

Return/Exchange Policy for Gift Shop & Floral

At Fairview Gardens we do our best to help you make the best selection of products for your home. We do understand there may be times when you find an item you have purchased may not be everything you hoped for when you bring it home. For this reason, we offer the following return/exchange policy

Returns and exchanges of most merchandise may be made within 2 weeks of purchase date with valid receipt for in store credit only.

Fairview Gardens cash register receipt is required with returns/exchanges.

Returned merchandise must be in resalable condition.

Floral arrangements may be returned or exchanged within 24 hours of purchase.

Special orders or custom arrangements are not returnable.

Clearance merchandise may not be returned or exchanged

Guarantee Annuals, Shrubs, Trees, and Perennials

We make every effort to offer healthy and vital annual and nursery stock to help you make the best choices in selecting plants for your landscape. We do understand there are times when a plant does not thrive as expected. At Fairview Gardens we offer the following guarantee:

Trees and shrubs are guaranteed for one full year from purchase date. Perennials are guaranteed for 30 days from the purchase date. This guarantee is void if plant is not given proper care & watering.

Replacement of trees, shrubs, and perennials will be made at 50% of original purchase price when accompanied by Fairview Gardens original receipt.

Clearance trees, shrubs, and perennials are not guaranteed.

To preserve the quality and integrity of our healthy plant stock, live plants (annuals) may not be returned or exchanged.