

FRANK BIRD

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RETURNS FORM

WE ARE SOCIAL



# THANK YOU FOR YOUR ORDER

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If you're not perfectly satisfied with your order, you may return items within 14 days. Returned products must be in new, unused and in unworn condition with attached security seal, original packaging and garment tags still attached.

Please note we will not accept returns with removed security tags. We do not accept any items with indication that it was used. In such cases, the item(s) will be returned to the purchaser and no refund will be issued.

For faulty or late returns past the 14 day return period please contact us on **customerservice@frankbird.co.uk**

PLEASE SEND ALL RETURNS BACK TO :

**FRANK BIRD**

**40-42 Eldon Street, Barnsley, South Yorkshire, S70 2JL**

## RETURNS POLICY

Goods are returned to Frank Bird at the expense and risk of the customer. We recommend that you send the returns by recorded delivery for proof of postage. We can't be held responsible for items that fail to reach us.

**Please note items bought as presents can only be refunded to the original cardholder.**

## Contact Us

If you have received damaged/faulty goods or experience any problems during the return process please do not hesitate to contact us.

**Call on 01226 203 891**

**or**

**Email customerservice@frankbird.co.uk**

# RETURNS FORM

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Please fill in the correct refund or exchange section below and return it to us with your item/s.

**Name** .....

**Order Number** .....

## Refund

SKU	ITEM	SIZE	PRICE	REASON CODE

1. Doesn't Fit 2. Faulty 3. Looks different online 4. Wrong Size 5. Other ( please state )

## Exchange Item Returning

SKU	ITEM	SIZE	PRICE	REASON CODE

## Exchanging For

SKU	ITEM	SIZE	PRICE