiff, Wales, CF15 7QR  
contact@evatmaster.com

